

eCustoms Helpdesk Notification

Number:	Ref: 01/2023
Subject:	Closure of Customs Office located at Marine Terminal in Dublin Port
Who should read:	All traders that import or export via Dublin Port
Related Notification:	None
Issued by:	eCustoms Helpdesk
Queries to:	nchfrontdesk@revenue.ie ; Yard3TF@revenue.ie
Issue Date:	17th January 2023

Marine Terminals Ltd (MTL)

Revenue wishes to notify traders that the **Customs Office** located in the **Marine Terminal Ltd (Southbank Quay)** in Dublin Port will close permanently on 3 February 2023.

Following the office closure queries for imports and exports will now be dealt with by Customs located in Terminal 11 and Yard 3 on a 24/7-hour basis:

- Terminal 11 - Import Queries

Examples of such include, but are not limited to:

- Compound specific queries
- Import T1 queries and discharging

For import queries, please email nchfrontdesk@revenue.ie

- Yard 3 - Export Queries

Examples of such include, but are not limited to:

- Preference document requests
- General export queries
- Export T1 uplifts/queries

For export related queries, please email Yard3TF@revenue.ie