Revenue
Cáin agus Custaim na hÉireann
Irish Tax and Customs

PAYE Modernisation

PSDA – 14th November 2018

Agenda

- PIT Update
- Parallel Test Update
- Readiness
- Performance Test Update
- Amending Payroll in ROS
- Legislation Update
- Service User Group
- New employer registration number
- PSDA Actions
- AOB

PIT Update

Helpdesk

- 48 Open tickets
- 861 Closed tickets
  - 90 closed since last workshop

- Registered Users 177, from 76 companies.
- Active Users 119, from 59 companies.

PIT3 Release – 9th of November

- Released Connectivity Webservices for SOAP and REST
- CAB change – County code validation removal
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3444/3457	When a submission includes a payslip with Validation error code: 2049 invalid previousLineItemID or validation code: 2017 the DateOfBirth must be today or earlier, the payslip status is PENDING.	Should process all valid payslips in the submission and status should not stay pending.
3438	Schema validation on cases sensitive items is no longer working. Results in internal errors we attempt to process it.	Schema level validation should return errors and prevent internal service errors being created.
3293	When a submission does not contain the element "payslips" it causes the submission to fail with a 500 error. Adding the "payslips" element as an empty array prevents this error from occurring.	Submissions should not require the "payslips" element. They should process as normal if they only include linetItemToDelete.
3532	Non-numeric string value for tax Rate index produces a 500 error.	Validation error should be returned not a 500 error.
3185	Error code not returned for signature error & path is not complete.	Error code 1012 should be returned for the signature error & path should be populated.
3465	When an unemployed customer is created in the self service application only the highest tax rates and USC bands are returned in the RPN.	When an unemployed customer is created in the self service application, a create RPN request should return all tax rates and USC bands.
2832	Special charters (such as fada) cause error: Response code 500 (Internal server Error)	The submission/create RPN should process special characters without errors.

PIT3 Release – 9th of November

- 1 Known issue outstanding

3547	Create RPN for unemployed customer response has USC cut off for index 4 which is the same as index 3.	The highest rate of USC should not have a cut off.

Documentation

- Added
  - Connectivity webservice integration guides for REST and SOAP
- Updated
  - Schema Publication Change log
  - REST API Reference (Updates for Connectivity service)
  - SOAP Schema Reference (Minor updates)
  - Validation Rules spreadsheet (Rules removed due to County code change)
  - Known issues documents for PIT3 and Parallel
- Changes to be completed this week
  - SOAP Schema Reference (updates for Connectivity service)

Parallel Test Update

Parallel Test - Update

- Testing Period
  - Testing window closes Monday Nov 19th. Possible extension to be discussed.

- Usage Statistics
  - Certs issued for 161 employers
  - ~211,000 payslips submitted in 870 submissions by 70 employers
  - Customers from 13 different providers are actively testing
  - Largest submission had ~20,000 payslips and processed in 8 minutes

- PIT4 Code Release (Nov 9th)
  - Fixed a number of known issues:
    3372 - *PPSN Leading Zeros*
    3202 - *Insurable Weeks Null Value*
    3060 - *Agent Permissions*
    3058 - *No Warning for missing PPSN*

- Remaining Issues
  - Signature validation is not returning correct error code and error path
  - Payslips with special characters are being rejected (HTTP 401)

Parallel Test - Update

- Customer Support
  - 29 phone calls, 1060 MyEnquiries to date
  - To ensure most efficient resolution of issues, customers should:
    - » Dial 1890 25 45 65 and say “Parallel” as per instructions issued
    - » Submit written queries through MyEnquiries, with category of “PAYE MOD PSDA Parallel”
  - To reduce call-backs for further info, enquiries should include:
    - » Completed questionnaire where appropriate
    - » Supporting screenshots (ensure URL is visible)

Readiness

Readiness

- Revenue Software – 1 high and 2 low priority known issues outstanding
- Payroll Software
  - 21 software providers successfully submitted 20+ submissions in PIT3
  - 9 software providers successfully submitted >20 submissions in PIT3
  - 13 payroll software providers successfully submitting payroll in parallel test
- Employer Readiness
  - 108,372 employers have uploaded a List of Employees since 25th June 2018
  - Approx. 1,010 employers with dual employments successful uploaded list of employees
  - 14,260 employers with >20 employees successfully uploaded list of employees

List of Employees

- 108,372 employers have uploaded a List of Employees since 25th June 2018
- 98073 (90%) have passed all tolerances and updates were automatic
- Covers over 2.4m employments
- ROS Inbox notification reminder issued
- Dual employment letter issued

Revenue Performance Test

Revenue Performance Test

- Revenue performance stress testing has been ongoing throughout the project:
  - To verify that the revenue infrastructure can support expected Production volumes
  - To verify that customers receive timely responses to requests and submissions
  - Performance testing taking place against an internal test environment mirroring production level processing power and memory

Revenue Performance Test – Online Payroll Administration

- Payroll Submission File Upload (< 100 payslips) includes acknowledgement and validation
  - JSON average 5-10 seconds
  - XML average 5-10 seconds
- View Payroll Submission(<100 payslips)
  - Searching average 0.25 seconds
  - Viewing average 0.25 seconds
- View Payroll Submission (10,000 payslips)
  - Searching average 16 seconds
  - Viewing average 16 seconds

Amending Payroll in ROS

View Payroll

Payroll run

These are your payroll run details. Please download the payroll run summary for further information.

Download payroll run summary ↓

Payroll run details

Payroll reference: February-Payroll-Run
Status: Processed ⓘ
Last updated: 13/11/2018
Tax year: 2019

Total PAYE deductions

Income Tax: €5,124.48
PRSI: €1,109.94
USC: €747.12
LPT: €306.60

Submission summary

Active items: 3
No. of warnings: 0
Payroll submissions: 1

Draft

Recent submissions

Date submitted	Submission ID	Additions	Corrections	[illegible]	Invalid items	Income Tax	PRSI	USC	LPT	Status ⓘ	Action
13/11/2018	1000909	3	0	[illegible]	0	€5,124.48	€1,109.94	€747.12	€306.60	Completed	View

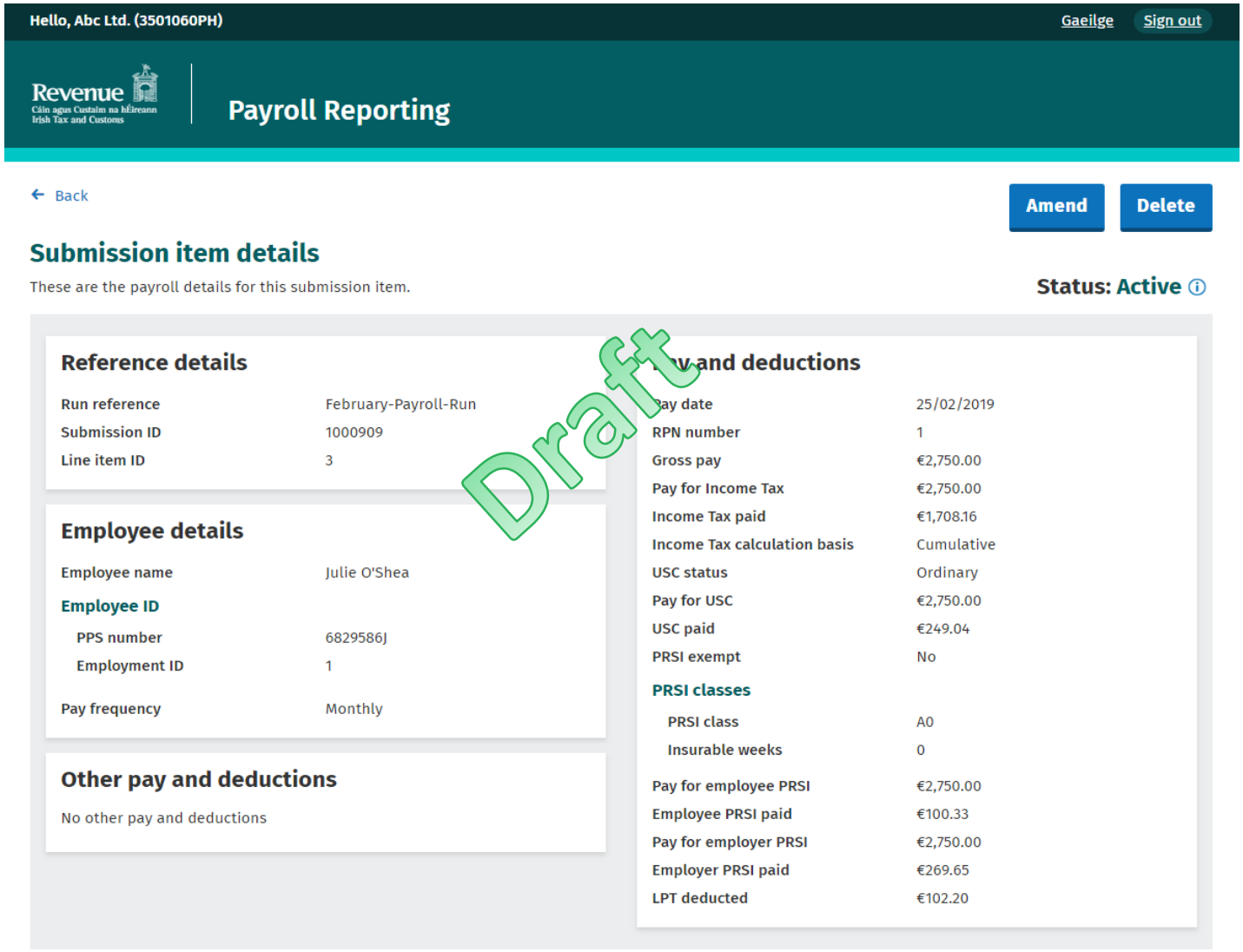
Active items

These are the active submission items.

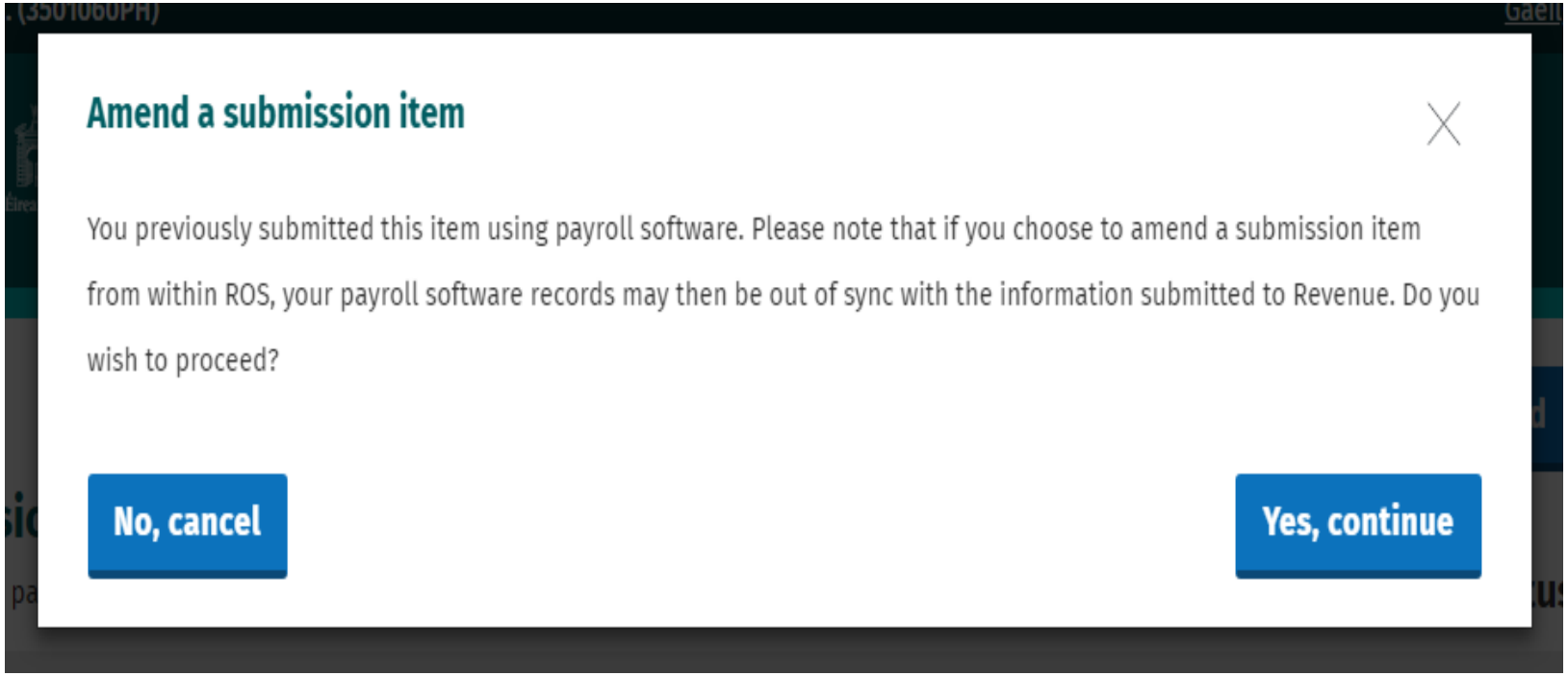
Submission ID	Employee name	PPS number	Employment ID	Employer reference	Pay date	Income Tax	PRSI	USC	LPT	Action
1000909	Julie O'Shea	6829586J	1	-	25/02/2019	€1,708.16	€369.98	€249.04	€102.20	View
1000909	Mary Smith	7746836E	1	-	25/02/2019	€1,708.16	€369.98	€249.04	€102.20	View
1000909	Joe Bloggs	6722218H	1	-	25/02/2019	€1,708.16	€369.98	€249.04	€102.20	View

ROS homepage

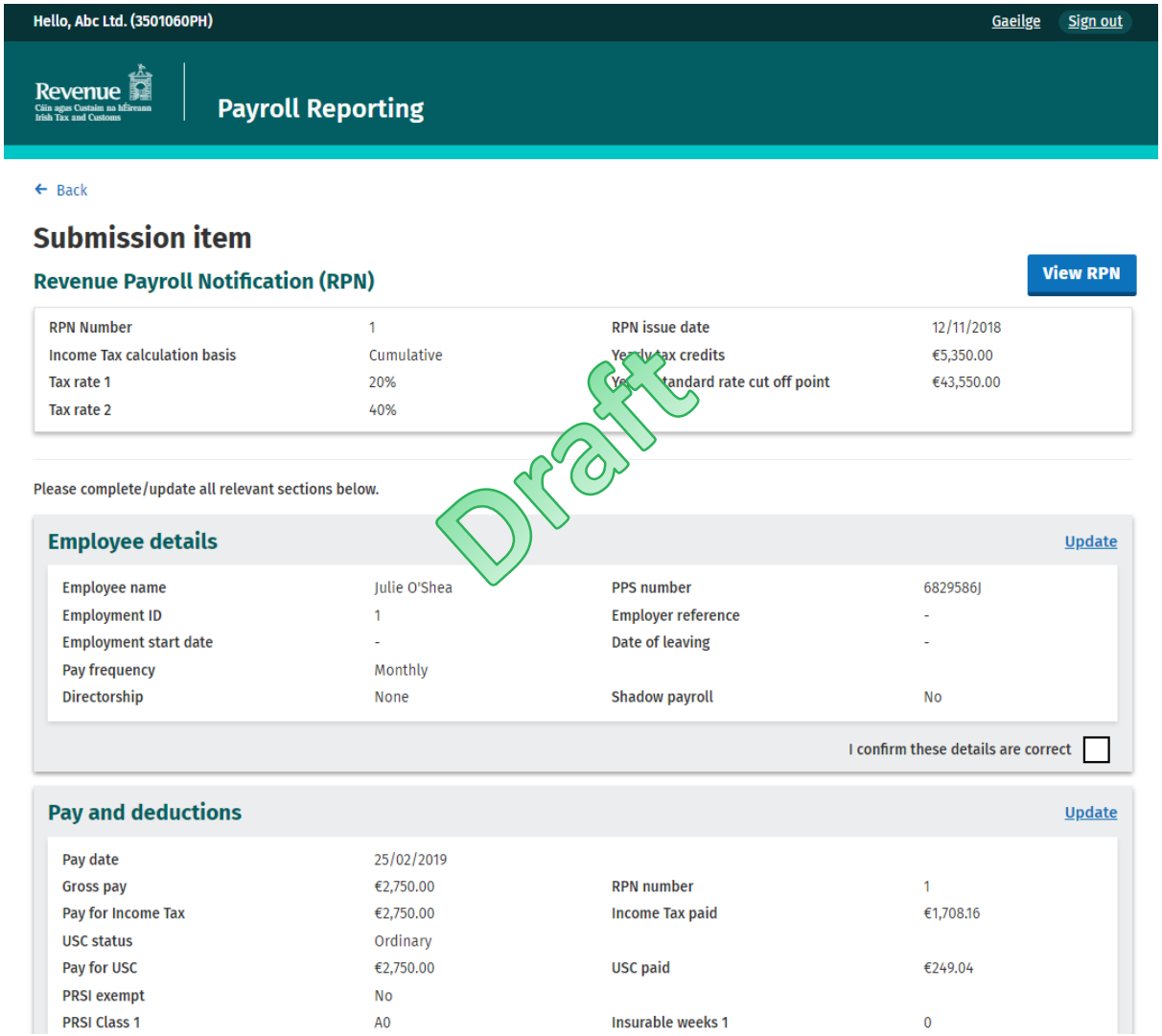
View Line Item



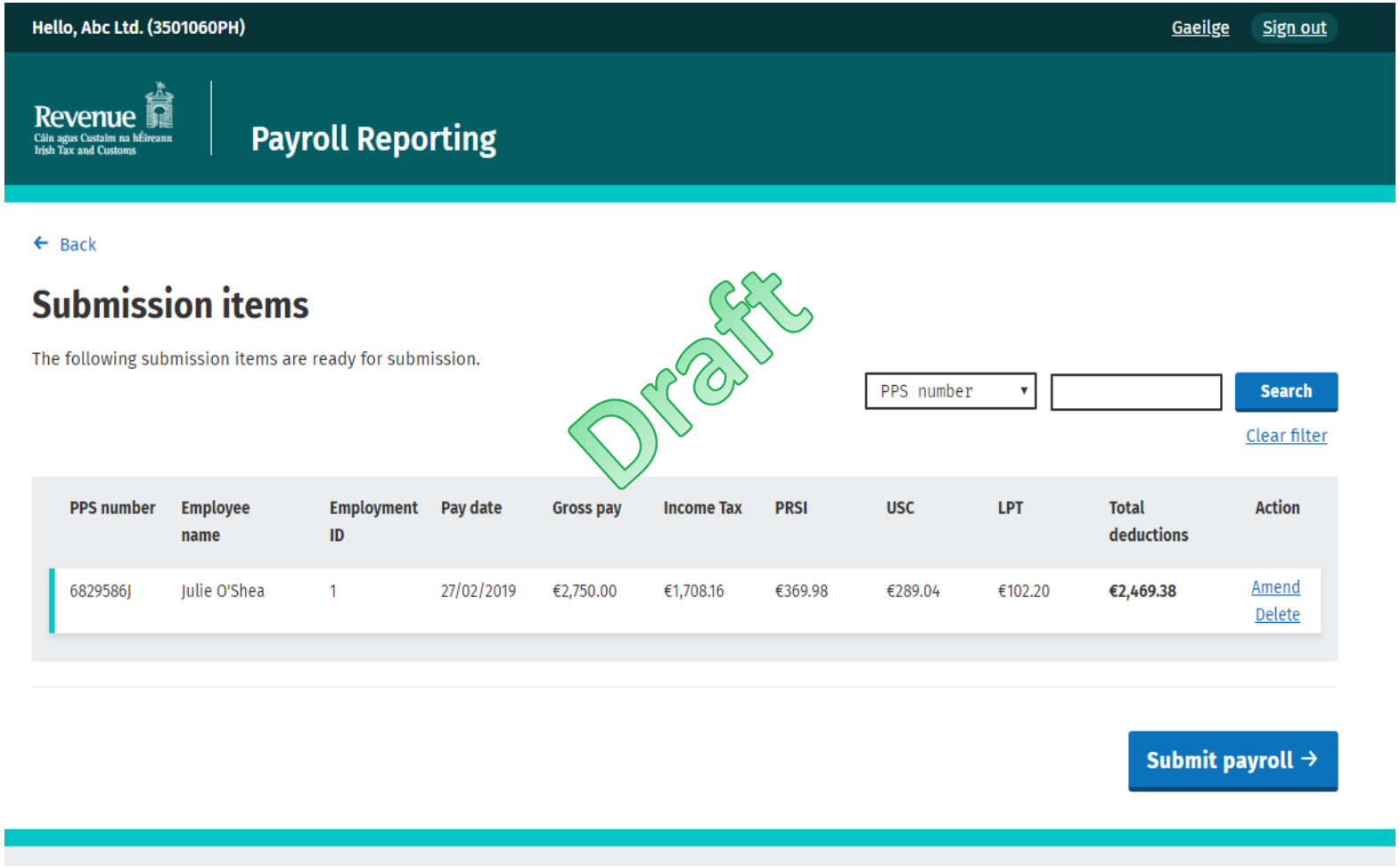
Amend Line Item



Amend Line Item



Amend Line Item

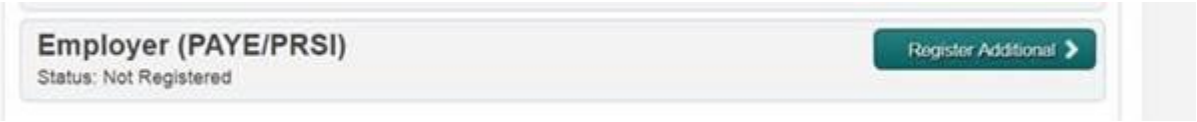


Legislation Update

Setting up a new employer registration number

Setting up a new employer registration number from 1/1/19

- Register an additional employer registration number using Revenue's Registration service in ROS (FAQs here) in December



- Number takes overnight to update.
- Cease employment at old employer registration number with P45(1) and cessation date of 31/12/2018;
- Allow at least an hour before starting the next step;
- Submit Create RPN request at new employer registration number with start date of 01/01/2019.

While the transfer of employees from one employer registration number to another will be seamless, depending on whether the employee has another employment, the credits and rate bands allocated to the ceased employment may not transfer to the new employment.

Service User Group

Service User Group Schedule

Date:	Location:	Time:
17th January 2019	Basement Conference Room - Castle View	10:00am - 12:00pm
14th February 2019	Basement Conference Room - Castle View	10:00am - 12:00pm
14th March 2019	Basement Conference Room - Castle View	10:00am - 12:00pm
18th April 2019	Basement Conference Room - Castle View	10:00am - 12:00pm
16th May 2019	Basement Conference Room - Castle View	10:00am - 12:00pm
20th June 2019	Basement Conference Room - Castle View	10:00am - 12:00pm

Service User Representative Group

Date:	Time:
5th December 2018	10:00am - 11:30am
12th December 2018	10:00am - 11:30am
19th December 2018	10:00am - 11:00am
9th January 2019	10:00am - 11:30am
16th January 2019	10:00am - 11:30am
23rd January 2019	10:00am - 11:30am
30th January 2019	10:00am - 11:30am
6th February 2019	10:00am - 11:30am
13th February 2019	10:00am - 11:30am
20th February 2019	10:00am - 11:30am
27th February 2019	10:00am - 11:30am

PSDA Actions

AOB

AOB

- Next Call – 21st of November 11am