

eCustoms Helpdesk Notification

Number:	Ref: 23/2022
Subject:	Closure of the Revenue Station located in Ocean Pier Terminal in Dublin Port
Who should read:	All traders that import or export via Dublin Port
Related Notification:	None
Issued by:	eCustoms Helpdesk
Queries to:	nchfrontdesk@revenue.ie ; Yard3TF@revenue.ie
Issue Date:	27 April 2022

Revenue wishes to notify traders that the **Revenue station** located in the Ocean Pier Terminal (OPT) within Dublin Port will close permanently on 29 April 2022.

The Revenue Ocean Pier Terminal station is currently staffed between 07:00 and 15:00, Monday to Friday. Outside of these hours traders are currently directed to the New Customs House, Terminal 11, and Yard 3.

Following the closure of the Ocean Pier Terminal station, queries for imports and exports will be dealt with in Terminal 11 and Yard 3 on a 24/7 basis:

- Terminal 11 - Import Queries
 - Examples of such include, but are not limited to:
 - Compound specific queries
 - Import T1 queries and discharging
 For import queries, please email nchfrontdesk@revenue.ie

- Yard 3 - Export Queries
 - Examples of such include, but are not limited to:
 - Preference document requests
 - General export queries
 - Export T1 uplifts/queries
 For export related queries, please email Yard3TF@revenue.ie