Customs Control in the area of Product Safety

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The information in this document is provided as a guide only and is not professional advice, including legal advice. It should not be assumed that the guidance is comprehensive or that it provides a definitive answer in every case.

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1. Introduction & Legislation

Regulation (EU) 2019/1020 provides for controls by both customs authorities and market surveillance authorities (MSA's) in the area of Product Safety.

This legislation provides that unsafe products are prohibited to being placed on the market and sets out responsibilities for EU Member State Customs administrations in respect of the detection of unsafe products at the time of importation and before goods are released for free circulation. Responsibilities for Customs authorities have been provided for in Articles – 25-28 of this Regulation. Statutory Instrument No 26/2023 European Union (Customs) Regulations 2023 designates Revenue as the authority responsible for the control of products at the border under Article 25(1) of Regulation (EU) 2019/1020

2. Information Sheets & Checklists

Customs officials at points of importation may in the course of their duties come across consignments of goods which are declared for release for free circulation in the European Union but which appear to be unsafe or non-conforming (e.g. goods bearing no visible CE marking or with a CE marking falsely affixed). In such cases, the procedures outlined at Section 3 below should be followed.

To assist in the identification of unsafe or non-conforming consignments the European Commission will regularly produce Product Safety Information Sheets and Checklists in respect of various products. The Information Sheets will provide general product safety information on various types of specified products and the characteristics often displayed by unsafe products.

Checklists will set out various characteristics in respect of unsafe products and completion by Customs of a Checklist may assist in deciding whether or not to contact the relevant Market Surveillance Authority.

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Enquiries concerning this Manual

Any further enquiries should be directed to:

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