Hi,

I am a self employed book-keeper and have quite a lot of Clients for payroll purposes.

One of my main concerns is that a lot of employees are in the construction and service industry, of a certain age and are not computer literate (some don't speak English) and would therefore not be capable of working on myAccount with revenue.

Secondly a few of my clients are in the construction industry and the turnover of staff there is quite high. It could take weeks before I receive a PPS number or any information on them except their name, how do I deal with this if we have to send weekly reports?

While I appreciate this new proposal, this will only lead to a lot more administration for payroll operators. Currently I'm constantly training employees on how to use the MyAccount system which takes up a lot of my time. I feel there should be some alternative for employees who are not familiar with computers - there are still a high volume of people in this situation and are not being taken into consideration.

Kind regards

Rita Airlie