

Persons with Disabilities

Frequently Asked Questions

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Q. I've purchased an electronic device for the use of my child with disabilities. I have a letter stating the disability of my child, is this enough evidence for me to receive a VAT refund?

A. No. You must also supply evidence from a medical practitioner stating how the electronic item is meeting the specific needs of your child, and how it has been adapted.

Q. I received a grant from the County Council, can I just tell you how much I received?

A. No. You must supply the documentation from the County Council with the full details of the grant.

Q. I am mobility impaired, and I purchased a stairlift. I have the stairlift receipt and a letter from my GP stating my disability, do I need to also provide evidence of how the stairlift is meeting my specific needs?

A. No. the receipt from the manufacturer is sufficient evidence.

Q. I purchased goods for the use of my mother who has a disability. Does my mother have to make the application, or can I?

A. You must make the application for a repayment as you purchased the goods.

Q. My father who has a disability purchased goods for his own use, but he does not have an online account. Can I make the application on my online account for him?

A. No. the application must be made by the person who purchased the goods. Paper applications can be made if MyAccount is not accessible by an applicant.

Q. I was approved for a grant from the County Council. Do I automatically qualify for a VAT refund?

A. No. The VAT Repayment Scheme for aids and appliances for use by persons with disabilities is a Revenue scheme and not connected to schemes outside of Revenue's remit. To qualify you must provide evidence that each item is for the use of the person with the disability and how each item is specially constructed or adapted to meet the specific needs of the person's disability.

Q. I have purchased a hoist to aid my mobility. Can I leave the disability section blank on the form?

A. No. You must complete 'nature of disability' on the application form and submit evidence of disability from a medical practitioner and evidence of how the item has been specially constructed from the manufacturer such as a receipt or invoice.