

eCustoms Helpdesk Notification

Number:	Ref: 17/2025
Subject:	Vehicle Registration Tax (VRT) Online payments in ROS and myAccount
Who should read:	All VRT Traders
Related Notification:	021-2020 and 41-2021
Issued by:	eCustoms Helpdesk
Queries to:	Collector Generals Division via MyEnquiries or phone 01 738 3663
Issue Date:	9 September 2025

Introduction:

Revenue's online portal facilitates traders in making electronic payments. Customers can access this secure online application, either through ROS or My Account, to make a range of tax-related payments

1. Tax and Duty Manual (TDM) for VRT payments in ROS or myAccount has been updated

Paragraph 2 - Online Payment facility for VRT: This paragraph has been updated to reflect the fact that VRT customers can make a payment to the current month +1.

Link to the guide: [Vehicle Registration Tax \(VRT\) Online payments for ROS and myAccount](#)

2. Further information:

For assistance with making payments on ROS or MyAccount, please forward your query through MyEnquiries as follow:

- Click Add a new Enquiry
- From 'My Enquiry relates to' menu, choose 'Other Than the Above'
- From 'And More Specifically' menu, choose 'ROS Online Services/ROS Payments'
- Enquiry Details: Enter details of your enquiry

Alternatively, you can contact the Collector Generals Division on 01 738 3663 with your payment query.

3. ROS Technical Helpdesk

For assistance with logging into ROS or MyAccount, or any issues of a technical nature, please forward your query through MyEnquiries as follows:

- Click Add a new Enquiry
- From 'My Enquiry relates to' menu, choose 'Other Than the Above'
- Select Revenue Online Service (ROS) Technical Support" from the dropdown options available.

Alternatively, you can contact the ROS Technical Helpdesk on 01 73 83 699 with your technical query