

PAYE Modernisation

PSDA Summary Findings 3rd October

Agenda

- PIT Update
- Parallel Update
- Readiness
- Legislation Update
- Employer Helpdesk
- Operational Engagement Model
- Exclusion Order Update
- PSDA Actions
- AOB

PIT Update

PIT Update

- ISO 8601 Conor to send clarification to PSDA and doc update to follow.
There are 4 date formats to give examples for.
- **ISSUE:** Can't look up EmployeeID when there is no employmentID.
- **ANSWER:** This is not a bug, this functionality was not part of the api. A loophole/bug was being exploited up to now which had undefined behaviour. RFC to CAB must be made. Will not change on the back of general discussion in meeting or helpdesk tickets.

PIT Update

- Look up RPN on 1st Jan should be done using look up all RPNs by employer and the lookup with date last updated will reduce volume of RPNs returned (after the initial submissions which map the employmentIDs). This has been covered many times before and the guide exists.
- RPN Employment ID Values and items in PIT3 are different to PIT4.
PIT3 is dummy data we created for testing.
- PRSI Classes -> additional confirmation will be sought from DEASP on foot of feedback today.
- PRSI exemptions different types, some are notified by employer so we couldn't give this information.
- RPN Workflow PSDA feel is unclear.

SOAP

- Workshop held on 20/9
 - Good feedback on this meeting
 - Documents still need to be sent from this
 - Slides to be sent also

Parallel Test

Parallel Test - Update

- Data Issues:
- No PRSI class & missing some cut offs for Income Tax & USC.
- PPSN leading zero is being dropped. This is the zero from the actual PPSN when there are two check characters on the PPSN.
- Previous PPSN not populated. This functionality is not available.
- P35 family name issue. We don't update the employee names from this. It must be updated by the employee contacting Revenue.
- No element for employmentID. This will be submitted to Revenue in January. PIT is dummy data.

Parallel Test - Update

- Create RPN does not and will not work in parallel.
- There is no set limit on the create RPN.
- PSDA concerns:
Testing volumes likely to increase as we approach code freeze.
Connectivity testing to verify can reach Revenue beyond firewalls etc.
- Revenue to look into feasibility of a connectivity test.
- RPNs should be available in early December and that will allow for connectivity and certs to be verified.

Readiness

- **Readiness**
 - **Readiness** is the state of being prepared for an event or action.
 - It involves having the necessary resources, skills, and knowledge to successfully complete a task or achieve a goal.
 - Readiness is a key factor in determining the likelihood of success in various endeavors, including business, education, and personal development.
 - It is a dynamic state that can change over time as circumstances and resources evolve.
 - Readiness is often assessed through various methods, including self-assessment, surveys, and interviews.
 - It is a critical component of strategic planning and decision-making.
 - Readiness is essential for effective crisis management and disaster preparedness.
 - It is a key factor in determining the readiness of a country for war.
 - Readiness is a key factor in determining the readiness of a company for market entry.
 - It is a key factor in determining the readiness of a person for a new job or career change.
 - Readiness is a key factor in determining the readiness of a community for a natural disaster.
 - It is a key factor in determining the readiness of a nation for a global crisis.
 - Readiness is a key factor in determining the readiness of a world for a global pandemic.

Readiness

- Employee list, do employers understand the ramifications for not doing it?
- Statement made:
Upload list and any discrepancies Revenue will contact you.
 - Not true: Revenue may contact you. The webpage documents how the list of employees works.
- Stats mentioned on employers testing vs p35l.
- Stress testing, PSDA can't do in Parallel as they do not control employer testing.

Readiness

- Internal stress testing being carried out by Revenue. Includes:
 - Concurrent Testing
 - Volume Testing
 - Combinations
 - ITCL Standards being followed for testing
 - Performance
 - Sync Responses expected in seconds
 - Async responses expected in minutes
- Testing is ongoing, technical restrictions in the test environments not an indicator of live where there will be more resources

Legislation Update

Legislation Update

- LPT doesn't come under a money bill. Given approval to have it as an add on to the Home Building Finance Ireland Bill.
- USC regulations expected for 1st Jan.
- Currently engaging with DEASP with PRSI issues.
- **ISSUE:** There is a small window for request RPN, what if RPNs cannot be retrieved
- **ANSWER:** Only if there is a technological failure on the Revenue side, then there will be provisions put in place.
- Regulation 12 – notional pay will only be recorded on the persons next pay date or the 31st of December, whichever comes first.
- Section 22 sickness. Confusion on this and may not be followed correctly at present

Employer Helpdesk

National Employer Helpline

- Profiling of customers who contact the helpline.
- Business to business was gone through quickly in seminars.
- Staff being shown 3rd party software.
- Repeated Questions:
Content on website
Pop-up blockers?
Certs issues/understanding

Operational Engagement Model

Operational engagement model

- See Slides

Exclusion Orders

Exclusion Orders are issued by the Secretary of Health and Human Services (HHS) to exclude individuals or entities from participating in federal healthcare programs.

Exclusion Orders are issued for various reasons, including fraud, abuse, and non-compliance with federal healthcare laws.

Exclusion Orders can be issued for a period of time, ranging from one year to indefinite exclusion.

Exclusion Orders can be appealed to the Office of Inspector General (OIG) within 60 days of the date of the order.

Exclusion Orders can have a significant impact on the ability of individuals or entities to participate in federal healthcare programs.

Exclusion Orders are a key tool for HHS to ensure the integrity of federal healthcare programs.

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PAYE Exclusion Orders

- Exclusion Order will still be by paper. It's not in RPN for go live.
- Exclusion Order applied manually, no RPN will be returned for those with Exclusion Order in place. If you do get one ignore it.
- Won't be included on RPN mid-year, this will go through engagement group, it will potentially be implemented for 2020.
- If Exclusion Order in place don't request RPN for them.
- Payroll Submission included Exclusion Order but not an RPN number.
- Flow diagram for Exclusion Order to be put together.

PSDA Actions

PSDA Actions

- REST schema format check.
 - > Path populated with issue location.
 - > PIT3 should be there since release. TBC.
- **RFC / CAB** : Lookup RPN without EmploymentID
- EmploymentID behaviour in live, if none what should happen?
 - a. return null
 - b. return zero
 - c. element should be absent
- PPSN leading zeros issue actual zeros dropped in PIT4.
- Cut off points whole numbers vs. decimal places – behaviour to be defined.
- .Net info publishing. Revenue needs to be sent this info.

PSDA Actions

- Date format doc update.
- Communication plan for service desk
- Connectivity testing functionality and scope.
- Date time, option to sync with Revenue servers?
Future date issue needs to be fixed.
- Slides from session requested ASAP.
- Operational instructions for persistent issues.

AOB

AOB

- Contact Revenue in relation to hardship cases. New RPN can be arranged quickly (available almost instantly).
- **ISSUE:** Should they manual override RPNs for hardship cases?
- **ANSWER:** Implementation detail not Revenue decision, but legislation should be followed.
- Software can override RPNs - we verify the RPN number used and a difference causes a warning.
- Compliance will not be real time.