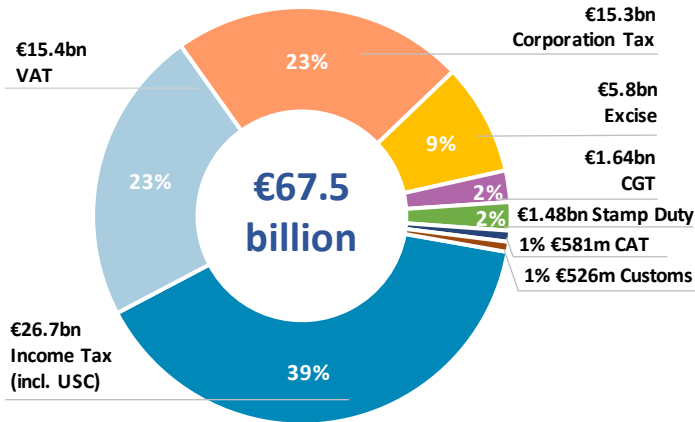
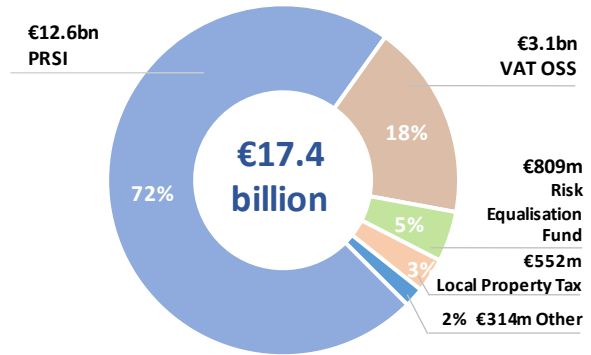


Net Tax Receipts



Collection for other Departments & Agencies



Cost of Revenue administration €488.6 million

25 million customer contacts in 2021, supporting compliance for 2.9 million employments, 0.2 million employers, 0.8 million businesses, 0.3 million VAT traders, 0.1 million Customs traders and 1.4 million property owners

Customer Contacts

	National Helplines	2.6m
	Correspondence	3.6m
	Electronic Returns	7.9m
	Electronic Payments	10m
	Electronic Self Service	1.1m

Timely Compliance

	Large Cases	98%
	Medium Case	98%
	Other Cases	87%

Debt Payment Arrangements

6,290 with value of €116m

464,060 audit and compliance interventions completed, yielding €1,387 million

Debt Enforcement

876 cases
€22.9m yield

Seizures & Convictions

6 Serious evasion & fraud convictions
230 Summary convictions
28,807 Customs/Excise detections & seizures including 10 commercial seizures and 104 vehicles seized in relation to fuel oils

Tax Defaulters

203 cases published with fines/penalties amounting to €1.1m, 80 settlements published