

#### **PAYE Modernisation**

PSDA Summary Findings 20<sup>th</sup> June 2018

### Agenda

- PIT Update
- Documentation update
- Technical Workshop
- View Payroll Screens
- List of Employees update
- Legislation update
- PSDA actions

# **PIT Update**

### **PIT Support**

Issue: Tickets closed when it's a known issues and no/little detail when it will be resolved.

Answer: Known issues list is under review. The revised version of the list will contain a column with an expected fix time frame. Likely to specify the release not a specific date.

Issue: "Key" issues blocking PSDA testing Answer: Items should be flagged to us so we can prioritise them in releases.

**Issue:** Is this the entire schedule and how will the PSDA know about them.

Answer: Yes this is the entire schedule, apart from unforeseen issues and bug fixes not known at this time. Email and helpdesk notices will be issued when releases are completed. Any additional or interim release not included here Revenue will give prior notification.

Issue: June 27th Release

Answer: This is an interim release for the items that didn't make it into the June 19th release.

**Issue:** Agent Access

Answer: Updating services to allow agent testing and the PIT mock data generation to create mock agents and certs.

Issue: Priority of Release Content Answer: Priority is set based on its effect on PIT testing, there is no REST vs SOAP priority.

Issue: File Size Limit Testing in PIT Answer: It is expected to be the firewall that will dictate this. Documentation for the Response to be provided. It will follow the format of the other HTTP response codes. It results in a complete rejection of the submission. This is a quality of service measure. 10MB limit applies to compressed files also.

Issue: Agent Access

Answer: Updating services to allow agent testing and the PIT mock data generation to create mock agents and certs Issue: Creating new **employment ID** for mock data, will it be accepted?

Answer: The payroll submission will be accepted. However a new employment will not be created in the PIT environment and a new RPN will not be created.

**Issue:** PPSN Leading Zeros

Answer: High Priority for the PSDA.

Should return version they expect without leading zeros.

Issue: Original submission has invalid line items, response doesn't have summary values.

Answer: Issue to be reviewed

Issue: Submission mix of valid & invalid? Answer: Valid items will be processed, invalid will be rejected. Summary totals & errors will be returned.

Issue: Sample Code SOAP

Answer: Gists Published. SOAP sample code is planned.

There are some SOAP samples for other revenue services which may be outdated. These examples need to be updated for PMOD Services.

**Issue:** Sample Code REST Answer: Published gist are in java and javascript.

Issue: Signature Building Samples

Answer: Sample code published on the documentation page. These specifically are on the second page of gists on github (the "Older" button at the end of the page)

Issue: Workshop Slides

Answer: Slides were published on the documentation page yesterday.

**Issue:** Gist's Come with Disclaimer

Answer: We are not in a position to support them and are for informational purposes to help in development. They are accurate at the time of publication.

Issue: Going Live EmploymentID in RPN

Answer: Upon going live the EmploymentID will only be returned in RPNs for dual employments (if provided by the Employer in the list of Employees). When the first payroll submission is submitted by Employers, this will result in the RPNs being updated with the provided EmploymentIDs.

**Issue:** Payslip Change

Answer: Only changed in documentation and not technical data.

### **Technical Workshop**

# **Technical Workshop**

**Issue:** Signatures Walkthrough Answer: Covered what had to be included in the signature currently in PIT and what would be required after the June 19th PIT code release. Also emphasised importance of ordering of fields within signature. **Issue:** Request for cert to replicate signing example. Answer: This is still under consideration, looking into possibility of disabled cert. The cert used in the example may be used elsewhere for internal testing and would need to be replaced/decoupled. Alternatively creating new examples would require effort and something else would be deprioritised as a result. The overall time required for this needs to be taken into account when deciding the priority.

## **Technical Workshop**

Issue: Signatures Road Block

Answer: This is a blocking issue until resolved. The additional gists, documentation and presentation should ease some of this.

Otherwise the helpdesk can assist.



## **View Payroll**

Issue: Data Items Purpose

- Answer: The documentation outlines the purpose of each data item.
- Issue: Verify items/values submitted (e.g. pension values)
- Answer: The employer should keep records of their own in relation to their submissions to Revenue. Revenue is not a backup data source for the employer's records and submissions.

# **View Payroll**

**Issue:** Replacement for P45 used by DEASP **Answer:** DEASP will have access to cessations details.

**Issue:** How will invalid submissions be presented on ROS screens? **Answer:** This is will be on the submission level screen as shown on the next slide.

A warning will be shown on the payroll level screen.

Errors will remain on a given submission screen as they are for that particular submission and will not be updated based on subsequent submissions.

This is important to remember in the case of shared access to the screens or in auditing.

The answer screen at the time of submission will state how many were processed and how many were invalid (and not processed).

# **View Payroll**

Issue: No/Unlinked PPSN Payroll Submission

Answer: Employer Reference Number should be a fixed number that will not change. It should be unique and specific to that employee. When the PPSN is obtained the submission should include both ER and PPSN in order for Revenue to link the previous submissions to the individual.

Designed based on PSDA discussions.

Issue: No PPSN Tax Rate

Answer: Same as current process. Emergency Tax.

Issue: Hard date for closure List of Employees

Answer: October 31<sup>st</sup>

Issue: When will they be notified

Answer: Banner will display when it's relevant to them specifically.

Issue: Detail guidance content

Answer: Tax & Duty Manual with step by step guidance for employers will be published shortly. This document also outlines who should and shouldn't be included.

Issue: Stakeholder Meeting Slides

Answer: Will be released this week.

Issue: Employees not made leavers in employer's software

Answer: If they are included on the list they will not be ceased. This is the employer's responsibility. See comment on action item.

**Issue:** Re-Submission

Answer: Tolerances will reject files which are significantly out of line with Revenue's data. Re-Submission is only available for rejects (unprocessed) files. See comment on action item.

Issue: Tolerances Calculation

Answer: This is based on Revenue's current data. If commencing and cessation processes are being followed there should be fewer instances of large discrepancies.

Issue: Another Submission Later Date

Answer: Data Alignment is a once off process. Employers should ensure they are following the correct procedures to commence and cease staff to ensure the data remains aligned ahead of Jan 2019.

Issue: EmploymentID Storage/Update

Answer: The employment ID is only required and stored for Dual Employments

Issue: Dual Employments Credits Splitting

Answer: Where is the X/T PPSN we leave the credit split as it is.

Issue: Dual Employments Duplication

Answer: They should have the X/T character where the dual employment is registered as such with Revenue. Cases of internal dual employments should be handled the same way as currently dealt with for P35L.

Issue: Bulk RPN Employment IDs

Answer: Dual Employments will have the Employment IDs returned.

**Issue:** Employers Updating from P2C

Answer: Employers need to ensure that they are updating their records based on the P2Cs issued. This is important for W number updates.

**Issue:** Orphaned PPSN

Answer: You cannot submit no PPSN to the list of employees. Legally required to hold PPSN of employees.

# **PSDA Action Log**

#### Actions

| Sample Code                          | 1  | Sample Code to demo integration with Web Services   | Conor<br>McDonough | 26/03/2018 | 31/05/2018 | Pending  | Still under review – REST complete<br>SOAP Pending   |
|--------------------------------------|----|---|--------------------|------------|------------|----------|--|
| Reconciliatio<br>n Examples          | 4  | Revenue to provide reconciliation examples  | Conor<br>McDonough | 01/02/2018 | 30/04/2018 | Complete | Published 24/05/2018   |
| FAQ                                  | 5  | Revenue to produce a publish<br>an FAQ  | Ruth Kennedy       | 14/12/2017 | 31/05/2018 | Pending  | Will be published as Known Issues.<br>Which is to be updated.  |
| PIT Target<br>SLAs                   | 7  | Revenue to indicate and<br>publish targets for incident<br>resolutions  | Ruth Kennedy       | 06/03/2017 | 31/05/2018 | Pending  | Review of resolution times and internal processes.   |
| Webex                                | 10 | Session recordings  | Gavin Elsted       | 01/03/2018 |            | Pending  | Revenue sourcing Skype for<br>Business and this should resolve<br>the problem. Await commissioning<br>date. Work in Progress |
| Errors in<br>Manual<br>Submission    | 11 | Revenue to consider<br>presenting these to screen as<br>ingesting a XML file from<br>Revenue to Payroll is not an<br>option | Ruth Kennedy       | 28/03/2018 | 30/04/2018 | Complete | Presented at today's workshop  |
| UTC Date in<br>header                | 12 | Query from Mark R re date not<br>required   | Conor<br>McDonough | 28/03/2018 | 30/04/2018 | Pending  | Date validation will be consistent<br>across SOAP and REST. Expected<br>July Release.  |
| Sample Code<br>on Digital<br>Signing | 13 | Sample code to be provided for digital signing  | Conor<br>McDonough | 28/03/2018 | 30/04/2018 | Pending  | Rest sample Code provided 15/06  |
| Revenue<br>request<br>limits         | 15 | HMRC has a limit of no more<br>than 200 requests from same<br>UP in 5 secs. Wil there be a<br>Revenue limit in Live?        | Conor<br>McDonough | 28/03/2018 | 30/04/2018 | Pending  | Under review my Revenue's<br>networks team. Feedback to<br>follow.   |
| RPN Range<br>Option                  | 17 | Conor to revert re potential<br>limit for number of RPNs<br>returned from Revenue   | Conor<br>McDonough | 18/04/2018 | 30/04/2018 | Pending  | 10 MB limit – Number of RPNs will<br>vary depending on fields<br>populated. Compressed Response<br>will be possible.         |



| REST<br>Compression                         | 18 | Will be available in PIT2 from<br>Jul 3rd. Conor to indicate<br>compression standard to be<br>used   | Conor<br>McDonough | 18/04/2018 | 09/05/2018 | Pending  | In progress - Docs to be<br>updated.                                |
|---|----|--|--------------------|------------|------------|----------|---|
| PIT3 Jun Releases                           | 20 | Agent access, Return<br>Reconciliation Service   | Conor<br>McDonough | 18/04/2018 | 03/07/2018 | Pending  | In progress – June 27 <sup>th</sup><br>expected interim<br>release. |
| PIT3 Jul Releases                           | 21 | Accepting inbound<br>compressed REST, outbound<br>compressed REST, Lookup RPN<br>by range  | Conor<br>McDonough | 18/04/2018 | 03/08/2018 | Pending  | In progress – July 17 <sup>th</sup><br>expected release.            |
| RPN USC Cut-off<br>Points                   |    | Value should be actual cut-offs<br>as supplied on the current P2C<br>file  | Duth               | 02/05/2018 | 31/05/2018 | Pending  | Will include in bug fix   |
| ASC reported on<br>PAYE Mod as<br>RAC cat   | 25 | ASC to be categorised as RAC<br>on PAYE Mod and remitted?  | Ruth<br>Kennedy    | 02/05/2018 | 31/05/2018 | Complete | Deliver 19/06   |
| SRCOP, Tax<br>Credit and USC<br>Thresholds  | 26 | Revenue to validate divisor<br>and rounding method and<br>illustrate via example   | Ruth<br>Kennedy    | 02/05/2018 | 31/05/2018 | Pending  | Expanding draft based<br>on feedback from Seán                      |
| Versioning                                  | 27 | Version discrepancies<br>resulting from publication of<br>latest round of documents  | Conor<br>McDonough | 02/05/2018 | 09/05/2018 | Pending  | In Progress<br>Web date stamp fixed.                                |
| PPSNs supplied<br>with leading Os           | 28 | It has been noticed that PPSNs<br>are being supplied from<br>Revenue with leading 0s so<br>1234567T is supplied<br>incorrectly as 01234567T.<br>This needs to be fixed and all<br>key fields should be supplied<br>verbatim from Revenue | Conor<br>McDonough | 02/05/2018 | 09/05/2018 | Pending  | In progress<br>PSDA High Priority                                   |
| Document on<br>Digital Certs and<br>Signing | 29 | Revenue to draft and publish a guide   | Conor<br>McDonough | 09/05/2018 | 31/05/2018 | Complete | Workshop Published<br>19/06   |



| Inconsistent error<br>messages                                   | 31 | Inconsistent error messages<br>displayed  | Revenue | 09/05/2018 | 15/05/2018 | Complet | Released 19/06<br>Doc to be reviewed                                     |
|--|----|---|---------|------------|------------|---------|--|
| Screenshots of<br>manual upload<br>error messages<br>and screens | 33 | Wayne to supply screenshots   | Revenue | 09/05/2018 | 31/05/2018 | Complet | Presented 20/06  |
| Manual<br>Submissions  | 34 | Manual submission by<br>employer following an<br>automatic submission but using<br>the same Payroll Run Reference<br>will cause problems with<br>reconciliation. Can the manual<br>submission auto generate a<br>Payroll Run Reference? | Revenue | 14/05/2018 | 31/05/2018 | Complet | Manual keying will<br>auto generate a<br>payroll run reference<br>number |
| PRSI Exemption<br>Status (RPN)                                   | 35 | Assumed to be for information<br>purposes only as no reason or<br>date supplied. Please confirm.<br>Potential conflict if exemption<br>status received on RPN but no<br>E101 Cert received by Employer                                  | Revenue | 14/05/2018 | 31/05/2018 | Pending | Will discuss with<br>DEASP and confirm.<br>Will include in<br>guidance.  |
| Connectivity<br>Webex  | 36 | Request for Webex for any<br>suppliers who may wish to<br>discuss connectivity, coding,<br>testing, certs etc.  | Revenue | 20/05/2018 | 31/05/2018 | Complet | Session held on<br>14/06   |



| TAIN/Agent<br>access to //<br>environment   | 37 | Conor/Brian to provide details<br>in relation to Agent access to<br>the // Run Environment<br>Environment (Digital Cert reqs<br>etc.)   | Revenue            | 30/05/2018 | 14/06/2018 | Complete | Agent access will be<br>available assume same as<br>Live.   |
|---|----|---|--------------------|------------|------------|----------|---|
| Employer<br>checklist for //<br>environment | 38 | Revenue to supply a checklist<br>for employers registered to<br>take part in // running. How<br>to obtain cert, register with<br>Helpdesk etc.  | Brian              | 30/05/2018 | 14/06/2018 | Pending  | In progress   |
| RPN ER Number<br>Guide                      | 39 | Issue guide with respect to<br>including ER number on the<br>RPN Lookup   | Ruth<br>Kennedy    | 30/05/2018 | 14/06/2018 | Complete | Discussed in detail in<br>PSDA Meeting.   |
| Web Services<br>Compression                 | 40 | Web Services Integration<br>Guide to be updated for<br>Compression GZIP   | Conor<br>McDonough | 30/05/2018 | 14/06/2018 | Pending  | Update will be provided ahead of July release   |
| Employee List<br>Resubmissions              | 41 | Request to allow<br>resubmissions as some<br>employers will wish to<br>resubmit due to changing<br>employment ids for example   | Conor<br>McDonough | 30/05/2018 | 14/06/2018 | Complete | Employees lists<br>submissions cannot be re-<br>submitted once<br>processed   |
| Employee List<br>Submissions                | 42 | Query re action on Revenue<br>side when they receive details<br>of an employee who they<br>didn't think was registered to<br>the employer. Discovered<br>that some hourly paid people<br>have not been made leavers,<br>just no hours going through<br>but they are genuine leavers<br>so employer needs to<br>resubmit EE list | Ruth<br>Kennedy    | 30/05/2018 | 14/06/2018 | Complete | If an employee is on the<br>list but not on Revenue<br>records, the employment<br>will be commencement. If<br>the employee is not on<br>the list but on Revenue<br>records, the employment<br>will be ceased. What is<br>the issue with hourly paid<br>employees? |



| Returns<br>Reconciliation<br>from // Run<br>Environment | 43 | Is it possible that client testers<br>may see confidential<br>information if they make<br>requests via the returns<br>reconciliation  | Conor<br>McDonough                   | 30/05/2018 | 14/06/2018 | Complete | Testers will only be able<br>to see payroll data that<br>they submitted but will<br>be able to see all RPNs<br>linked to the Certificate  |
|---|----|---|--------------------------------------|------------|------------|----------|---|
| Copy of Slides<br>from<br>Connectivity<br>Workshop      | 44 |   | Conor<br>McDonough                   | 14/06/2018 | 20/06/2018 | Complete | Published on 19/06  |
| ROS P35 V15<br>Release                                  | 45 | Request to revert Live to V14<br>until developers have time to<br>release s/w patches to make<br>the V15 changes. PIT<br>environments have not been<br>updated it appears                                   | Ruth<br>Kennedy                      | 19/06/2018 | 25/06/2018 | Pending  | Investigating solutions<br>as a matter of urgency.<br>Possible relaxing of<br>validations.<br>Not possible to roll<br>back.   |
| Employee List<br>Spec                                   | 46 | The definition of Director has<br>changed on the latest spec.<br>Was 0 for non-<br>proprietary/other employees<br>and 1 for proprietary director<br>TO 0 for non-director, 1 for<br>director Please clarify | Michelle<br>Carroll/Niam<br>h Craven | 19/06/2018 |            | Complete | Schema has not changed.<br>Explanatory text has<br>changed to simplify based<br>on queries raised – if<br>employee is a director,<br>whether proprietary or<br>non proprietary, set to 1.<br>All other employees set<br>to 0. |





• Next meeting: 11<sup>th</sup> July 2018