

eCustoms Helpdesk Notification

Number:	Ref: 11/2025
Subject:	New Customs and Excise Balance Enquiry and C&E Exchange Rate Web Service specifications
Who should read:	C&E Software Developers and all those involved in Imports and Exports
Related Notification:	
Issued by:	eCustoms Helpdesk
Queries to:	ecustomsaccounts@revenue.ie or origin&quotasection@revenue.ie
Issue Date:	01/07/2025

1. Introduction

Revenue is introducing new ROS web services specifications for the retrieval of Customs and Excise Balance Enquiries and Exchange Rates. The services are web based and available as synchronous REST services.

2. Key Dates:

Previous schemas/specifications for the C&E balance Enquiry and Exchange rates will be discontinued by 30 September 2025. You must update your software before this date to allow continued use of the services.

3. Balance Enquiry Web Service

You can use this service to request the available balance for your specific EORI number in the current period. If you have a valid C&E Customs Clearance Agent relationship with a trader, you can request the balance details for that trader using their EORI number.

Link to the guide: [web-services-spec](#)

4. Exchange Rate Web Service

This service will return all exchange rate information for the month specified in the request.

Link to the guide: [web-services-spec](#)

Further Information

Balance Enquiry Queries: Please email ecustomsaccounts@revenue.ie

Exchange Rate Queries: Please email origin"asection@revenue.ie