

eCustoms Helpdesk Notification

Number:	Ref: 030/2020
Subject:	Extension of dual running Customs Import Systems
Who should read:	All those involved in the submission of import/export declarations.
Related Notification:	<u>eCustoms Notification 029-2020</u>
Issued by:	eCustoms Helpdesk
Queries to:	eCustoms Helpdesk email: ecustoms@revenue.ie Phone: 01 7383677 Outside Ireland: + 353 67 63139 Phone services are available on a limited basis due to COVID-19 pandemic. Contact through email is advisable
Issue Date:	11 December 2020

It was announced at the Customs Consultative Committee this afternoon that both the Automated Import System (AIS) and Automated Entry Processing (AEP) system will run in parallel until 31 March 2021 to allow remaining customs agents and businesses some additional time to complete their transition to the new system.

This decision was taken following ongoing extensive engagement by Revenue with software developers, trade and business both in advance of, and since, the launch of the AIS system.

Please see [Press Release](#) for further information