eCustoms Helpdesk Notification

Number:	**Ref: 21/2021**
Subject:	**REX applications going electronic**
Who should read:	**REX applicants and holders**
Related Notification:	**eCustoms Helpdesk Notification Ref: 036/2020**
Issued by:	**eCustoms Helpdesk**
Queries to:	**Origin Section, Customs Division.** **Email: origin&quotasection@revenue.ie**
Issue Date:	**3 February 2021**

1. Introduction

The European Commission is updating its Registered Exporter system (the REX system) from a manual to an electronic web-based system. The new system will be in line with the Union Customs Code (UCC) requirement that all exchange of information should be made electronically.

The REX system is a system of self-certification by exporters who have been registered on REX. It simplifies export formalities by allowing the registered exporter to certify the preferential origin by including a specific declaration on the invoice or another commercial document identifying the exported products. Thus, the registered exporter is not obliged to apply for a certificate of origin for each export. Unregistered exporters may certify the origin of goods for consignments having a value which is below €6,000.

From the 25 January 2021, REX applications can be submitted electronically on the new REX system, which will be accessed through the EU Trader Portal, on the Europa website.

You (and your customs representative, if applicable) will need to have a valid EORI (Economic Operators Registration Identification) number and be registered for Customs and Excise (C & E) on ROS (Revenue Online Service) to access the EU Trader Portal. If already registered for Customs and Excise in ROS, please make sure your ROS Certificate is still valid. This ROS certificate will be required to access the REX system or to delegate access to your Representative.

2. What do you need to do now?

- If you (and your representative) are not registered for ROS, you should begin the registration process immediately to avoid unnecessary delays. Please see Guide to ROS for details on how to register for ROS.

- If you (and your representative) are already registered for ROS, please ensure that the registration allows access to Customs and Excise and that the ROS Certificate is valid and in date. This can be checked at Guide to ROS.

- If you do not have an active EORI number, you should begin the registration process immediately, to ensure that you can apply for REX. Please see Register for an EORI number for details on how to register for an EORI number.

- Once you have the required ROS certificate you can access the EU TRADER PORTAL:
  - You should enter the email address to which you wish your REX notifications to be delivered by selecting the 'person icon' on the top right-hand corner of the portal, selecting 'preferences', turning on the 'email alert' button for the REX option and entering the relevant email address. This can be different to the email address you have registered with the Office of the Revenue Commissioners and is strictly for Binding Tariff Information (BTI) notification purposes only.
  - If required, you should delegate to a representative. Delegation to a representative is set up on the Uniform User Management and Digital Signature (UUM&DS) System at UUM&DS. The representative can be delegated with one of two business profiles.

3. Why is it important to input this email address for notification on the EU Trader Portal?

Unless a designated notification email address is input under 'Preferences' in the EU Trader Portal, as outlined above, you will not receive email notifications regarding your REX Application(s) and Decision(s). Correspondence, such as requests for additional information by Decision Officer, will be sent to you on the REX system. Subscribing to email notifications will alert you when a communication is sent to you on the REX system.

Responding to communications on the REX system can be time sensitive. If for example, no response is received to a request for additional information within the legal deadline, the REX application is deemed to be withdrawn. If you are not subscribed to email notifications, you will need to constantly monitor the REX system.

4. What will you be able to do on the new REX system?

- Submit a REX application
- Modify the application and attach required supporting documents
- Receive notifications related to your REX application
- Receive and respond to requests from Customs for further product information
- Check the status of the application
- Withdraw a REX Application
- Access existing REX decisions
- Express a Right to be Heard

5. REX Applications submitted before 25 January 2021

Please note that additional information requests related to REX applications already submitted will be sent to the applicant via the new REX system. All replies to such requests should be submitted through the new REX system.

6. Further information

The Europa website includes additional information on the REX System

This page will be updated as and when further information becomes available. The new REX system will have an Online Help manual explaining how to use the system.

7. Queries on the content of this notification

Origin and Valuation Unit through MyEnquiries, email: Origin&QuotaSection@revenue.ie

If your query is in relation to registering for ROS:

Email: roshelp@revenue.ie
Tel: +353 1 738 3699

If your query is in relation to registering for an EORI:

Email: ecustoms@revenue.ie
Tel: +353 1 7383677