VRT Online Payments in ROS and MyAccount

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The information in this document is provided as a guide only and is not professional advice, including legal advice. It should not be assumed that the guidance is comprehensive or that it provides a definitive answer in every case.

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1 Introduction

Revenue provides on-line payment facilities via myAccount and ROS for a wide range of taxes (including interest and penalties). Online payment channels provide a quicker, more secure and cheaper facility for taxpayers to pay their taxes and access their payments history and tax details at any stage. The majority of taxpayers use Revenue's electronic channels.

2 Online Enhancement for VRT

From Monday 7th September 2020, a new online payment facility for VRT has been available on ROS and My Account. This allows customers with an existing VRT registration to make VRT payments via ROS or MyAccount. Where a customer is not registered for VRT and wishes to make a VRT payment, the customer is automatically registered for VRT. An agent who is linked to a customer will also be able to make VRT payments on their behalf via ROS.

Online payments can be made via Debit card, Credit card, or Single Debit Instruction (customer instruction to Revenue to deduct the payment from a nominated bank account).

It is intended that online payments will replace the current payment method of Electronic Funds Transfer (EFT) for VRT payments. Pending the transition of customers to the online facility, EFT payments will continue to be accepted.

3 Benefits of the Enhancement

In addition to providing a quicker, more secure and cheaper payment facility, the key benefits of using online payments for VRT customers are as follows:

- Instant credit applied to the customer account, eliminating the need for follow up contact to the relevant local office to apply credit.
- Auto registration for customers who wish to use the online payments facility and who have no previous VRT registration.
- Customers can view their payments history at any stage listing all payments made by date, payment type and amount.

4 Making a VRT online payment - ROS customers

Login into <u>ROS</u> to make an online payment as follows:

- 1. Go to the My Services page on the ROS home page
- 2. Go to the Payments & Refunds section for Submit a Payment
- 3. Select payment type Tax Payment/Declaration
- 4. Select VRT from the drop-down menu of Tax Types
- 5. Click Make Payment.

	NUE RECORD PROFILE WORK IN PR	IOGRESS ADMIN SERVICES			
				Tax Clearan	ce Issued.
	My Frequently Used Services			Add a service 💿	^
	MyEnquiries				
A	Employer Services				
2	Revenue Payroll Notifications (RPNs) Request RPNs	Payroll <u>Submit payroll</u> <u>View payroll</u>	Returns Statement of Account View Latest Statement/Return	Additional Services TWSS Reconciliation	
	File a Return				
	Complete a Form Online				~
	Upload Form(s) Completed Offline				~
	Payments & Refunds				
	Submit a Payment You can choose to make a payment or decla Tax PaymentDeclaration * VRT	ration against a registered tax by selecting a pa	yment type from the below drop-down list.		^
	Manage Bank Accounts	_			~

Figure 1: ROS, my services, make a payment

- 6. Insert the relevant details for the VRT payment
 - Payment Year
 - Payment Period
 - Payment Amount (if making a top up payment, you should use the current year and current payment period)

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- 7. Click Add Payment
- 8. Select from one of the following payment options:
 - Credit card
 - Debit card
 - Using a Bank Account i.e. a 'Single Debit Instruction (SDI) using a bank account (normally a current account) capable of accepting a direct debit.



	← Back to Home Page	How would you like to pay?
		Total Payment Amount €1.00
		Payment date will default to today's date for card payments and payments made using your bank account.
		08/09/2020
		O By Credit card
1		O By Debit card
		• Using my bank account
-		BIC
4		
		IBAN
		Diase debit my account with the single amount specified
		Prease debit my account with the single amount specified.
2		By signing this mandate form, you authorise (A) the Revenue Commissioners to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instructions from The Revenue Commissioners As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank
		statement that you can obtain nom your bank.
		How do I pay using my bank account?
		A confirmation mail will be sent to the below address. You can remove it if you do not want confirmation or change it to a different email address.
		← Back Next →

Figure 4: Payment details using a bank account

- 9. Insert the relevant payment details for either card payment or bank account
- 10. A payment summary will be presented before the payment is completed.
- 11. Click **Next** to complete the payment or *Back* to review or amend details.



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Figure 8 ROS Payment Summary Page

5 Making a VRT online payment – MyAccount Customers

To make a payment, a customer must first register for myAccount via the '<u>Register</u> for myAccount' link on <u>www.revenue.ie</u>. Once registered, a customer will receive a password and this is used with their PPSN to access the online payment facility.

Once registered, login into <u>myAccount</u> to make an online payment as follows:

- 1. Go to the Payment/Repayments section on the MyAccount home page
- 2. Click Make a Payment

PAYE Services	∎	Property Services	Â
Employees and Pension Recipients: manage your tax record, claim credits, declare income, view and create a summary of your pay and tax details, submit a return and register or cease your job or pension. Fo get an End of year statement (P21) Lick 'Review your tax'. To get a Tax credit certificate click Manage your tax'. earn more	Manage your tax 2019 (includes view your pay & tax details) Review your tax 2015-2018 (Form 12 or End of year statement (P21)) Update job or pension details Claim unemployment repayment 2019 Create a summary of your pay and tax details	 Property Owners View, file and pay your LPT LPT valuation guide: average market value of properties as at March 2013 Claim tax relief on the renovation of a property Claim tax relief on mortgage interest paid First Time Buyers: View or start your Help To Buy application. Learn more 	Local Property Tax (LPT) Home Renovation Incentive Help To Buy LPT Valuation Guide Claim Mortgage Interest Relie Property Ownership Transfer
Vehicle Services	\ominus	Payments/Repayments	
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Figure 9 MyAccount home page, Payment/Repayments, Make a Payment

3. Select **Tax** from the list of payments types

Revenue France Payments	
← Back to Home Page	What type of payment are you making?
2	• Tax
	O Interest
	O Penalty
	O Attachment
s.	O Audit
b	Foreign Income and Assets
6	I'm unsure what type of payment I am making
	Next →
4. Click on Show more tax Select a Tax to p Customs and Excise What is Customs and Exci	es Day Add Payment →
What is Mineral Oil Tax	
PAYE Employee Mhat is PAYE Employee	Add Payment →
Show more taxes(17)	
Total I wish to pay:	
€0.00 Next →	
Figure 11 Select tax to pay	11

5. Select VRT from the list of taxes to pay, Click Add Payment and Next





- 8. Select from one of the following payment options:
 - Credit card
 - Debit card
 - Using a Bank Account i.e. a 'Single Debit Instruction (SDI) using a bank account (normally a current account) capable of accepting a direct debit



	← Back to Home Page	How would you like to pay?
		Total Payment Amount €1.00 Payment date will default to today's date for card payments and payments made using your bank account.
		08/09/2020
		O By Credit card
Y		O By Debit card
1		Using my bank account
1		BIC
-		IBAN
5		
		Please debit my account with the single amount specified.
G		By signing this mandate form, you authorise (A) the Revenue Commissioners to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instructions from The Revenue Commissioners As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.
		How do I pay using my bank account?
		A confirmation mail will be sent to the below address. You can remove it if you do not want confirmation or change it to a different email address.
		← Back Next →
Fig	ure 15 Payment details using	a bank account

9. Insert the relevant payment details for either card payment or bank account

- 10. Click **Next** to complete the payment or **Back** to review or amend details
- 11. A payment summary will be presented before the payment is completed

Irish Tax and Customs	ents		
	Summary of Paym	ents	
	Payment date will default to to bank account.	day's date for card payments and payr	ments made using your
•	Тах Туре	Period	Amount
	Vehicle Registration Tax	01/08/2020 - 31/08/2020	€1,200.00
	Please click Next in order to cor	nplete your payment.	
	← Back		Next \rightarrow
Figure 16 Payment Sur	nmary		
			_
Sign & Submit			
Certificate sy	s203multivattest18844	<u>Help</u>	
Enter Password	assword		
	Sign & Sub	mit	
	0%		
	-`ģ`-		
	Your payment has been sub Your Payment Reference nu Revenue will send a Confirm	mitted nber is 5352464396 ation to your ROS inbox confirmi	ing your payment details.
	Done →		
Figure 18 Payment Confirma	ation	91	う



6 Contact Details

6.1 ROS Payment Support

For assistance with making payments on ROS or MyAccount, please forward your query through <u>MyEnquiries</u>, following these steps:

- Click Add a new Enquiry
- From 'My Enquiry relates to' menu, choose 'Other Than the Above'
- From 'And More Specifically' menu, choose 'ROS Online Services/ROS Payments'
- Enquiry Details: Enter details of your enquiry

Alternatively, you can contact the Collector General's Division on 01 738 3663 with your payment query.

6.2 ROS Technical Helpdesk

For assistance with logging into ROS or MyAccount, or any issues of a technical nature, please forward your query through <u>MyEnquiries</u>, following these steps:

- Click Add a new Enquiry
- From 'My Enquiry relates to' menu, choose 'Other Than the Above'
- Select Revenue Online Service (ROS) Technical Support" from the dropdown options available.

Alternatively, you can contact the ROS Technical Helpdesk on 01 73 83 699 with your technical query.