Headline Results 2018

**Tax Collected**

€54,581m

**PAYE Modernisation**

- Employer outreach activities: 82,031
- Revenue seminars attendees: 20,972
- Employments verified: 2,187,620
- Employees covered by payroll submissions to date: 823,710

**Customer Contacts**

- 1890 Telephone Service: 2.2m
- Correspondence: 1.4m
- Electronic Returns: 7.5m
- Electronic Payments: 2.4m
- Electronic Self Service: 1.4m

**Timely Compliance**

- Large Cases: 99%
- Medium Case: 98%
- Other Cases: 88%

**Debt Payment Arrangements**

9,088 with value of €93m

**Audit and Compliance Interventions**

Yield €572.6m

**Tax Defaulters**

- 754 Cases published with fines/penalties amounting to €4.33m
- 256 Settlements published

**Auto & Marked Fuel Oil**

- 26 Commercial seizures
- 209 Vehicles seized

**Customer Contacts**

- 17 Serious Evasion & Fraud Convictions
- 1,423 Summary Convictions

**Timely Compliance**

- Large Cases: 99%
- Medium Case: 98%
- Other Cases: 88%

**Debt Enforcement**

- 32,653 cases
- €213.7m yield