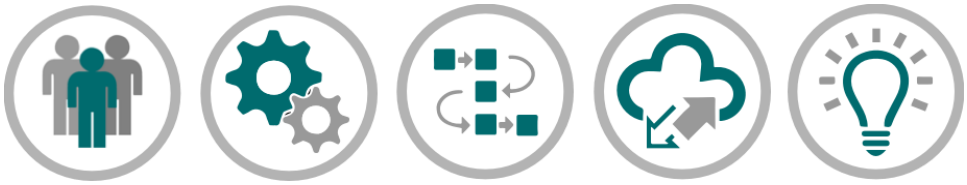
Note:
The time limit for making a claim for the Temporary Business Energy Support Scheme (TBESS) expired on 30 September 2023.

Understanding Your Bill

Sample Bills (invoices and statements)

Businesses registering and making a claim for the Temporary Business Energy Support Scheme (TBESS) are required to provide information regarding their electricity account and/ or gas connection. This document sets out guidance on where this information can be found on a typical energy bill.

Document updated 5 December 2022



Revenue
Cáin agus Custaim na hÉireann
Irish Tax and Customs

Understanding Your Bill
Sample Bills (invoices and statements)

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1 Understanding your bill - sample invoices and statements

Revenue requested energy suppliers to provide a cross-selection of invoices (in relation to 'bill pay' customers) and statements (in relation to 'Pay As You Go' customers) to assist businesses with making a claim under the Temporary Business Energy Support Scheme (TBESS).

For the purposes of this document, invoices and statements will be referred to under the collective term of 'bills'. These bills which, relate to the metered supply of electricity and natural gas, are published in this document.

Revenue has identified and highlighted the key data from these energy bills that is required for the purposes of registering for, and making a claim under, the TBESS. Businesses can make a claim on Revenue's Online Service (ROS) from 5 December 2022. This document has been updated to include guidance regarding bill information that is relevant to making a claim on ROS.

If you have questions in relation to reading your bill, and you do not see bills from your supplier or the guidance here does not address your query, please check your supplier's website. They usually have a section entitled "Understanding your bill". Alternatively, you can contact your supplier for advice.

2 Registration

When registering for the TBESS, eligible businesses are required to provide various details about their business and trade(s). They are also required to input certain data regarding their energy supply and whether they have an electricity account and/ or gas account. Screenshots of ROS are available in Revenue's TBESS guidelines.

2.1 MPRN and GPRN

The information from your bill that is required at the registration stage includes information regarding your account type i.e. electricity account or gas account information.

- In the case of an electricity account, this is the Meter Point Reference Number (**MPRN**) which is unique to your electricity account and is 11 digits long. It identifies your connection to the electricity network.

- In the case of a gas connection, this is the Gas Point Reference Number (**GPRN**) which is unique to your gas account and is 7 digits long. It identifies your connection to the gas network.

Every electricity bill will include the MPRN and every gas bill will include the GPRN. They are often found at the top of the bill. Of note, they are different to the 'account number' you have with your supplier.

2.2 Supply Address

Eligible businesses are also required to input data regarding their **supply address**. This is the address of the premises to which the metered electricity or natural gas is being supplied. This may be different to the billing address, which is the address the bill is sent to.

Your bill will usually include a title 'Supply Address' under which the supply address can be found. Sometimes a 'supply address' title is not shown and this might be where the billing address is the same as the address the energy is supplied to, for example, where the energy is supplied to a domestic dwelling that a business also operates from.

2.3 Distribution Use of System (DUoS) Group – DG (electricity) or AC Band (gas)

You will also be asked whether you held that electricity account or gas account (i.e. your business premises was connected to the MPRN or GPRN) since September 2021.

This question will indicate whether you have bills for the reference period relevant to the claim period to which your bills relate (and against which those bills can be compared). You might not have been issued with bills for the reference period. This might be the case where you:

(a) set up the business after the reference period so you do not have any MPRN or GPRN for the reference period,

or

(b) moved premises and therefore are connected to a different MPRN/GPRN to the one you held during the reference period,

or

(c) expanded your trade or profession and acquired a new premises with its own separate MPRN or GPRN.

If you have indicated '**No**' you will be asked to select the appropriate:

(i) **<u>DUoS Group in the case of an electricity account</u>**
There is a drop-down menu which lists **DG1, DG2, DG3, DG4, DG5, DG6, DG7, DG8, DG9** and **DG10**.

Your DG number identifies your Distribution Use of System (DUoS) profile. Some DGs may have a letter at the end, for example, DG5A or DG5B. In that case you would select DG5. You can find the **DG** relevant to your electricity account on your bill,

or

(ii) **<u>AC band in the case of a gas account</u>**
These are categories based on annual consumption band and are based on estimated annual gas usage. There are 5 categories of **'AC' band (A, B, C, Y, Z)**. Most gas bills have an AC but there are some that do not.

Note: If your bill does not list your DG or AC band and ROS has asked you for it, please contact your supplier for advice.

2.4 Group billing

Some businesses that operate from multiple locations may avail of group billing whereby a consolidated bill is issued to the person who pays the bills. Usually, the cover page lists the total costs accruing in respect of each MPRN or GPRN. In addition, an individual bill is usually issued alongside the consolidated bill. All relevant data for the registration process should be available in the individual bills.

3. Making a claim

As outlined in the TBESS guidelines at section 6.3 'Making a claim', when making a claim for a Temporary Business Energy Payment (TBEP) you will need to input key data from your bills in relation to the reference period (Step 1) and the claim period (Step 2). The data required includes the:

- invoice number;
- billing period (entitled 'Start (dd/mm/yyyy)' and 'End dd/mm/yyyy');
- units used; and
- cost (excl. VAT).

Each item is outlined in more detail below.

3.1 Invoice number

An **invoice number** should be on every bill and will generally be referred to as an 'Invoice Number/No.' or 'Bill No.' This should not be confused with your 'account number'.

Statement numbers in respect of Pay As You Go customers should be used as the invoice number. Some statements may not necessarily have a statement number. If this is the case, customers should input 00000 into ROS.

3.2 Billing period

When making a claim on ROS, businesses will be required to input the start date of the billing period under '**Start (dd/mm/yyyy)**' and the end date of the billing period under '**End (dd/mm/yyyy)**' from their energy bill. This is the billing period that your bill covers and can be found on every bill, usually on the first page.

ROS will automatically apportion the units used and costs, excluding VAT, of each energy bill for the relevant claim period or reference period. Businesses do not have to carry out any apportionment - you are simply required to input the information, exactly as it can be found on your bill, into ROS.

3.3 Units used

3.3.1 Overview

The 'units used' are the number of units of energy consumed, for the billing period covered by the bill, and are indicated by kilowatt-hours (kWh). A kWh is the unit of measurement used by gas and electricity suppliers to determine energy consumption.

These units of consumption are used by Revenue in determining the 'energy costs threshold' i.e. determining whether the energy price has increased by at least 50% in a claim period when compared to the reference period a year before. They are also used when determining the eligible costs where a 'deemed reference price' is used (i.e. calculating the increase from last year in the bill costs).

3.3.2 Other charges

An electricity bill may contain the Public Service Obligation (PSO) levy and a charge for electricity tax. It may also break down various charges including standing charges, Transmission Use of System charges, capacity charges and trading charges amongst others.

A gas bill will contain a carbon tax charge. It may also include various fixed cost charges, site charge, supply charges, capacity charges and standing charges amongst others.

The units associated with these charges are not to be included in the 'units used' figure for ROS. They are often denoted by other acronyms such as 'KVA', 'kVArh', 'MWh', 'KW' and 'days'. Figures associated with these acronyms should not be taken into account in determining the units used.

Occasionally, however, units that represent charges other than energy consumed are denoted by kWh and businesses should be careful what figures they are taking into account for the 'units used' panel on ROS. Some suppliers have provided Revenue with sample bills

and excerpts are included in this document that can be used as a reference when determining the 'unit used' figure.

If you do not know what figure to take and the sample bills in this guide do not address your particular query please contact your supplier.

3.3.3 Multiple rates

Most bills are straight-forward and it is clear how many kWhs/ units of energy were consumed during the billing period.

Other bills can be more complicated. This might be the case where the customer is charged a variety of rates which might include, for example, day rates, night rates or weekend rates. In those cases, customers will be required to add up the total number of units pertaining to each rate for the billing period. Examples where multiple rates are used are included in this document.

3.3.4 Minus units used figure

Some units of consumption have a minus sign in front of them which may be a form of discount or refund by the energy supplier. The minus sign might give rise to a credit in the bill. It is the net units of consumption that should be input into ROS. Therefore, the minus figure should be deducted from the units of consumption to find the figure for 'Units used'. An example of where there is a minus figure for units of consumption is included in this document at Energia, Bill 4 on page 51.

3.4 Costs excluding VAT

This is the total costs excluding VAT arising to the billing period of the bill in question. This excludes any arrears or prepayments. The costs excluding VAT figure is usually indicated clearly in the bill.

SAMPLE BILLS

Registration Stage – electricity - samples provided per supplier in alphabetical order

Electricity Bills Key	
1.	**Meter Point Reference Number (MPRN)**
2	**Distribution Use of System – DG**
3	**Supply Address**

Note: bill extracts have been highlighted to show what key bill data is required for registration stage. They are below.

All suppliers that provided sample bills to Revenue are represented here. The samples include variations in the display of the information e.g. where there is one address instead of two addresses or where there is no AC band. Group billing examples are included. Samples of Pay As You Go statements are also included below.

If you have any difficulty in identifying the data required at registration stage and your bill is not represented in the sample below, please contact your supplier.

Bord Gais electricity bills excerpts for registration

Bill 1 - Supply address different to billing address

Bord Gáis Energy

Account number: [redacted]
Your plan: Pool Plus Pass Through
1. MPRN
MPRN: [redacted]
Invoice number: [redacted]
Supply voltage: 38KV
MIC: 100 KVA

2. DUoS Group - DG

DG	MCC	Profile
DG8	MCC10	

17 October 2022

Hello, this is your electricity bill

Electricity usage
01 Sep 2022 to 30 Sep 2022 3. Supply address

Supply Address [redacted]

Previous 12 months	358,192 kWh
Last 12 months	326,363 kWh

Total due
€11,658.72
Due on
01 November 2022

You do not need to do anything as this will be taken by Direct Debit

Bill 2 - Billing address and supply address are the same

Bord Gáis Energy

[redacted]

3. Supply address.
Domestic dwelling. Billing address same as supply address.

Account number: [redacted]
Your plan: Fully Fixed Portfolio
1. MPRN
MPRN: [redacted]
Invoice number: [redacted]
Supply voltage: LV
MIC: 16 KVA

2. DUoS Group - DG

DG	MCC	Profile
DG2	MCC01	03

27 October 2022

Hello, this is your electricity bill

Electricity usage
30 Aug 2022 to 26 Oct 2022

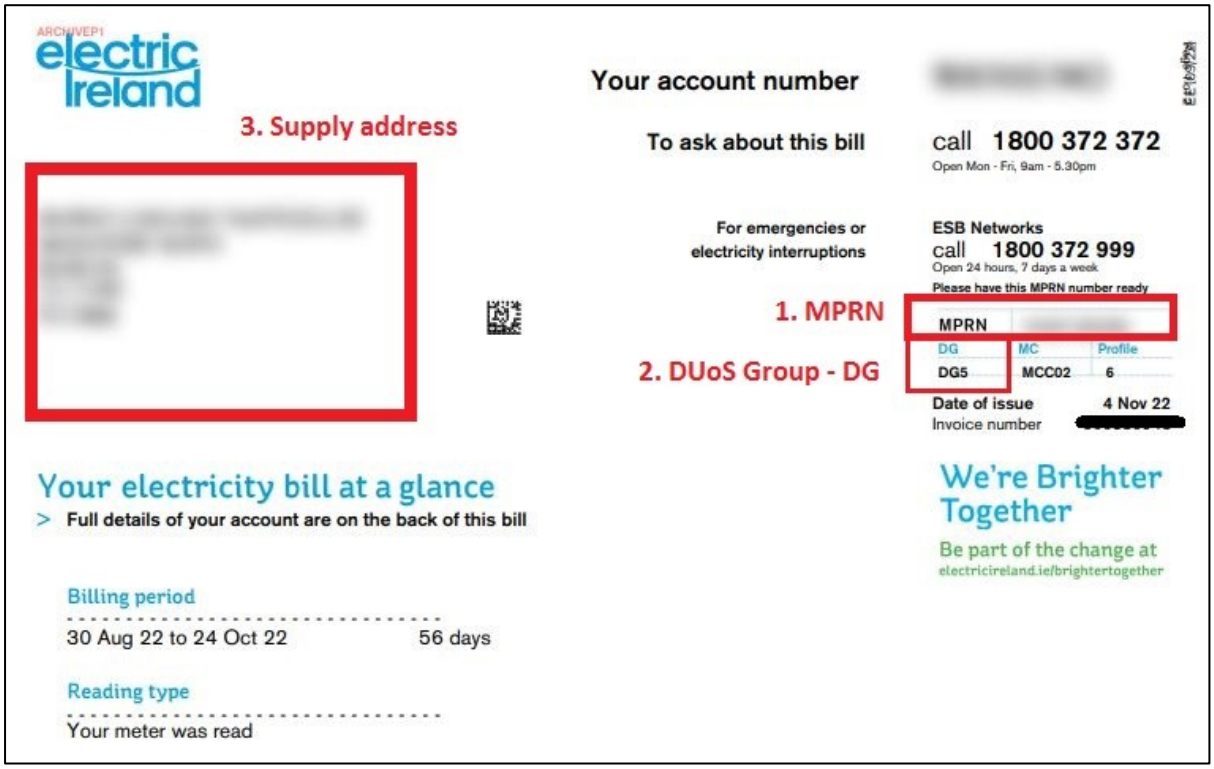
Previous 12 months	6,143 kWh
Last 12 months	6,842 kWh

Total due
€393.86
Due on
10 November 2022

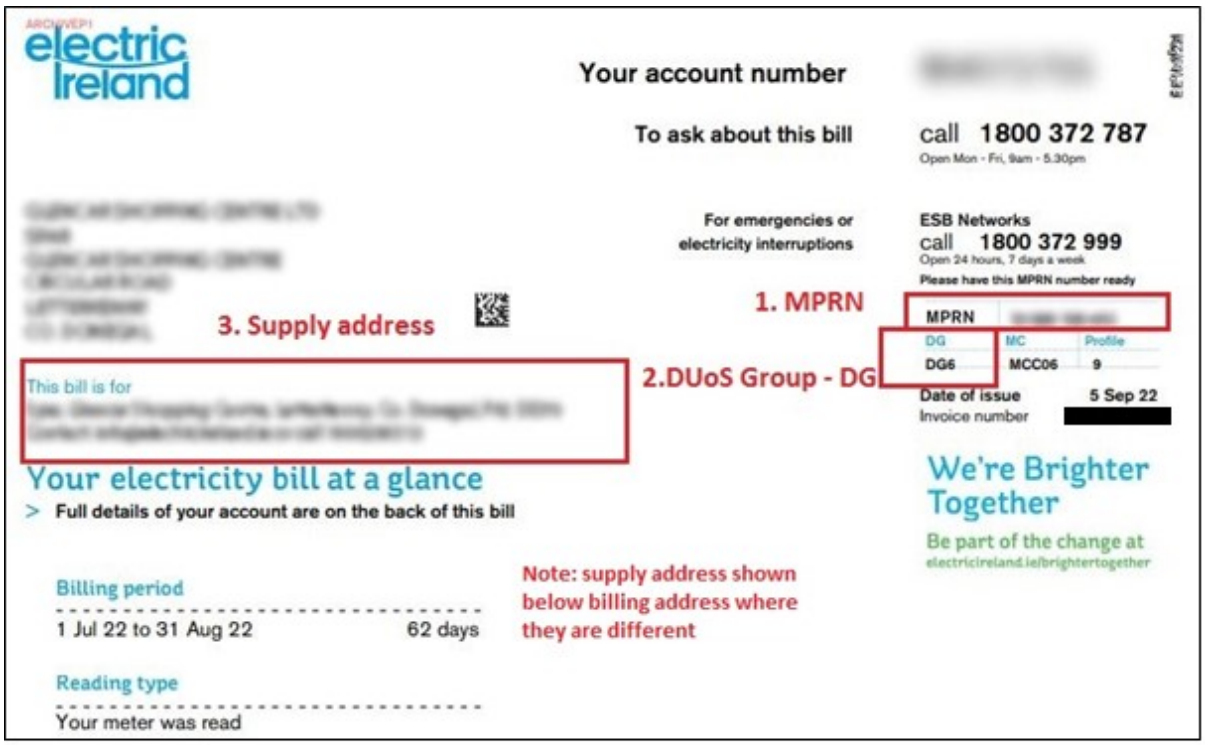
You do not need to do anything as this will be taken by Direct Debit

Electric Ireland electricity bills for registration stage

Bill 1 - Supply address and billing address are the same



Bill 2 - Supply address and billing address are different



Energia electricity bill excerpt for registration stage

energia

CUSTOMER SERVICE
Emergency Faults: 1800 372 999
Account Enquiries: 0818 36 37 44
Account Manager's Name:
Account Manager's T:
Account Manager's E:

ACCOUNT INFORMATION Bill No:
Account Number
Accounting Period
MPRN Number
DUoS/TUoS Cat Code DG7 | Meter Conf Code MCC10 | Profile 09
Maximum Import Capacity 950 kVA
Environmental impact information is on the back of the bill

1. MPRN
2. DUoS Group - DG
3. Supply address

PREMISES SUPPLIED

ACCOUNT SUMMARY Date

Account balance after previous bill	€45,229.59
Payment 1	€45,229.59 CR
Current Bill	€59,106.01
NEW BALANCE DUE BY	**€59,106.01**

DETAILS OF CHARGES
TARIFF: Industrial (LEU)
Billing Period:
100% of your energy (214,539 kWh) is renewably sourced

Flogas electricity bill excerpt for registration stage

FLO GAS

1. MPRN
2. DUoS Group - DG
3. Supply address

	DG	MCC	Profile
M[redacted]	DG6B	[redacted]	

[redacted]

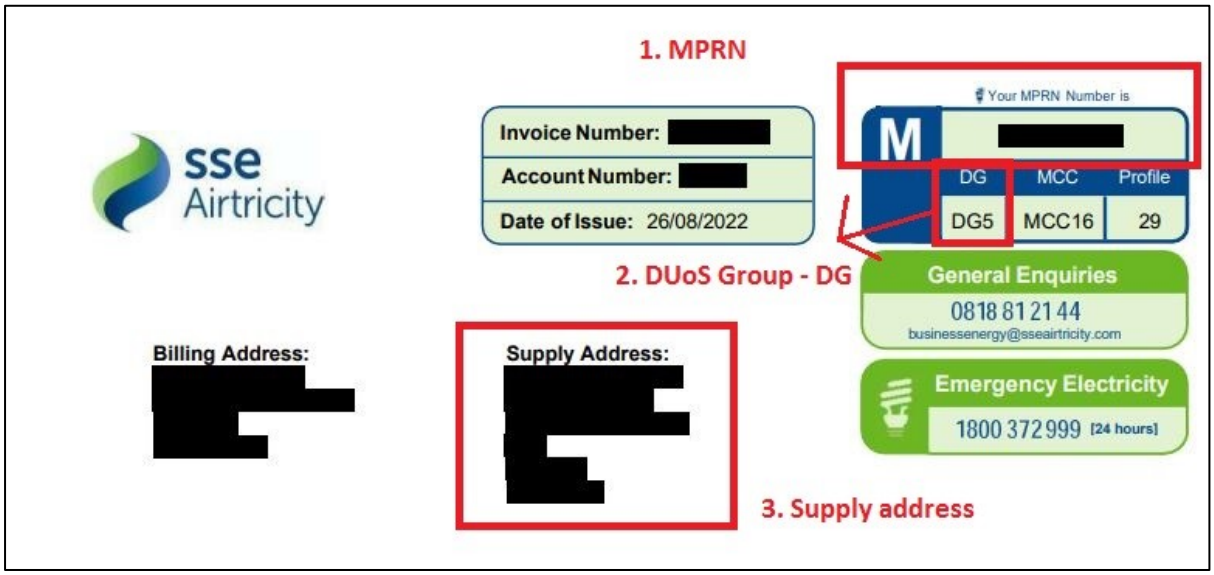
Commercial Customer Contact:
041 214 9500
MON – FRI 9:00am – 5:30pm

EMERGENCY CONTACT:
For emergencies, power outages or to report dangerous situations please contact ESB NETWORKS:
1800 37 29 99

Supply Address
[redacted]

g Period	01/08/22 - 31/08/22
ummary	Amount
last bill	4,690.39

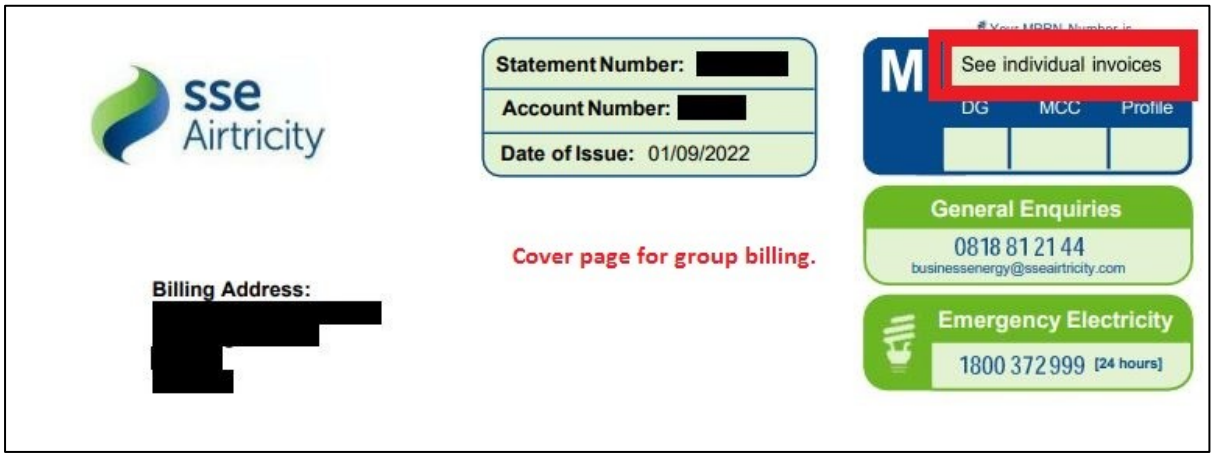
SSE Airtricity electricity bill excerpt for registration stage



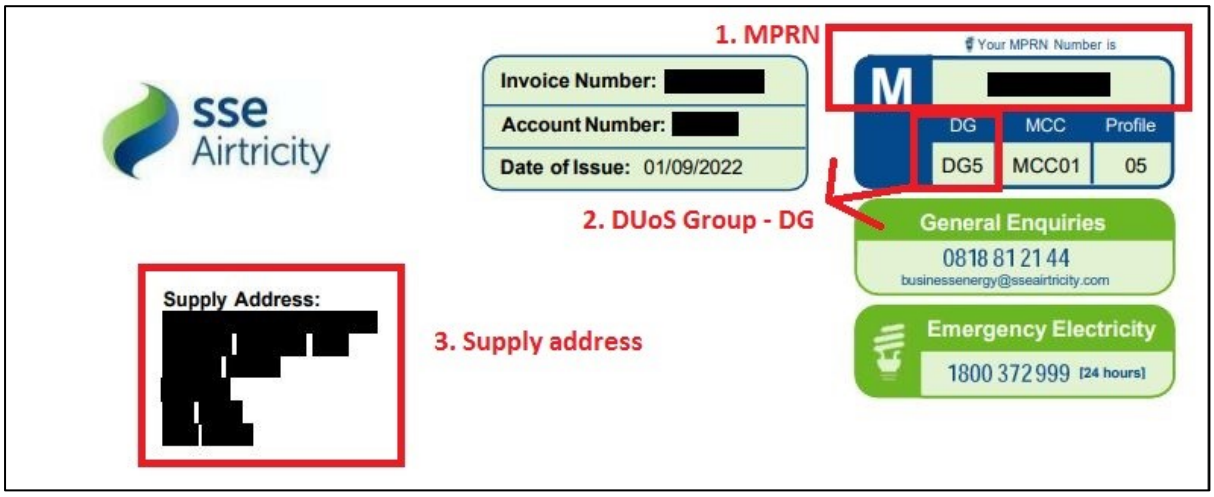
Registration Stage - Group Billing (electricity)

SSE Airtricity electricity group billing with cover page and individual invoice excerpts

Cover page excerpt



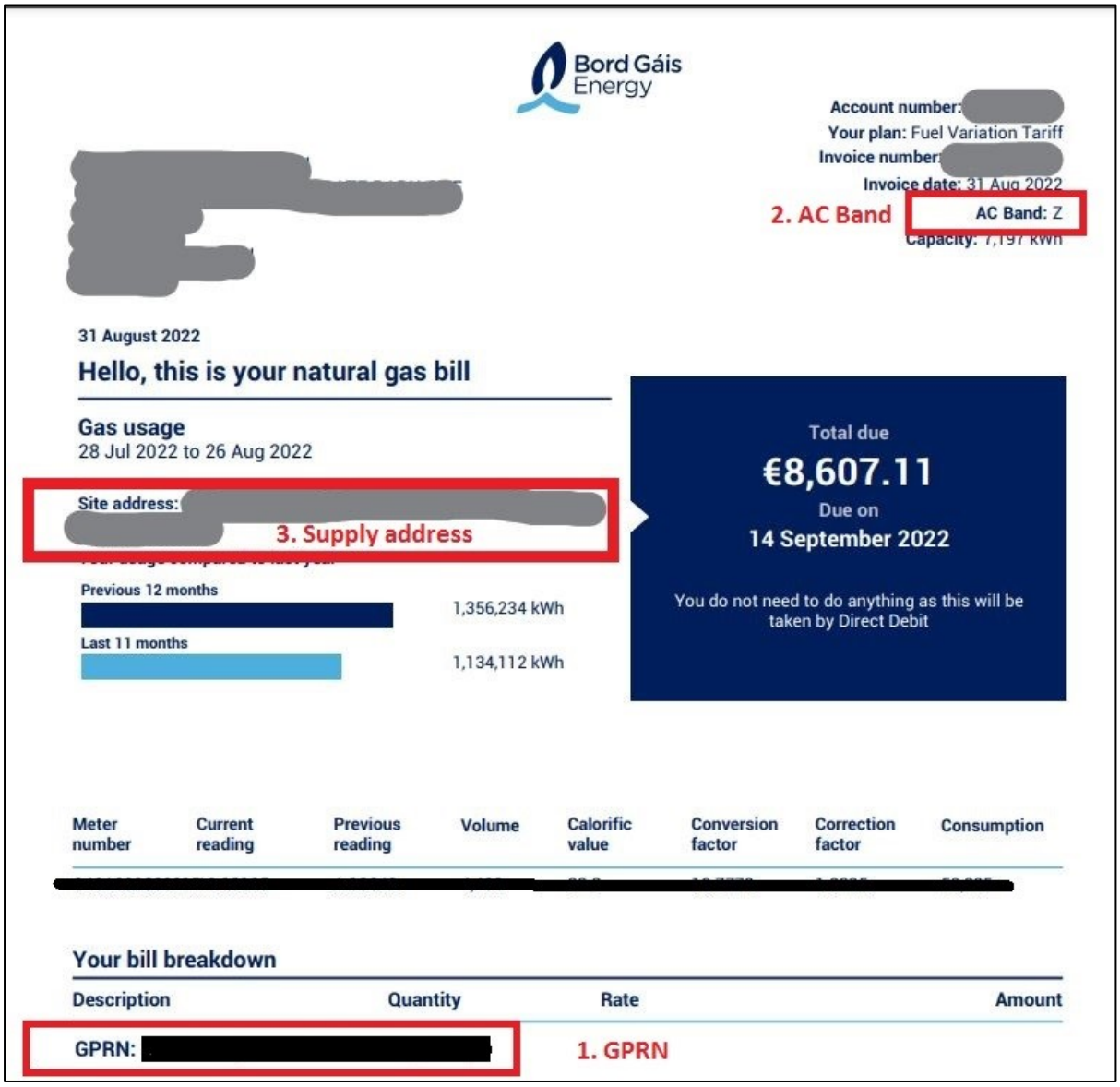
Individual invoice excerpt



Registration Stage - gas

Gas Bills Key	
1.	Gas Point Reference Number (GPRN)
2	AC Band
3	Supply Address

Bord Gais gas bill excerpt for registration stage



Bord Gáis Energy

Account number:
Your plan: Fuel Variation Tariff
Invoice number:
Invoice date: 31 Aug 2022
2. AC Band
AC Band: Z
Capacity: 7,197 kWh

31 August 2022

Hello, this is your natural gas bill

Gas usage
28 Jul 2022 to 26 Aug 2022

Site address:
3. Supply address

Previous 12 months 1,356,234 kWh
Last 11 months 1,134,112 kWh

Total due
€8,607.11
Due on
14 September 2022

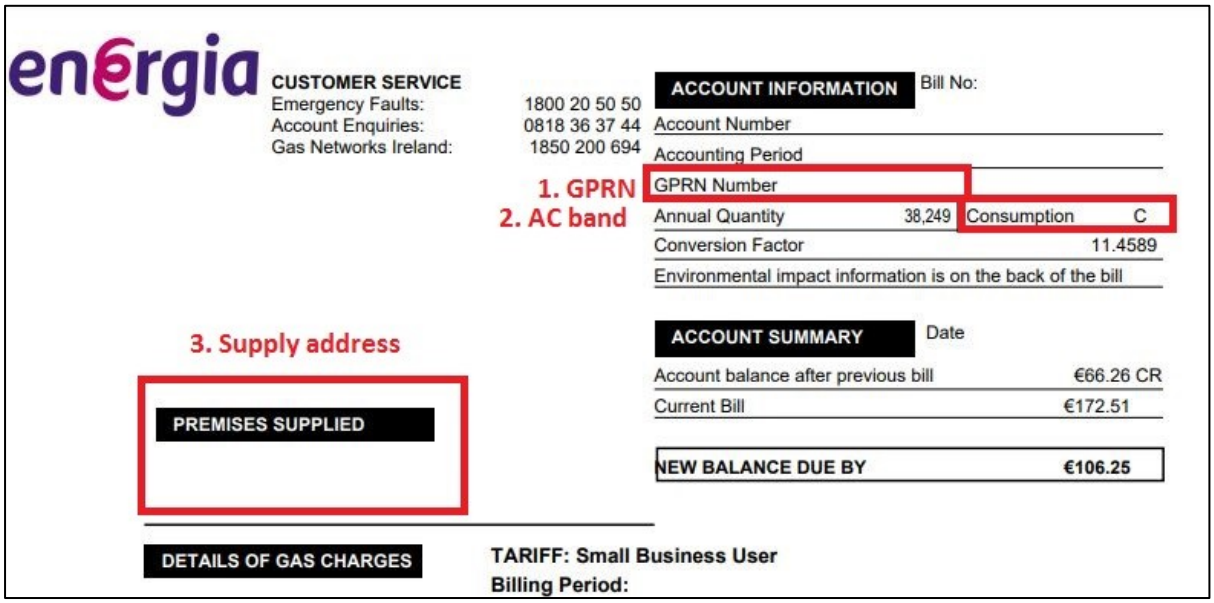
You do not need to do anything as this will be taken by Direct Debit

Meter number	Current reading	Previous reading	Volume	Calorific value	Conversion factor	Correction factor	Consumption

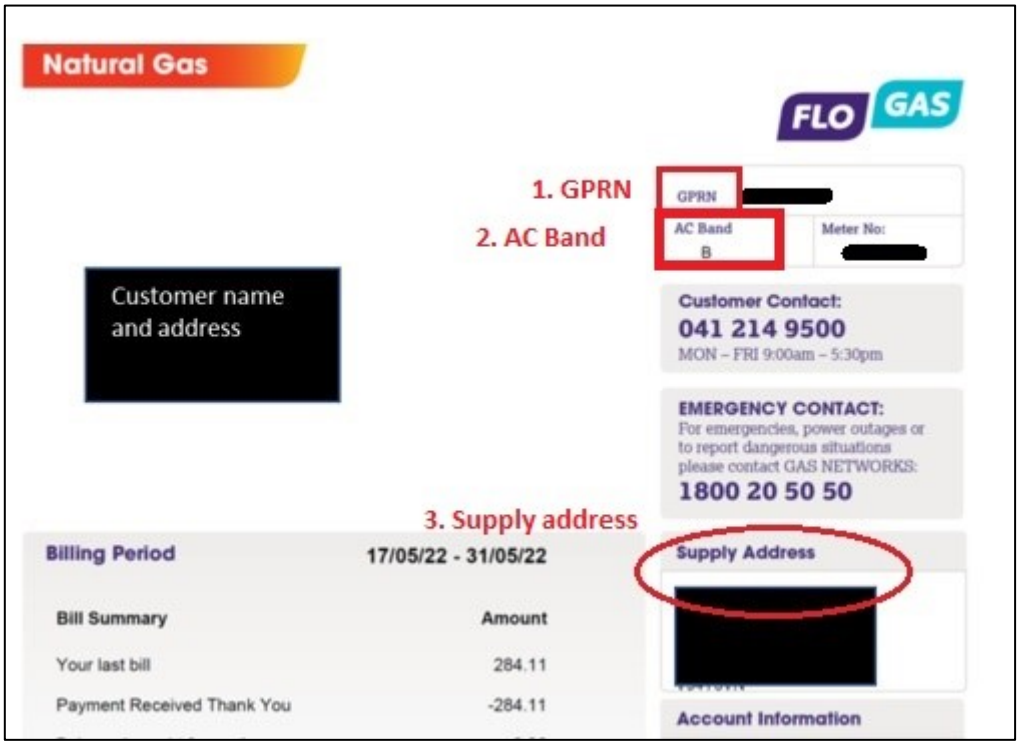
Your bill breakdown

Description	Quantity	Rate	Amount
GPRN:		1. GPRN	

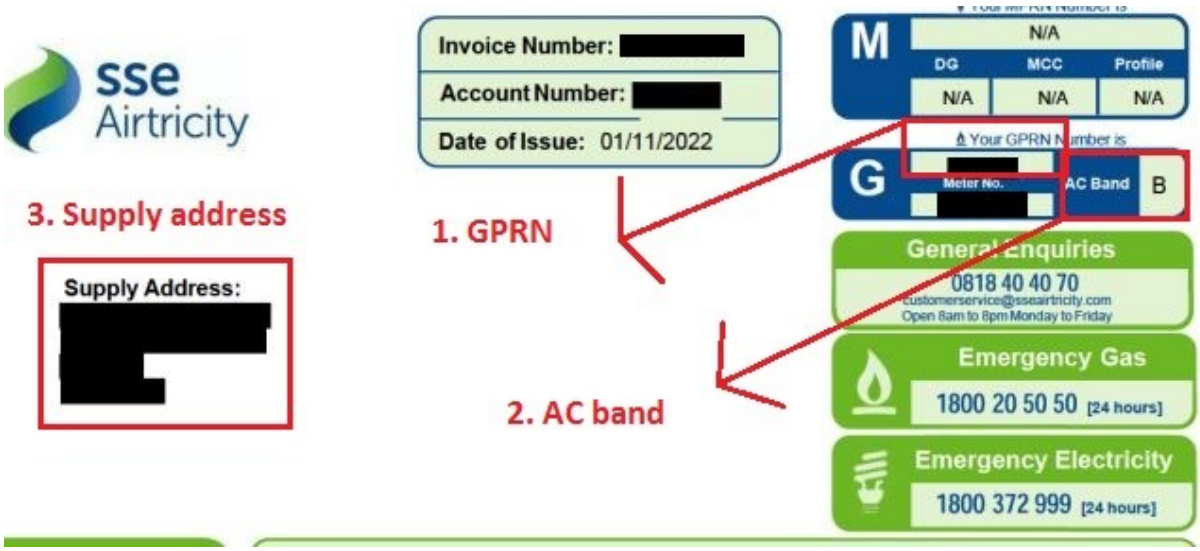
Energia gas bill excerpt for registration stage



Flogas gas bill excerpt for registration stage



SSE Airtricity gas bill excerpt for registration stage



Registration Stage – No AC band (gas)

Bord Gais gas bill excerpt for registration stage - no AC band

Bord Gáis Energy

Account number:
Your plan: Billing RTF DM Default (for Default SAs)
Invoice number
Invoice date: 18 Oct 2022
1. GPRN
GPRN
SPRN
Offer number:

2. No AC band - contact supplier if AC band details required

18 October 2022

Hello, this is your natural gas bill

Gas usage
6:00 am 01 Sep 2022 to 6:00 am 01 Oct 2022

Site address:
Your usage compared to last year
3. Supply address

6,154,478 kWh
Last 12 months
6,696,800 kWh

Total due
€149,709.70
Due on
19 December 2022

Please remit overdue balances immediately

Energia gas bill excerpt for registration stage - no AC band

energia

CUSTOMER SERVICE

Emergency Faults:	1800 20 50 50
Account Enquiries:	0818 36 37 44
Gas Networks Ireland:	1850 200 694
Account Manager's Name:	
Account Manager's T:	
Account Manager's E:	

2. No AC band on bill. If required, please contact Energia.

3. Supply address

PREMISES SUPPLIED

ACCOUNT INFORMATION Bill No:

1. GPRN

Account Number	
Accounting Period	
SPRN	GPRN
Connected at Distribution Level	
Transmission Capacity (kWh)	103,515
Distribution Capacity (kWh)	98,653

ACCOUNT SUMMARY Date

Account balance after previous bill	€263,378.65
Current Bill	€295,668.07
NEW BALANCE DUE BY	**€559,046.72**

DETAILS OF GAS CHARGES

TARIFF: Regulated Tariff Formula
Billing Period:

- GAS CHARGES -

Registration Stage – Group billing (gas)

Bord Gais gas group billing excerpts

Cover page

Bord Gáis Energy

[redacted]

Account number: [redacted]
Invoice number: [redacted]

06 September 2022

Hello, this is your natural gas bill

Gas usage
10 Jul 2022 to 05 Sep 2022

Your usage compared to last year

Previous 12 months	473,596 kWh
Last 12 months	433,051 kWh

Total due
€4,938.06
Due on
20 September 2022

You do not need to do anything as this will be taken by Direct Debit

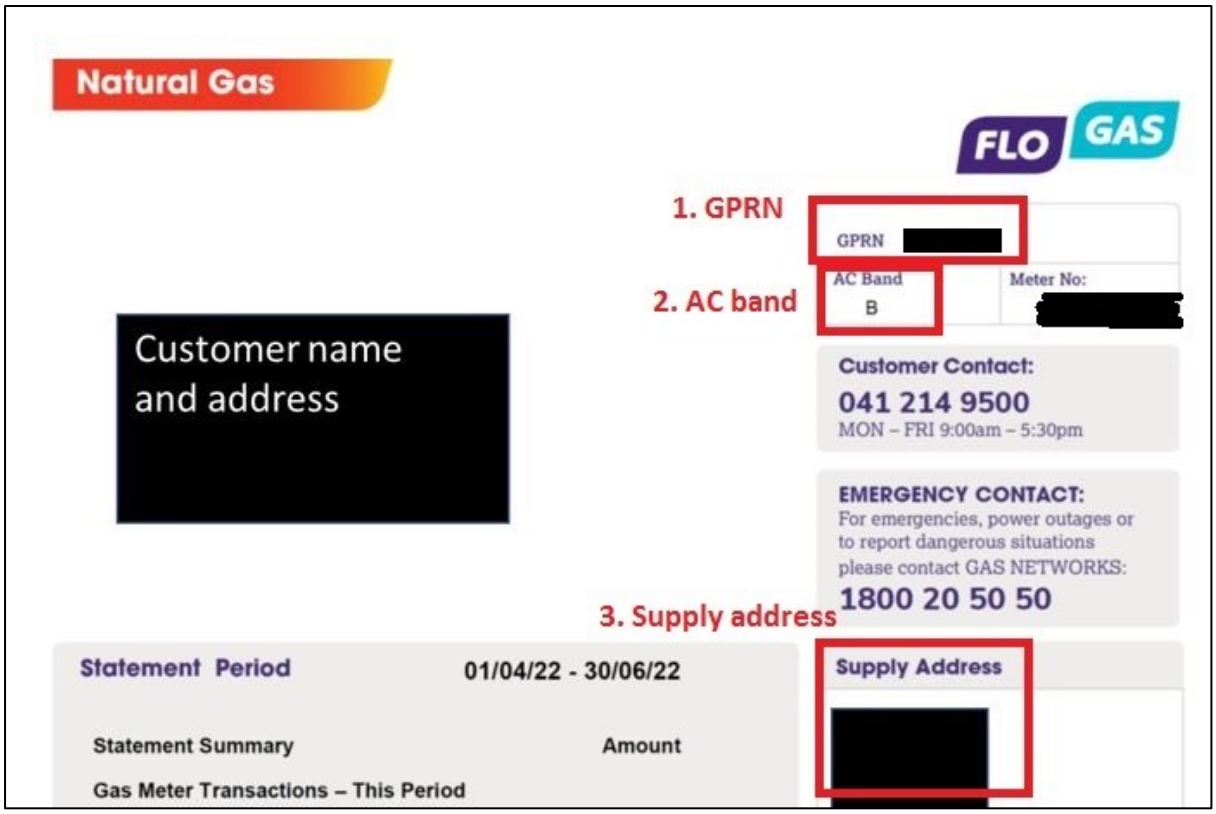
Your bill breakdown

Date	GPRN	GPRN address	Bill segment ID	NET	VAT	Invoice amount	Premise balance
05 Sep 2022	[redacted]	[redacted]	[redacted]	€145.30	€13.08	€158.38	€158.38
05 Sep 2022	[redacted]	[redacted]	[redacted]	€155.36	€13.98	€169.34	€169.34
05 Sep 2022	[redacted]	[redacted]	[redacted]	€141.08	€12.70	€153.78	€153.78
05 Sep 2022	[redacted]	[redacted]	[redacted]	€139.59	€12.56	€152.15	€152.15
05 Sep 2022	[redacted]	[redacted]	[redacted]	€138.23	€12.44	€150.67	€150.67
05 Sep 2022	[redacted]	[redacted]	[redacted]	€132.52	€11.93	€144.45	€144.45

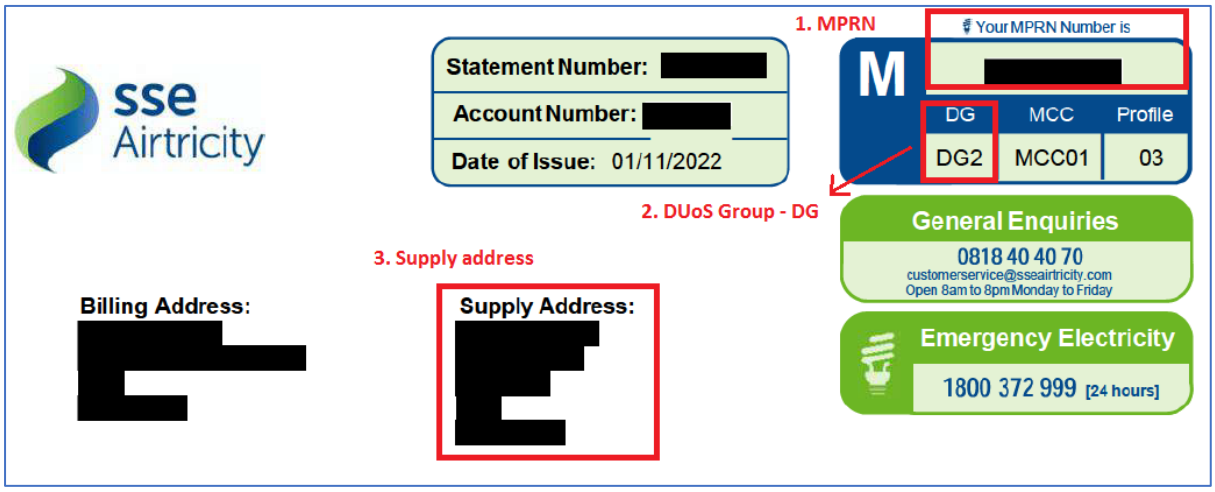
Individual Invoice

Registration Stage – Pay As You Go Statements (gas and electricity)

Flogas gas statement excerpt



SSE Airtricity electricity statement excerpt



SAMPLE BILLS

Claim Stage – samples provided per supplier in alphabetical order

Claim Stage Key	
1.	**Invoice number**
2.	**Billing period**
3.	**Units Used**
4.	**Total costs excluding VAT**

Note: the following bills have been highlighted to show the key data required at **Claim Stage**. The sample bills are included supplier by supplier in alphabetical order.

Billing displays vary from supplier to supplier. Where all the relevant information can be shown in one excerpt this has been done.

Often bills are more than one page in which case the relevant information may be found on two separate pages. Where there is more than one excerpt per bill they will be labelled 'Part I', 'Part II' etc.

Bord Gáis Bills

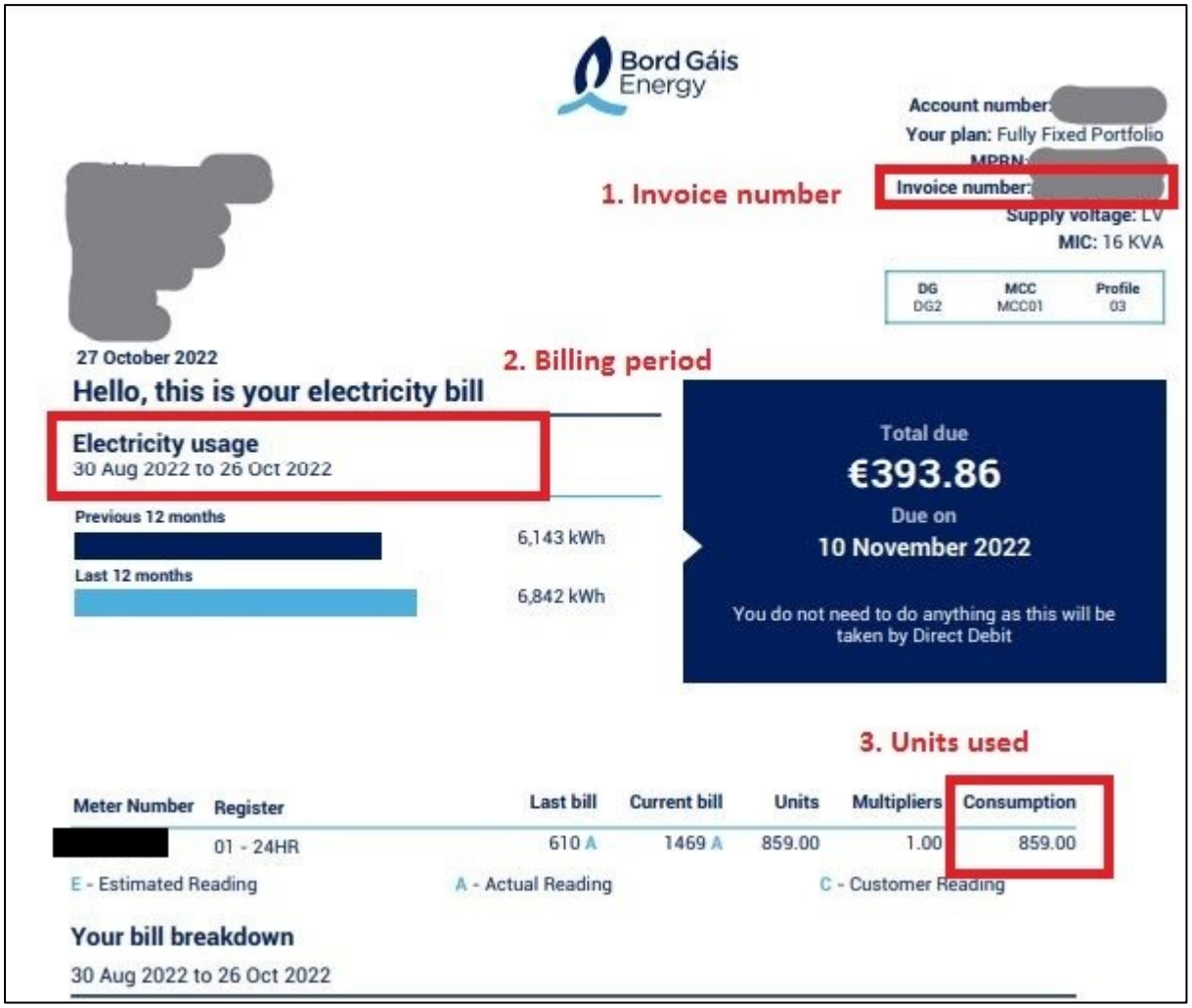
Note from Bord Gais: Bord Gais has additional generic bill guides in their FAQs that may be of assistance - Bord Gáis Energy: Gas & Electricity Supplier Ireland (bordgaisenergy.ie). See in particular "B: Your bill summary and electricity usage" section under the "My business electricity bill explained" link.

Electricity bill extracts

Note: where all the relevant information required at Claim Stage cannot be shown on one excerpt, the excerpts will be labelled 'Part I', 'Part II'. Often the invoice number (1), the billing period (2) and the units used (3) can be found on the Part I excerpt. The total costs excluding VAT (4) and occasionally the units used (3) are usually displayed on the Part II excerpt.

Bill 1 – electricity (single rate)

Part I – invoice number (1), billing period (2) and units used (3)


Bord Gáis Energy

Account number:
Your plan: Fully Fixed Portfolio
MPRN:
1. Invoice number
Invoice number:
Supply voltage: LV
MIC: 16 KVA

DG	MCC	Profile
DG2	MCC01	03

27 October 2022
2. Billing period
Hello, this is your electricity bill

Electricity usage
30 Aug 2022 to 26 Oct 2022

Previous 12 months 6,143 kWh
Last 12 months 6,842 kWh

Total due
€393.86
Due on
10 November 2022
You do not need to do anything as this will be taken by Direct Debit

3. Units used

Meter Number	Register	Last bill	Current bill	Units	Multipliers	Consumption
	01 - 24HR	610 A	1469 A	859.00	1.00	859.00

E - Estimated Reading A - Actual Reading C - Customer Reading

Your bill breakdown
30 Aug 2022 to 26 Oct 2022

Part II – units used (3) and total costs excluding VAT (4)

Meter Number	Register	Last bill	Current bill	Units	Multipliers	Consumption
[redacted]	01 - 24HR	610 A	1469 A	859.00	1.00	859.00

E - Estimated Reading A - Actual Reading C - Customer Reading

3. Units used also displayed in 'Your bill breakdown'

Your bill breakdown

30 Aug 2022 to 26 Oct 2022

Electricity

	Usage	Rate	Amount
Standing Charge	58 Days	55.000 c/day	€31.90
24 hour Units	859 kWh	37.350 c/kWh	€320.84
PSO Levy	2 Months	4.300 €/Month	€8.60
Total excluding VAT			€361.34
VAT		9%	€32.52
Total including VAT			€393.86
Previous bill			€903.73
Payment received			-€903.73
Total			**€393.86**

4. Total costs excl. VAT

Important information

- PSO Levy will be decreasing to €0.00 from 1 October 2022. For further details please visit bordgaisenergy.ie/business/our-tariffs

Bill 2 - electricity (day and night rates – multi-rate)

Note: this example shows how in a number of Bord Gáis bills the 'units used' figure can be found/verified in two places. Part I and Part II display the units used figures – 17,800 and 6,700 kWh. Part I is on this page and Part II is on the following page.

Part I – invoice number (1), billing period (2) and units used (3)

Bord Gáis Energy

Account number

Your plan: Fully Fixed Extra

1. Invoice number

Invoice number

Supply Voltage: LV

MIC: 60 KVA

DG	MCC	Profile
DG6	MCC06	08

04 November 2022

2. Billing period

Hello, this is your electricity bill

Electricity usage
01 Sep 2022 to 31 Oct 2022

Previous 12 months 180,226 kWh

Last 12 months 139,600 kWh

Total due
€7,585.11
Due on
18 November 2022

You do not need to do anything as this will be taken by Direct Debit

3. Units used - add together

Meter Number	Register	Last bill	Current bill	Units	Multipliers	Consumption
	02 - Day	1922 A	2278 A	356.00	50.00	17,800.00
	03 - Night	697 A	831 A	134.00	50.00	6,700.00
	05 - Wattless	619 A	729 A	110.00	50.00	5,500.00
	08 - Cumulative MD Normal	5.029 A	5.907 A	0.878	50.00	43.90
	09 - Cumulative MD Peak	2.452 A	2.813 A	0.361	50.00	18.05

Part II – units used (3) and total costs excluding VAT (4)

	Usage	Rate	Amount
Day Energy Units Summer	17,800 kWh	28.850 c/kWh	€5,135.30
Night Energy Units	6,700 kWh	14.500 c/kWh	€971.50
Standing Charge	61 days	6.300 €/day	€384.30
Summer MD unit rate	44 kW	0.000 c/kW	€0.00
Maximum Demand Summer	61 Days	0.000 c/day	€0.00
Maximum Demand Winter	0 Days	1.000 €/Day	€0.00
Service Capacity Charge	60 kVA days	5.757 €/kVA	€345.42
Non Chargeable Wattless	5,500 kVARh	0.000 c/kVArh	€0.00
Chargeable Wattless	0 kVARh	0.00968 c/kVArh	€0.00

3. Units used to be added together.

Your bill breakdown is continued on the next page

Bord Gáis Energy Limited
One Warrington Place, Dublin 2
VAT Number: IE 3234061GH

Emergency ESBN Tel: **1800 372 999**
See reverse for:
Fuel mix & CO2 emissions

1122319809868033875851109310 39

Your bill breakdown continued

	Usage	Rate	Amount
PSO Levy	1 Month	1.630 €/kVA	€97.80
PSO Levy	1 Month	0.000 c/kVA	€0.00
Excess MIC	0 kVA	17.225	€0.00
Section 58 Electricity Tax	24.500 MWh	1.000 €/MWh	€24.50
Total excluding VAT			€6,958.82
VAT		9%	€626.29
Total including VAT			€7,585.11

4. Total costs excl. VAT

Bill 3 - electricity ('Energy 24hrs units block' rate). 'Units Used' figure in two places

Note: this example also shows how in a number of Bord Gáis bills the 'units used' figure can be found/verified in two places.

Account number [redacted]
Your plan: Fixed Energy NightStorage
MPRN [redacted]
Invoice number [redacted]
Supply voltage: LV
MIC: 15 KVA

1. Invoice number

DG	MCC	Profile
DG5	MCC03	05

20 September 2022

2. Billing period

Hello, this is your electricity bill

Electricity usage
20 Jul 2022 to 19 Sep 2022

Previous 12 months [redacted] 12,392 kWh

Last 12 months 9,906 kWh

Total due
€981.00
Due on
04 October 2022

You do not need to do anything as this will be taken by Direct Debit

3. Units used

Meter Number	Register	Last bill	Current bill	Units	Multipliers	Consumption
[redacted]	01 - 24HR	52091 A	54238 A	2,147.00	1.00	2,147.00
	04 - NSH	5 A	5 A	0.00	1.00	0.00

E - Estimated Reading A - Actual Reading C - Customer Reading

Your bill breakdown
20 Jul 2022 to 19 Sep 2022

3. Units used also displayed in 'Your bill breakdown'.

Electricity

	Usage	Rate	Amount
Energy 24Hr Units Block 1	2,147 kWh	29.890 c/kWh	€641.74
Energy 24hr Units Block 2	0 kWh	29.890 c/kWh	€0.00
Standing Charge	62 Days	59.350 c/day	€36.80
Non-Energy 24Hr Units	2,147 kWh	8.94513 c/kWh	€192.05
Non-Energy Night Storage Heating Units	0 kWh	3.35984 c/kWh	€0.00
Night Storage Heating Units	0 kWh	3.140 c/kWh	€0.00
Section 58 Electricity Tax	2.147 MWh	1.000 €/MWh	€2.15
PSO Levy	2 Months	13.630 €/Month	€27.26
Total excluding VAT			€900.00
VAT		9%	€81.00
Total including VAT			€981.00
Previous bill			€1,014.30
Payment received			-€1,014.30

4. Total costs excl. VAT

Bill 4 - electricity (day and night rates). Prepayments and total costs excluding VAT (4)

Note: this sample illustrates how prepayments have no bearing on (4) - total costs excluding VAT. Bill excerpts split into Part I and Part II

Part I - invoice number (1), billing period (2) and units used (3)

Bord Gáis Energy

Account number:
Your plan: PES NQH LVMD
MPRN:
Invoice number:
Supply voltage: LV
MIC: 70 KVA

DG	MCC	Profile
DG6	MCC06	07

1. Invoice Number

2. Billing period

13 September 2022

Hello, this is your electricity bill

Electricity usage
01 Jul 2022 to 31 Aug 2022

Previous 12 months 80,900 kWh
Last 12 months 121,250 kWh

Total due
€5,669.58
Due on
27 September 2022

3. Units used to be added together

Meter Number	Register	Last bill	Current bill	Units	Multipliers	Consumption
	02 - Day	6842 A	7072 A	230.00	50.00	11,500.00
	03 - Night	2704 A	2837 A	133.00	50.00	6,650.00
	05 - Wattless	1388 A	1503 A	115.00	50.00	5,750.00
	08 - Cumulative MD Normal	33.685 A	34.597 A	0.912	50.00	45.60
	09 - Cumulative MD Peak	31.333 A	32.245 A	0.912	50.00	45.60

E - Estimated Reading A - Actual Reading C - Customer Reading

Your bill breakdown
01 Jul 2022 to 31 Aug 2022

Electricity

3. Units used also displayed in 'Your bill breakdown'.

	Usage	Rate	Amount
Day Units	11,500 kWh	32.81933 c/kWh	€3,774.22
Night Unit Rate	6,650 kWh	18.27882 c/kWh	€1,215.54
Standing Charge	62 days	5.150 €/day	€319.30
Summer MD unit rate	46 kW	0.000 c/kW	€0.00
Maximum Demand Summer	62 Days	0.000 c/day	€0.00

Part II – total costs excluding VAT (4)

Your bill breakdown continued

	Usage	Rate	Amount
PSO Levy	2 Months	1.630 €/kVA	€228.20
Excess MIC	0 kVA	17.225 €/kVA	€0.00
Section 58 Electricity Tax	18.150 MWh	1.000 €/MWh	€18.15
Total excluding VAT			€5,965.05
VAT		9%	€536.85
Total including VAT			€6,501.90
Previous bill			€13,167.68
Payment received			-€14,000.00
Total			**€5,669.58**

4. Total costs excl. VAT

Important information

Bill 5 - electricity (units used shows as 'Energy Costs')

Part I – invoice number (1), billing period (2) and units used (3)

Bord Gáis Energy

Account number: [redacted]
Your plan: Pool Plus Pass Through
MPRN [redacted]
Invoice number: [redacted]
Supply voltage: 38KV
MIC: 100 KVA

DG	MCC	Profile
DG8	MCC10	

1. Invoice number

2. Billing period

17 October 2022

Hello, this is your electricity bill

Electricity usage
01 Sep 2022 to 30 Sep 2022

Supply Address [redacted]

Previous 12 months 358,192 kWh

Last 12 months 326,363 kWh

Total due
€11,658.72
Due on
01 November 2022

You do not need to do anything as this will be taken by Direct Debit

Your bill breakdown
01 Sep 2022 to 30 Sep 2022

3. Units used

Electricity

	Usage	Rate	Amount
Energy Cost	24,268.000 kWh	28.80873 c/kWh	€6,991.30
Standing Charge	30 Days	74.7204932 €/day	€2,241.61
DUOS Daytime Energy Charge	15,163.000 kWh	0.104 c/kWh	€15.77
DUOS Night time Energy Charge	9,105.000 kWh	0.007 c/kWh	€0.64
DUOS Chargeable Wattless	13,707 kVARh	0.797 c/kVARh	€109.24
DUOS Chargeable kVA	0 KVA	2.4416667 €/kVA	€0.00
DUOS Service capacity charge	100 KVA	48.200 c/kVA	€48.20

Part II – total costs excluding VAT (4)

Your bill breakdown continued

	Usage	Rate	Amount
Section 58 Electricity Tax	24.268 MWh	1.000 €/MWh	€24.27
Administration Charge (DLF adjusted)	24.741 MWh	10.000 €/MWh	€247.41
Total excluding V.A.T.			€10,696.07
V.A.T.		9%	€962.65
Total			€11,658.72
Previous bill			€14,626.83
Payment received			-€14,626.83
Total			**€11,658.72**

4. Total costs excl. VAT

Bill 6 - electricity (day night and peak rates). Business to add total costs and units used.

Note: This sample bill shows that on occasion, total costs excluding VAT (4) need to be added up by business. Often the unit used figures (3) have to be added up also.

Energy

Account number: [redacted]
Your plan: Live Smart Variable
Invoice Number: [redacted]
Meter number: [redacted]
MPRN: [redacted]
Supply Voltage: LV
MIC: 15 KVA

DG	MCC	Profile
DG5	MCC12	05

1. Invoice number

[redacted]

2. Billing period

04 October 2022

Hello, this is your Smart Electricity Bill

Electricity usage
29 Jul 2022 to 28 Sep 2022

Electricity 22 kWh / €7.49

Supply Address: [redacted]

Your usage compared to last year

30 Jul 2021 to 26 Sep 2021 63 kWh

29 Jul 2022 to 28 Sep 2022 22 kWh

Total due
€95.32
Due on
18 October 2022

You do not need to do anything as this will be taken by direct debit

Your bill breakdown
29 Jul 2022 to 28 Sep 2022

Electricity

3. Units used also listed here.

	Usage	Rate	Amount
Day	13 kWh	36.888 c/kWh	€4.80
Night	8 kWh	28.307 c/kWh	€2.26
Peak	1 kWh	42.723 c/kWh	€0.43
Subtotal			€7.49
Standing Charge	62 days	84.966 c/day	€52.68
Section 58 Electricity Tax	0.022 MWh	1.00 €/MWh	€0.02
PSO Levy	2 months	13.63 €/month	€27.26
VAT		9%	€7.87
Total			€95.32
Previous bill			€90.89
Payment received			-€90.89
Total			€95.32

3. Units used

Your Smart Meter Consumption

	Current Usage A	
Day	13	kWh
Night	8	kWh
Peak	1	kWh

Day - 8am - 5pm / 6pm - 11pm
Night - 11pm - 8am
Peak - 5pm - 6pm

A - Actual reading taken from your Smart Meter
E - Estimated readings appear in this bill

See reverse for your daily usage graph

4. Total costs excl. VAT. Add these amounts together.

Did you know?

- Try replacing any old incandescent light bulbs with energy efficient compact fluorescent bulbs. LEDs can help save you as much as 80% on

Bill 7 - electricity (summer day and night energy rates). More complex bill sample DG7

Note: the billing information of this sample is more complex than previous samples. In determining the 'units used' you will note that many of the line items in the bill are denoted by acronyms other than kWh. Where this is the case it is easier to see that these should be ignored.

However, there are a number of items denoted by kWh and only the top two are relevant. The other kWh figures that should be ignored are in respect of 'charges'. It is also worth noting that often the energy used figures, in this case, of 188,905 and 23,564 are used in calculating charges in this case the DUOS charges. They are also added together to give 212,469 which is the figure used to calculated the SEMO charges and electricity tax.

Part I – invoice number (1), billing period (2) and units used (3)

Account number:
Your plan: Energy Plus Pass Through
MPRN:
1. Invoice number
Invoice number:
Supply Voltage: MV
MIC: 1350 KVA

DG	MCC	Profile
DG7	MCC10	

17 October 2022
2. Billing period
Hello, this is your electricity bill

Electricity usage
01 Sep 2022 to 30 Sep 2022

Previous 12 months 2,997,294 kWh
Last 12 months 2,611,322 kWh

Total due
€109,963.89
Due on
01 November 2022
You do not need to do anything as this will be taken by Direct Debit

Your bill breakdown
01 Sep 2022 to 30 Sep 2022

Electricity
3. Units used to be added together

	Usage	Rate	Amount
Summer Day Energy	188,905 kWh	41.146 c/kWh	€77,726.85
Summer Night Energy	23,564 kWh	40.151 c/kWh	€9,461.18
DUOS Standing Charge	30 days	4.4572877 €/day	€133.72
DUOS - Daytime Energy Charge	188,905 kWh	0.471 c/kWh	€889.74
DUOS Night time Energy Charge	23,564 kWh	0.074 c/kWh	€17.44
DUOS - Service capacity charge	1,350 KVA	97.800 c/kVA	€1,320.30
DUOS - Excess kVA surcharge	0 KVA	4.9583333 €/kVA	€0.00
TUOS - Network Capacity Charge (DLF adjusted)	1.083 MW	1,112.1153 €/MW	€1,204.42
TUOS - Network Transfer Charge (DLF adjusted)	220.402 MWh	2.4331 €/MWh	€536.26

Part II – total costs excluding VAT (4)

Summer Night Energy	23,564 kWh	40.151 c/kWh	€9,461.18
DUOS Standing Charge	30 days	4.4572877 €/day	€133.72
DUOS - Daytime Energy Charge	188,905 kWh	0.471 c/kWh	€889.74
DUOS Night time Energy Charge	23,564 kWh	0.074 c/kWh	€17.44
DUOS - Service capacity charge	1,350 KVA	97.800 c/kVA	€1,320.30
DUOS - Excess kVA surcharge	0 KVA	4.9583333 €/kVA	€0.00
TUOS - Network Capacity Charge (DLF adjusted)	1.083 MW	1,112.1153 €/MW	€1,204.42
TUOS - Network Transfer Charge (DLF adjusted)	220.402 MWh	2.4331 €/MWh	€536.26
TUOS - System Service Charge (DLF adjust.)	220.402 MWh	9.5429 €/MWh	€2,103.27
TUOS - Demand Management (DLF adjust.)	196.083 MWh	0.000 c/MWh	€0.00
SEMO Supplier Capacity Charge	202,045 kWh	1.45144 c/kWh	€2,932.56
SEMO Market Operator Variable Charge	212,469.456 kWh	0.05667 c/kWh	€120.41
SEMO Imperfections Charge	212,469.456 kWh	0.95208 c/kWh	€2,022.88
Capacity Difference Socialisation Fund	202,045 kWh	0.00114 c/kWh	€2.30
Section 58 Electricity Tax	212.469 MWh's	1.000 €/MWh	€212.47

Your bill breakdown is continued on the next page

Bord Gáis Energy Limited
One Warrington Place, Dublin 2
VAT Number: IE 3234061GH

Emergency ESBN Tel: **1800 372 999**
See reverse for:
Fuel mix & CO2 emissions

1022711276403175000000001931039

Your bill breakdown continued

	Usage	Rate	Amount
PSO Levy	1 Month	1.630 €/kVA	€2,200.50
Total excluding V.A.T.			€100,884.30
V.A.T.		9%	€9,079.59
Total			€109,963.89
Previous bill			€84,833.01
Payment received			-€84,833.01

4. Total costs excl. VAT

Bord Gáis bills

Gas bill extracts

Bill 1 - gas

Part I invoice number (1), billing period (2) and units used (3)

Bord Gáis Energy

Account number:

Your plan: Billing RTF DM Default (for Default SAs)

1. Invoice number

Invoice number

Invoice date: 18 Oct 2022

GPRN

SPRN

Offer number

18 October 2022

Hello, this is your natural gas bill

2. Billing period

Gas usage
6:00 am 01 Sep 2022 to 6:00 am 01 Oct 2022

Site address:

Your usage compared to last year

Previous 12 months 6,154,478 kWh

Last 12 months 6,696,800 kWh

Total due
€149,709.70
Due on
19 December 2022

Please remit overdue balances immediately

Invoice for the supply of natural gas during: Sep 22

Connection type: Distribution Connected

Distribution peak day volume: 26.914 MWh

Transmission peak day volume: 21.706 MWh

3. Units used.

Delivered quantity (kWh) 409,225

Cubic metre equivalent 38,562

Part II - total costs excluding VAT (4)

Description	Quantity	Rate	Amount
Distribution Commodity	409,225	0.1788 c/kWh	€731.69
Transportation Capacity Charges			
Transmission Capacity Charge	30 days		€1,369.41
Distribution Capacity Charge	30 days		€2,730.82
Carbon Tax			
Carbon Tax	409,225	0.00741 €/kWh	€3,032.36
Final Invoice Quantity			
Total excluding VAT			€80,448.11
VAT		9%	€7,240.33
Total including VAT			€87,688.44
Important information			

4. Total costs excl. VAT

Bill 2 - gas

Part I – invoice number (1), billing period (2) and units used (3)

Energy

Account number: [redacted]
Your plan: Daily Metered Day Ahead
1. Invoice number
Invoice number: [redacted]
Invoice date: 18 Oct 2022
GPRN [redacted]
SPRN [redacted]
VAT Exemption number: [redacted]
Offer number [redacted]

18 October 2022

Hello, this is your natural gas bill

2. Billing period

Gas usage
6:00 am 01 Sep 2022 to 6:00 am 01 Oct 2022

Site address: [redacted]

Your usage compared to last year

Previous 12 months	36,170,403 kWh
Last 12 months	37,539,827 kWh

Total due
€188,008.19
Due on
01 November 2022

You do not need to do anything as this will be taken by Direct Debit

Invoice for the supply of natural gas during: Sep 22
Connection type: Distribution Connected
Distribution peak day volume: 139.442 MWh
Transmission peak day volume: 139.442 MWh

3. Units used.

Delivered quantity (kWh) 3,563,451
Cubic metre equivalent 335,800

Part II – total costs excluding VAT (4)

Description	Quantity	Rate	Amount
Irish Capacity Charges	1		€20,189.36
Carbon Tax			
Carbon Tax	3,563,451	0.00741 €/kWh	€26,405.17
Final Invoice Quantity			
Total excluding VAT			€188,008.19
VAT		9%	€0.00
Total Charges Including VAT			€188,008.19
Important information			

4. Total costs excl. VAT.

Bill 3 - gas (multi-rate)

Note: this example shows how units used are often found/verified in two places in your bill. The second excerpt, Part II, of this bill shows how the units of consumption are broken down in the 'Your bill breakdown' section. The figures 6,972 and 43,253 add up to the overall figure of 50,225.

Part I – invoice number (1), billing period (2) and units used (3)

Bord Gáis Energy

Account number: [redacted]

Your plan: Fuel Variation Tariff

1. Invoice number

Invoice number: [redacted]

Invoice date: 31 Aug 2022

AC Band: Z

Capacity: 7,197 kWh

[redacted]

31 August 2022

2. Billing period

Hello, this is your natural gas bill

Gas usage
28 Jul 2022 to 26 Aug 2022

Site address: [redacted]

Your usage compared to last year

Previous 12 months 1,356,234 kWh

Last 11 months 1,134,112 kWh

Total due
€8,607.11
Due on
14 September 2022

You do not need to do anything as this will be taken by Direct Debit

3. Units used

Meter number	Current reading	Previous reading	Volume	Calorific value	Conversion factor	Correction factor	Consumption
[redacted]	8125	A 13642	4,483	38.8	10.7778	1.0395	50,225

Part II – units used (3) and total costs excluding VAT (4)

3. Units used

Meter number	Current reading	Previous reading	Volume	Calorific value	Conversion factor	Correction factor	Consumption
[redacted]	18125	A 13642	4,483	38.8	10.7778	1.0395	50,225

Your bill breakdown

Description	Quantity	Rate	Amount
GPRN: [redacted] (28 Jul 2022 to 26 Aug 2022)			
Gas charge unit rate JULY	6,972	0.118081 €/kWh	€823.26
Gas charge unit rate AUGUST	43,253	0.118837 €/kWh	€5,140.06
Fixed Cost Charge JULY	6,972	0.00548 €/kWh	€38.21
Fixed Cost Charge AUGUST	43,253	0.00548 €/kWh	€237.03
Site Charge	30	42.85696 €/day	€1,285.71
Carbon Tax	6,972	0.00741 €/kWh	€51.66
Carbon Tax	43,253	0.00741 €/kWh	€320.50
Total excluding VAT			€7,896.43
VAT @ 9%			€710.68

4. Total costs excl. VAT

Your bill breakdown is continued on the next page

Bord Gáis Energy Limited
One Warrington Place, Dublin 2
VAT Number: IE 3234061GH

Emergencies GNI Tel: 1800 20 50 50

Bill 4 - gas (single-rate). Unit prices displayed in two places

Note: This sample bill shows how the unit prices can often be found in a number of places on certain bills i.e. in this case in the 'Your bill breakdown' and the 'meter reads and consumption' sections.

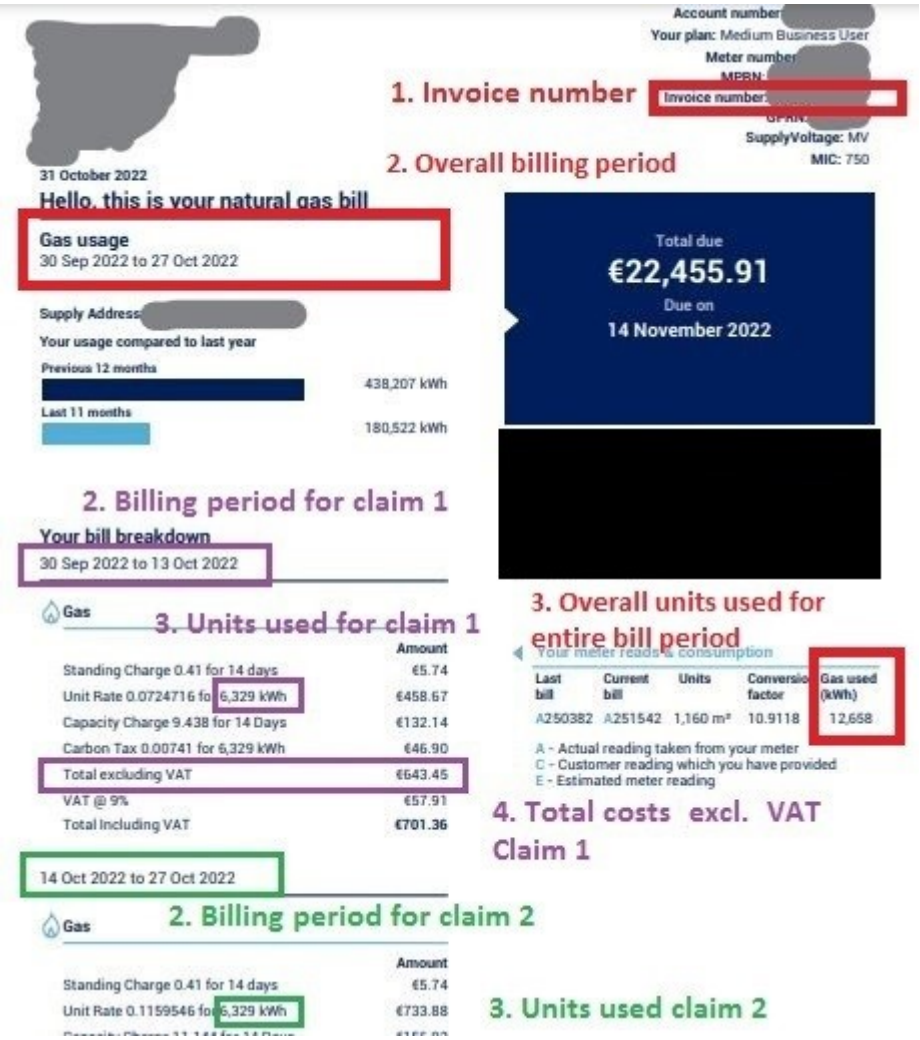
Bill 5 - gas (two billing periods in one bill)

Note: this sample bill has an overall billing period broken down into two separate billing periods.

The full information from 1-4 is provided should the customer choose to make a claim for the **overall billing period** which is highlighted in **red**.

Alternatively, the business could choose to make two separate claims in respect of the two subset billing periods. **Claim 1** is highlighted in **purple** and **Claim 2** is highlighted in **green**. (The invoice number applies across the board.)

Part I – claim 1 and part of claim 2



Part II – claim 2 information and overall total costs excluding VAT (4)

Total Including VAT	€701.36

14 Oct 2022 to 27 Oct 2022

2. Billing period for Claim 2

Gas

	Amount
Standing Charge 0.41 for 14 days	€5.74
Unit Rate 0.1159546 fo 6,329 kWh	€733.88
Capacity Charge 11.144 for 14 Days	€156.02
Carbon Tax 0.00741 for 6,329 kWh	€46.90

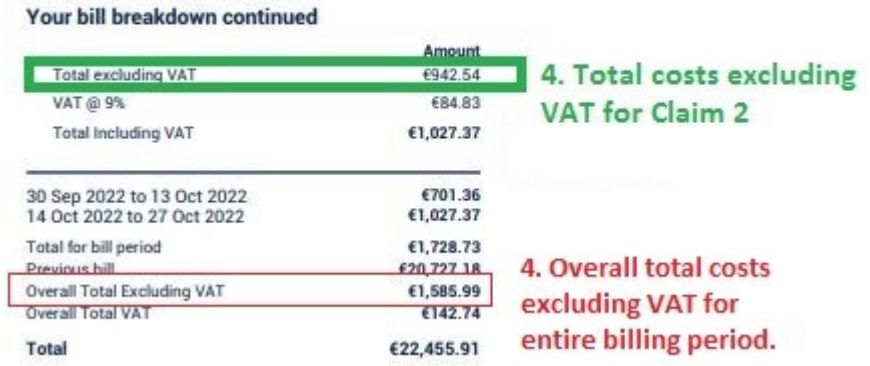
3. Units used for claim 2

Your bill breakdown is continued on the next page

Bord Gáis Energy Limited
One Warrington Place, Dublin 2
VAT Number: IE 3234061GH

Emergencies GNI Tel: 1800 20 50 50

1022719712146000800000



Your bill breakdown continued

	Amount
Total excluding VAT	€942.54
VAT @ 9%	€84.83
Total Including VAT	€1,027.37

4. Total costs excluding VAT for Claim 2

30 Sep 2022 to 13 Oct 2022	€701.36
14 Oct 2022 to 27 Oct 2022	€1,027.37
Total for bill period	€1,728.73
Previous bill	€20,727.18
Overall Total Excluding VAT	€1,585.99
Overall Total VAT	€142.74
Total	€22,455.91

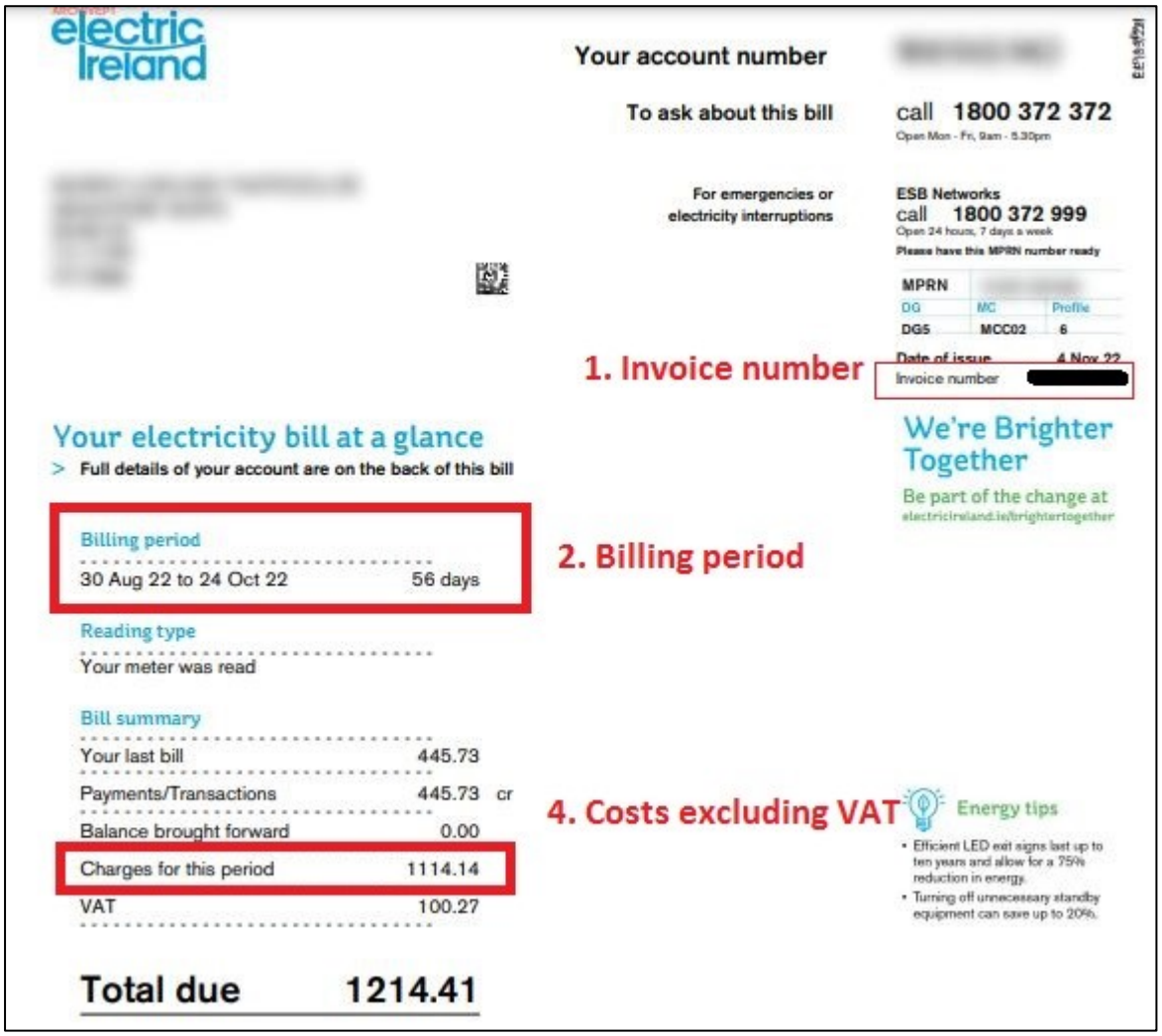
4. Overall total costs excluding VAT for entire billing period.

Electric Ireland bills

Note: the relevant information required at Claim Stage cannot be shown on one excerpt. Electric Ireland bills have been split into two parts, labelled 'Part I' and 'Part II'. The invoice number (1), the billing period (2) and the total costs excluding VAT (4) can be found on the Part I excerpt. The units used (3) are displayed on the Part II excerpt.

Bill 1

Part I invoice number (1), billing period (2) and total costs excluding VAT (4)


electric Ireland

Your account number

To ask about this bill call 1800 372 372
Open Mon - Fri, 9am - 5.30pm

For emergencies or electricity interruptions
ESB Networks
call 1800 372 999
Open 24 hours, 7 days a week
Please have this MPRN number ready

MPRN		
DG	MC	Profile
DG5	MCC02	6

Date of issue 4 Nov 22
Invoice number [redacted]

1. Invoice number

We're Brighter Together
Be part of the change at electricireland.ie/brightertogether

Your electricity bill at a glance
> Full details of your account are on the back of this bill

Billing period
30 Aug 22 to 24 Oct 22 56 days

2. Billing period

Reading type
Your meter was read

Bill summary

Your last bill	445.73	
Payments/Transactions	445.73	cr
Balance brought forward	0.00	
Charges for this period	1114.14	
VAT	100.27	

4. Costs excluding VAT

Energy tips
- Efficient LED exit signs last up to ten years and allow for a 75% reduction in energy.
- Turning off unnecessary standby equipment can save up to 20%.

Total due 1214.41

Part II – units used (3)

ARCHIVEP2

Your electricity bill in more detail

Abbreviations **a**: actual reading **e**: estimated reading **c**: customer reading **p**: price change **cr**: credit

Your electricity usage Tariff Small Business Variable Electricity Nightsaver

meter number	current reading	previous reading	multiplier rate	unit usage	unit price	unit type	Amount
_2588	a	a	50			Day	704.31
	a	a	50			Night	207.69
Total electricity charges							**912.00**

Standard charges and other items

Standing Charge	56 days @	
PSO Levy Aug/Sep:	35 kVA - 2 Months @	
VAT	9% on 1114.14	100.27

Payments/Other Transactions

Payment received thank you	445.73 cr

Energy consumption on this bill amounts to approx. 492 kg of carbon emissions.

Your consumption is [redacted] kWh for this period compared to 3450 kWh for the same period last year.

3. Units used.

Customer service

Phone: **1800 372 787** 9am-5.30pm Mon-Fri
+353 1 852 9534 International

Please have your account number to hand when you contact us. We can only discuss account information with the account holder.

Email: **business@electricireland.ie**

Address: Electric Ireland, PO Box 841, South City Delivery Office, Togher, Cork.

Page 2 of 2

Complaints

Phone: **1800 372 372**

Email: **service@electricireland.ie**

If not resolved to your satisfaction, write to Electric Ireland, Complaints Facilitator, PO Box 12523, Dublin 9 or email: **complaintfacilitator@electricireland.ie**

If you feel your complaint still has not been resolved to your satisfaction, contact the Customer Care Team at the Commission for Regulation of Utilities: The Grain House, The Exchange, Belgard Sq. North, Tallaght, D24 PXW0 **1800 404 404** or email: **customercare@cru.ie**

Payment options

See **electricireland.ie/online-services** for all payment options, including direct debit, pay by card, equal monthly instalments and pay as you go top ups.

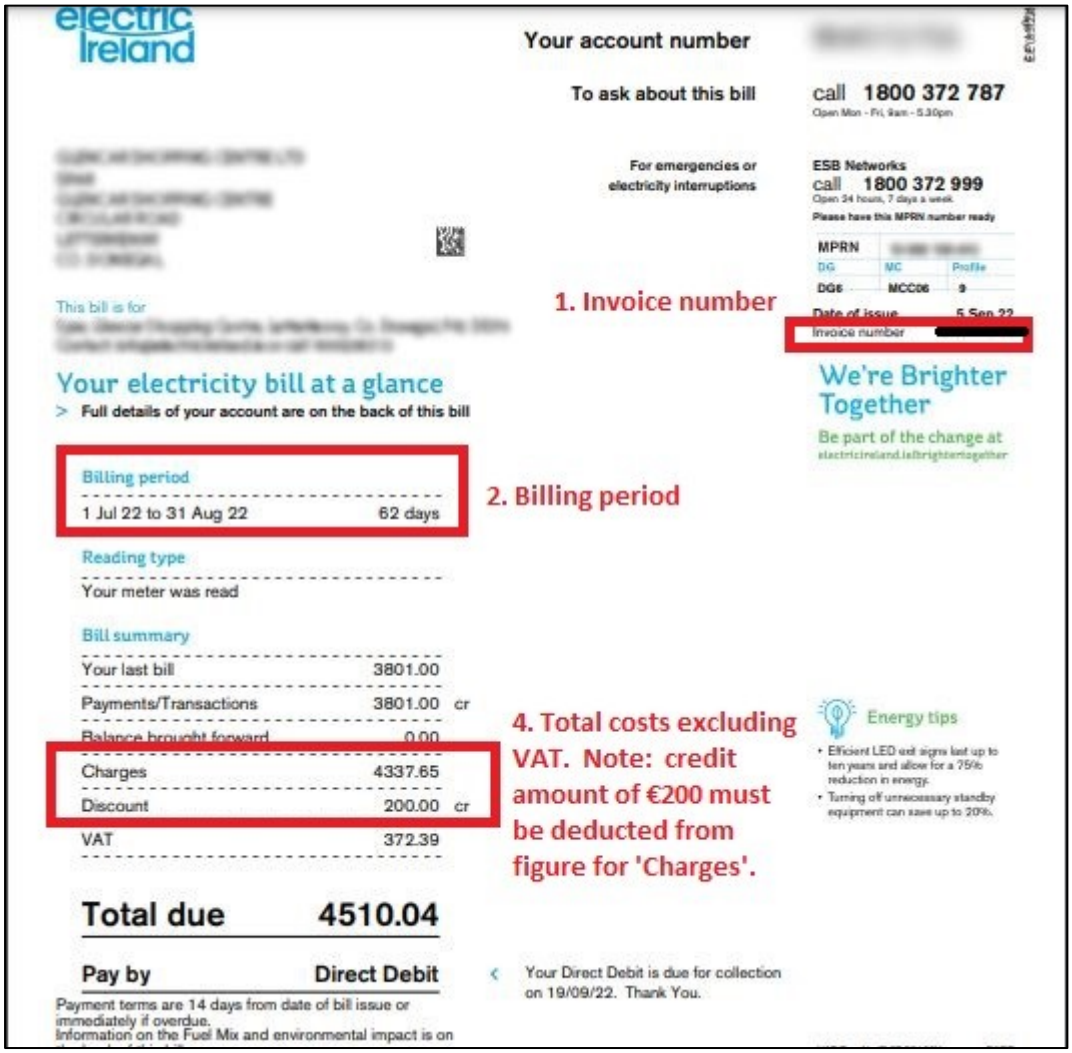
You can also call **1800 372 372** or

Credit Control on **1800 504 021**

Electronic funds transfer	You will need your account number IBAN:IE36AIBK93208681900087 BIC: AIBKIE2D
Cash:	PayPoint, Payzone, AIB and most other banks, PostPoint and An Post.
Cheque:	Make payable to Electric Ireland,

Bill 2

Part I invoice number (1), billing period (2) and total costs excluding VAT (4). Supplier credit/discount to be excluded from total costs excluding VAT (4).



electric Ireland

Your account number

To ask about this bill call 1800 372 787

Open Mon - Fri, 9am - 5.30pm

For emergencies or electricity interruptions

ESB Networks call 1800 372 999

Open 24 hours, 7 days a week

Please have this MPRN number ready

MPRN		
DG	MC	Profile
DG6	MCC06	9

Date of issue 5 Sep 22

Invoice number [redacted]

1. Invoice number

This bill is for

Your electricity bill at a glance

> Full details of your account are on the back of this bill

We're Brighter Together

Be part of the change at electricireland.ie/brightertogether

Billing period

1 Jul 22 to 31 Aug 22 62 days

2. Billing period

Reading type

Your meter was read

Bill summary

Your last bill	3801.00	
Payments/Transactions	3801.00	cr
Balance brought forward	0.00	
Charges	4337.65	
Discount	200.00	cr
VAT	372.39	

4. Total costs excluding VAT. Note: credit amount of €200 must be deducted from figure for 'Charges'.

Energy tips

- Efficient LED exit signs last up to ten years and allow for a 75% reduction in energy.
- Turning off unnecessary standby equipment can save up to 20%.

Total due 4510.04

Pay by Direct Debit

Your Direct Debit is due for collection on 19/09/22. Thank You.

Payment terms are 14 days from date of bill issue or immediately if overdue.

Information on the Fuel Mix and environmental impact is on

Part II – unit used (3)

ARCHIVEP2

Your electricity bill in more detail

Abbreviations **a**: actual reading **e**: estimated reading **c**: customer reading **p**: price change **cr**: credit

Your electricity usage Tariff SME Fixed Energy October'20 2 Year Nightsaver

meter number	current reading	previous reading	multiplier rate	unit usage	unit price	unit type	Amount
_8338	a	a	20			Day	5358.76
	a	a	20			Night	1308.06
	a	a	20			Wattless	0.00
Total electricity charges							**6666.82**
Discount(Special Discount 3%)							200.00 cr

Standard charges and other items

Max. Import capacity charge:	60 kVA	
Allowance	60 kVA : 62 days @ 0.0944 kVA / day	351.17
Recorded use	72 kVA - Max kVA Recorded This Period	
Excess Capacity	12 kVA @ 17.2250	206.70
Demand Charge:	72 kW for 62 days @ 0.0000 / kW / day	0.00
Standing Charge	62 days @	
PSO Levy Jul/Aug:	60 kVA - 2 Months @	
VAT	9% on 7624.81	686.23
Less charges previous invoice		3487.16 cr
VAT	9% on 3487.16cr	313.84 cr

Payments/Other Transactions

Payment received thank you	3801.00 cr

Energy consumption on this bill amounts to approx. 9931 kg of carbon emissions.

Your consumption is [redacted] kWh for this period compared to 53060 kWh for the same period last year

3. Units used

Customer service

Phone: **1800 372 787** 9am-5.30pm Mon-Fri
+353 1 852 9534 International

Please have your account number to hand when you contact us. We can only discuss account information with the account holder.

Email: **business@electricireland.ie**

Address: Electric Ireland, PO Box 841, South City Delivery Office, Togher, Cork.

Page 2 of 2

Complaints

Phone: **1800 372 372**

Email: **service@electricireland.ie**

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If you feel your complaint still has not been resolved to your satisfaction, contact the Customer Care Team at the Commission for Regulation of Utilities: The Grain House, The Exchange, Belgard Sq. North, Tallaght, D24 PXW0 **1800 404 404** or email: **customercare@cru.ie**

Payment options

See **electricireland.ie/online-services** for all payment options, including direct debit, pay by card, equal monthly instalments and pay as you go top ups.

You can also call **1800 372 372** or

Credit Control on **1800 504 021**

Electronic funds transfer	You will need your account number IBAN:IE36AIBK93208681900087 BIC: AIBKIE2D
Cash:	PayPoint, Payzone, AIB and most other banks, PostPoint and An Post.
Cheque:	Make payable to Electric Ireland, PO Box 323, Little Island, Co. Cork.

Please allow up to 5 working days for payments to appear on your account.

Energy efficiency

Energia bills

Note: the relevant information required at Claim Stage is shown on one excerpt. However, for certain bills there is a second page that businesses can use to verify the 'units used' (3) information. Where this is the case, the bill is shown in two excerpts, 'Part I' and Part II'.

Energia - electricity bills

Bill 1 – electricity - single rate

energia

CUSTOMER SERVICE
Emergency Faults: 1800 372 999
Account Enquiries: 0818 36 37 44

1. Invoice number

ACCOUNT INFORMATION Bill No:

Account Number
Accounting Period
MPRN Number
DUoS/TUoS Cat Code DG5 | Meter Conf Code MCC01 | Profile 05
Maximum Import Capacity 20 kVA
Environmental impact information is on the back of the bill

ACCOUNT SUMMARY Date

Account balance after previous bill	€611.13
Payment 1	€611.13 CR
Current Bill	€683.67
NEW BALANCE DUE BY	**€683.67**

PREMISES SUPPLIED

Actual meter readings supplied by ESB have been used on this bill where available. If you have any queries please contact our customer services team on 0818 363 744.

DETAILS OF CHARGES

TARIFF: General Purpose

2. Billing period

Billing Period:

3. Units used

Standing Charge	31	Days	@	€2.203776	€68.32
24Hr Rate	1,491	kWh	@	€0.374544	€558.45
PSO Levy Flat Charge					€0.00
EEOS	1,491	kWh	@	€0.0013	€1.94
EEOS Credit	1,491	kWh	@	€0.0013-	€1.94 CR
Residual Volume Charge	1,625.19	kWh	@	€0.00067-	€1.09 CR
Currency Adjustment Charge	1,625.19	kWh	@	€0.000029	€0.05
Electricity Tax	1,491	kWh	@	€0.001	€1.49
Total Excluding VAT					€627.22
VAT @ 9%					€56.45
Total Charges For This Period					**€683.67**

4. Total costs (excluding VAT)

Bill 2 - electricity - multi-rate

Note: often you will see the total units of energy used repeated elsewhere on the bill, sometimes in the calculation of applicable charges. When you add together the units used highlighted, it gives you 214,539. This is also the figure used in a calculating the EEOS and EEOS amounts in the bill below.

It is referenced under '**Details of charges**' as '100% of your energy (214,539 kW) is renewably sourced.

The last page of this bill also breaks down the daily consumption and give the total for the billing period of 214,539 kWh. This is shown as 'Part II'.

Part I – invoice number (1), billing period (2), units used (3) and total costs excluding VAT (4)

energia

CUSTOMER SERVICE
Emergency Faults: 1800 372 999
Account Enquiries: 0818 36 37 44
Account Manager's Name:
Account Manager's T:
Account Manager's E:

ACCOUNT INFORMATION
Bill No:
1. Invoice number
Account Number
Accounting Period
MPRN Number
DUoS/TUoS Cat Code DG7 | Meter Conf Code MCC10 | Profile 09
Maximum Import Capacity 950 kVA
Environmental impact information is on the back of the bill

Note: units used when added together give 214,539 kWhs. This figure is used elsewhere in bill in calculating EEOS and EEOS Credit. It is also cited under "Details of charges" as the amount renewably sourced.

ACCOUNT SUMMARY Date

Account balance after previous bill	€45,229.59
Payment 1	€45,229.59 CR
Current Bill	€59,106.01
NEW BALANCE DUE BY	€59,106.01

PREMISES SUPPLIED

2. Billing period

DETAILS OF CHARGES
TARIFF: Industrial (LFU)
Billing Period:

100% of your energy (214,539 kWh) is renewably sourced

Energy

Day Energy	174,325	kWh	@	€0.13768	€24,001.07	
Night Energy	40,214	kWh	@	€0.10972	€4,412.28	
Gas Charge	222,450.25	kWh	@	€0.081684	€18,170.63	
Carbon Charge	222,450.25	kWh	@	€0.003163	€703.61	
Total Energy Charges						€47,287.59

3. Units used - add figures together

Distribution Use of Systems

DUoS Standing Charge					€135.58
DUoS Capacity Charge	950	kVA	@	€0.9781	€929.20
DUoS Day Energy	174,325	kWh	@	€0.00471	€821.07
DUoS Night Energy	40,214	kWh	@	€0.00074	€29.76

Transmission Use of Systems

Demand Network Capacity Charge	0.74944	MW	@	€1,112.1153	€833.46
TUoS Day Energy	180.9498	MWh	@	€11.976	€2,167.05
TUoS Night Energy	41.5005	MWh	@	€11.976	€497.01
Supplier Capacity Charge					€2,690.79
Imperfections Charge	222,450.25	kWh	@	€0.00919	€2,044.32
Market Operator Charge	222,450.25	kWh	@	€0.000547	€121.68
PSO Levy					€1,548.50
EEOS	214,539	kWh	@	€0.0013	€278.90
EEOS Credit	214,539	kWh	@	€0.0013-	€278.90 CR
Total Charges For This Period					€59,106.01

4. Total costs (excl. VAT)

Part II – verification of 'units used' figure

DUoS/TUoS Cat Code	DG7	Meter Conf Code	MCC10	Profile	09

PREMISES SUPPLIED

Maximum Import Capacity 950 kVA

Last page of bill gives daily breakdown of usage. Total gives figure for 'units used'.

DETAILS OF METER READS **Meter Readings Apply From**

Date	Day Units 08:00 - 23:00	Night Units 23:00 - 08:00	Total Units
Day 1	7747.41	1651.58	9398.99
Day 2	6236.30	1552.39	7788.69
Day 3	926.11	555.45	1481.56
Day 4	594.40	407.40	1001.80
Day 5	8133.38	1207.80	9341.18
Day 6	7576.77	1784.57	9361.34
Day 7	8180.35	1818.26	9998.61
Day 8	7839.69	1810.82	9650.52
Day 9	6214.84	1500.55	7715.40
Day 10	944.61	580.58	1525.20
Day 11	642.43	438.88	1081.32
Day 12	7901.52	1503.09	9404.61
Day 13	7882.82	1705.32	9588.14
Day 14	8164.65	1718.88	9883.53
Day 15	8146.73	1907.94	10054.67
Day 16	6378.86	1585.05	7963.92
Day 17	979.84	573.81	1553.66
Day 18	707.42	498.45	1205.88
Day 19	8217.55	1561.56	9779.11
Day 20	7850.95	1646.66	9497.61
Day 21	8266.15	1783.00	10049.15
Day 22	8132.45	1744.99	9877.44
Day 23	6235.15	1587.21	7822.37
Day 24	745.12	475.20	1220.32
Day 25	487.82	380.04	867.86
Day 26	7813.15	1436.44	9249.59
Day 27	8365.32	1847.42	10212.74
Day 28	8310.72	1759.42	10070.14
Day 29	8138.85	1688.06	9826.91
Day 30	6563.95	1502.71	8066.66
Totals	174325.41	40213.63	214539.04

Average Power Factor	0.98
15 min KVA Maximum Demand	654 KVA

Energia – gas bills

Bill 3 - gas - single rate

Note: prepayments are not to be taken into account in calculating the total costs excluding VAT (4).

1. Invoice number

energia

CUSTOMER SERVICE

Emergency Faults:	1800 20 50 50
Account Enquiries:	0818 36 37 44
Gas Networks Ireland:	1850 200 694

ACCOUNT INFORMATION Bill No:

Account Number			
Accounting Period			
GPRN Number			
Annual Quantity	38,249	Consumption	C
Conversion Factor			11.4589

Environmental impact information is on the back of the bill

ACCOUNT SUMMARY Date

Account balance after previous bill	€66.26 CR
Current Bill	€172.51
NEW BALANCE DUE BY	**€106.25**

PREMISES SUPPLIED

2. Billing period

DETAILS OF GAS CHARGES **TARIFF: Small Business User**

Billing Period:

Standing Charge	30 Days	@	€0.521248	€15.64
Unit Rate	1,134 kWh	@	€0.118368	€134.23
Carbon Tax	1,134 kWh	@	€0.00741	€8.40
EEOS	1,134 kWh	@	€0.00052	€0.59
EEOS Credit	1,134 kWh	@	€0.00052-	€0.59 CR
Total before VAT				€158.27
Standard Rate VAT on €158.27 @ 9%				€14.24
Total Gas Charges For This Period				**€172.51**

3. Units used

4. Total costs (excl. VAT)

Note: prepayments are not taken into account in calculating energy costs arising to billing period.

Bill 4 - gas - multi-rate. Minus sign for units used figure.

Note: in this bill, one of the figures for energy units has a minus sign in front of it which gives rise to a credit in the bill. It is the net units of consumption that should be input into ROS. Therefore, the minus figure should be deducted from the units of consumption to find the figure for 'Unit Used'. In this example, 603, 296 is deducted from 2,879,993 to give 2,276,695. This figure can be found several times in the bill. In this case, 2,276,695 is also used to calculate most of the charges on the bill.

The last page of the bill breaks down daily usage and gives a total for the billing period of 2,276,695 – shown as Part II.

Part I – invoice number (1), billing period (2), units used (3) and total costs excluding VAT (4)

energia

CUSTOMER SERVICE

Emergency Faults:	1800 20 50 50
Account Enquiries:	0818 36 37 44
Gas Networks Ireland:	1850 200 694
Account Manager's Name:	
Account Manager's T:	
Account Manager's E:	

1. Invoice number

ACCOUNT INFORMATION Bill No:

Account Number	
Accounting Period	
SPRN	GPRN
Connected at Distribution Level	
Transmission Capacity (kWh)	103,515
Distribution Capacity (kWh)	98,653

Note: the units for 'floating volume should be deducted from 'fixed volume' as there is a minus sign. That gives a net figure of 2,276,695 and that should be input into ROS.

ACCOUNT SUMMARY Date

Account balance after previous bill	€263,378.65
Current Bill	€295,668.07
NEW BALANCE DUE BY	**€559,046.72**

PREMISES SUPPLIED

DETAILS OF GAS CHARGES

TARIFF: Regulated Tariff Formula

2. Billing period

Billing Period:

- GAS CHARGES -					
Fixed Volume	2,879,993	kWh	@	€0.100872	€290,510.65
Floating Volume	-603,298	kWh	@	€0.03195	€19,275.37 CR
Carbon Tax (92.713% exempt)	2,276,695	kWh	@	€0.00741	€1,229.34
EEOS	2,276,695	kWh	@	€0.00052	€1,183.88
EEOS Credit	2,276,695	kWh	@	€0.00052-	€1,183.88 CR
Management Charges					€0.00
UK Commodity	2,276,695	kWh	@	€0.000399	€908.40
Transmission Commodity	2,276,695	kWh	@	€0.000421	€958.49
Distribution Commodity	2,276,695	kWh	@	€0.001326	€3,018.90
Shrinkage	2,276,695	kWh	@	€0.00	€0.00
- CAPACITY -					
UK Capacity	31	Days	@	€24.98995	€774.69
Transmission Capacity	31	Days	@	€243.4743	€7,547.70
Distribution Capacity	31	Days	@	€322.4281	€9,995.27

3. Units used - see note

Total Excluding VAT	€295,668.07
Total Gas Charges For This Period	**€295,668.07**

4. Total costs excluding VAT

Part II – verification of 'units used' figure

CUSTOMER SERVICE

Emergency Faults:	1800 20 50 50
Account Enquiries:	0818 36 37 44
Gas Networks Ireland:	1850 200 694
Account Manager's Name:	
Account Manager's T:	
Account Manager's E:	

ACCOUNT INFORMATION Bill No:

Account Number	
Accounting Period	
SPRN	GPRN
Connected at Distribution Level	
Transmission Capacity (kWh)	103,515
Distribution Capacity (kWh)	98,653

PREMISES SUPPLIED

Daily data breakdown gives total units used for billing period.

DAILY DATA Daily Data Applies From

Date	Consumption (m3)	Conversion Factor	Allocated Volume (kWh)	Fixed Volume (kWh)	Day-Ahead Offer Price (p/th)	Day-Ahead Offer Price (c/kWh)
Day 1	8700	10.4805	91,191	92,903	180.000	7.13688
Day 2	8467	10.5611	89,431	92,903	180.000	7.13688
Day 3	7525	11.0916	83,465	92,903	170.025	6.74137
Day 4	7476	11.0750	82,797	92,903	146.000	5.78880
Day 5	958	11.0833	10,618	92,903	105.500	4.18300
Day 6	2908	11.1083	32,314	92,903	119.025	4.71926
Day 7	7920	11.1277	88,132	92,903	175.125	6.94358
Day 8	8589	10.7305	92,175	92,903	166.025	6.58278
Day 9	8765	10.4638	91,716	92,903	166.025	6.58278
Day 10	8574	10.4583	89,670	92,903	166.500	6.60161
Day 11	8681	10.4583	90,789	92,903	154.000	6.10599
Day 12	7779	10.4555	81,344	92,903	165.525	6.56295
Day 13	8221	10.4583	85,988	92,903	175.000	6.93863
Day 14	8585	10.4555	89,771	92,903	136.250	5.40222
Day 15	8921	10.4611	93,324	92,903	84.000	3.33054
Day 16	8914	10.4555	93,211	92,903	84.000	3.33054
Day 17	8906	10.4583	93,142	92,903	82.500	3.27107
Day 18	7549	10.4583	78,960	92,903	58.025	2.30065
Day 19	58	10.4638	607	92,903	23.000	0.91193
Day 20	6083	10.6805	64,970	92,903	59.000	2.33931
Day 21	2231	11.1833	24,961	92,903	93.000	3.68738
Day 22	234	11.1722	2,625	92,903	48.000	1.90316
Day 23	3753	11.1750	41,940	92,903	48.000	1.90316
Day 24	6971	11.1722	77,882	92,903	60.000	2.37896
Day 25	7294	11.1944	81,663	92,903	41.000	1.62562
Day 26	6878	11.1805	76,900	92,903	29.025	1.15082
Day 27	7914	11.1888	88,560	92,903	44.500	1.76439
Day 28	7733	11.1722	86,395	92,903	60.000	2.37896
Day 29	8242	11.1611	92,001	92,903	65.050	2.57918
Day 30	8018	11.1694	89,557	92,903	65.050	2.57918
Day 31	8107	11.1750	90,596	92,903	73.100	2.89836
Totals	210967		2,276,695	2,879,993		

EUR (€) to GBP (£) exchange rate	0.8606
Average Day-Ahead Offer Price (p/th)	103.943

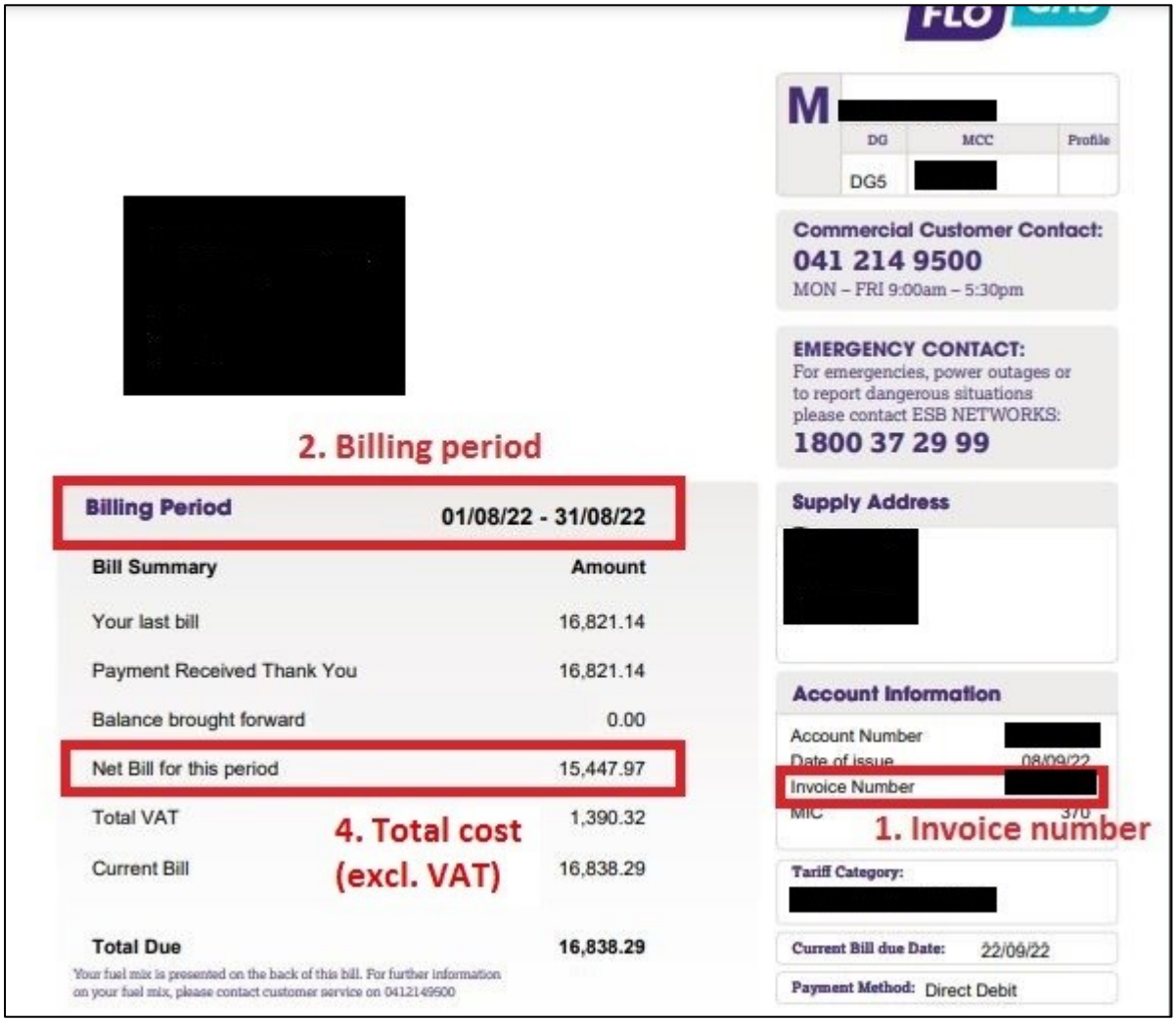
Flogas Bills

Note: the Flogas Claim stage section of the guide has been split into two parts. Part I illustrates where the invoice number, billing period and total costs excluding VAT can be found.

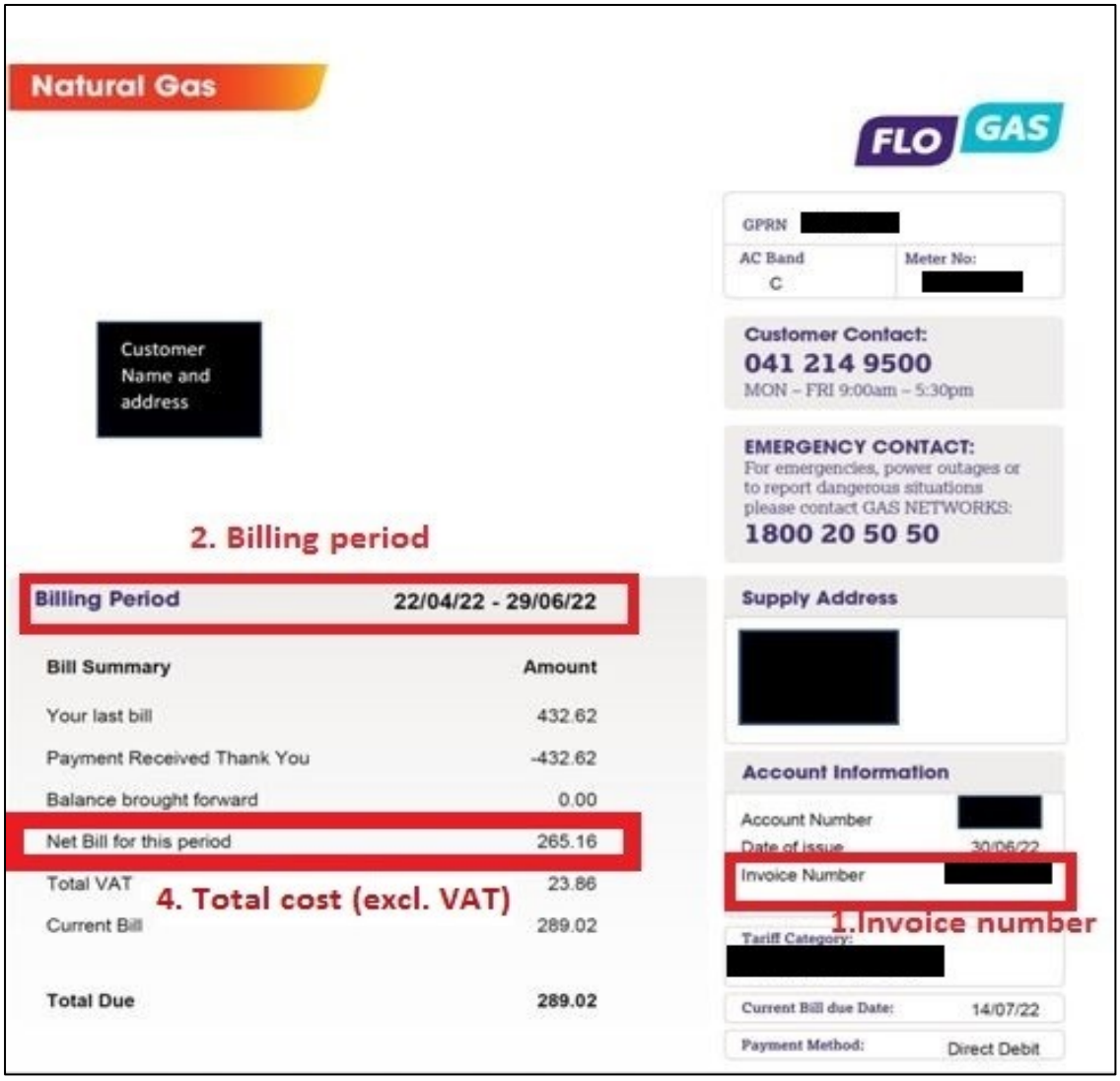
Part II displays excerpts of the units used.

Part I Flogas - electricity and gas bill excerpts with invoice number, billing period and total costs excl. VAT

Bill 1 - electricity



Bill 2 - gas



Natural Gas

FLO GAS

GPRN [redacted]

AC Band C

Meter No: [redacted]

Customer Name and address

Customer Contact:
041 214 9500
MON – FRI 9:00am – 5:30pm

EMERGENCY CONTACT:
For emergencies, power outages or to report dangerous situations please contact GAS NETWORKS:
1800 20 50 50

2. Billing period

Billing Period	22/04/22 - 29/06/22

Bill Summary	Amount
Your last bill	432.62
Payment Received Thank You	-432.62
Balance brought forward	0.00
Net Bill for this period	265.16
Total VAT	23.86
Current Bill	289.02
Total Due	289.02

4. Total cost (excl. VAT)

Supply Address

[redacted]

Account Information

Account Number [redacted]

Date of issue 30/06/22

Invoice Number [redacted]

1.Invoice number

Tariff Category: [redacted]

Current Bill due Date: 14/07/22

Payment Method: Direct Debit

Bill 3 – electricity. Prepayments no impact on total costs excluding VAT (4) figure

Note: the following excerpts illustrate how prepayments have no bearing on the figure taken for total costs excluding VAT (4).

Electricity

FLO GAS

M [redacted]

DG	MCC	Profile
DG2	[redacted]	03

[redacted]

Commercial Customer Contact:
041 214 9500
MON – FRI 9:00am – 5:30pm

EMERGENCY CONTACT:
For emergencies, power outages or to report dangerous situations please contact ESB NETWORKS:
1800 37 29 99

2. Billing period.

Billing Period	13/04/22 - 14/06/22
Bill Summary	**Amount**
Your last bill	-2,037.74
Payment Received Thank You	0.00
Balance brought forward	-2,037.74
Net Bill for this period	503.22
Total VAT	45.29
Current Bill	548.51
Total Due	**-1,489.23**

4. Total cost (excl. VAT and prepayment)

Supply Address
[redacted]

Account Information

Account Number	[redacted]
Date of issue	05/10/22
Invoice Number	[redacted]
MIC	16

1. Invoice number

Tariff Category:
DG2 NSHEAT NBPSG 24 Months

Current Bill due Date: 19/10/22

Bill 4 – gas. Prepayment no impact on total costs excluding VAT (4) figure.

Natural Gas

FLO GAS

GPRN [redacted]

AC Band

Meter No: [redacted]

Name and address

Commercial Customer Contact:
041 214 9500
MON – FRI 9:00am – 5:30pm

EMERGENCY CONTACT:
For emergencies, power outages or to report dangerous situations please contact GAS NETWORKS:
1800 20 50 50

2. Billing period.

Billing Period	04/08/22 - 04/08/22

Bill Summary	Amount
Your last bill	-1,008.71
Payment Received Thank You	0.00
Balance brought forward	-1,008.71
Net Bill for this period	94.73
Total VAT	12.79
Current Bill	107.52
Total Due	-901.19

4. Total cost (excl. VAT and prepayment)

Supply Address

[redacted]

Account Information

Account Number [redacted]
Date of issue 04/08/22
Invoice Number [redacted]

1 Invoice number

Tariff Category: [redacted]

Current Bill due Date: 18/08/22

Payment Method: Direct Debit

Part II Flogas – electricity - 'units used' excerpts

Note: the following bill excerpts illustrate how the units used figure for ROS can be determined for inputting into ROS. The electricity examples are listed first followed by the gas examples. On Flogas bills there is a table above the Bill Information with a Column entitled 'Consumption'. Often it corresponds with the bill information but occasionally it does not. Businesses should take care to input the correct figure in kWh.

Units associated with standing charges, fixed charges, trading charges, the PSO levy and electricity tax should be ignored when identifying the units of energy used.

Bill 1 – Night Storage Heating and Unit Rate 24Hr

Note: consumption column corresponds with 'Bill Information'

Description	Meter No	From	Meter Readings Previous	Present	Multiplier	Consumption
NSH	[redacted]	29/07/22	92076 E	92076 E	1	0 kWh
24hr		29/07/22	20946 E	21031 E	1	85 kWh

A – Actual, C - Customer Read, E - Estimate, F - Final

Bill Information 3. Units used	Units	Rate(€)	VAT		Amount(€)
Night Storage Heating (Unit rate)	0.000	0.24180	R	€/kWh	0.00
Standing Charge	33.000	0.91250	R	€/day	30.11
PSO Levy (Jul 22 to Aug 22) 3. Units used	1.000	4.30000	R	€/month	4.30
Unit Rate 24Hr	85.000	0.48760	R	€/kWh	41.45
Electricity Tax	0.085	1.00000	R	€/MWh	0.09
I-SEM Trading Charge	85.000	0.05000	R	€/kWh	4.25
Net total 4. Total cost (excl. VAT)					80.20
VAT (R) 9.00% on 80.20					7.22
				Current Bill	87.42
				Previous Outstanding	1,142.00
				Total Due	1,229.42

Payment Optio

See **www.flogas.ie** for a

Direct Debit: Call **041**

Electronic Funds Tran

Following details require

Your Electricity Account

IBAN: IE78 BOFI 903322

BIC: BOFIIE2D

Debit/Credit Cards: www

or call **041 214 9500**

Cheque:

Make payable to Flogas

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information with the acc

041 214 9500 Mon-Fri

Email: customersupport

Address: Flogas Natural

Knockbrack House, Matt

Donore Rd, Drogheda,

Co.Louth, A92 T803

VAT Reg No: IE 4530571

Customers with paymen

our Credit Control Depar

or email **asu@flogas.i**

Bill 2 – Night Unit Rate and Unit Rate Day

Description	Meter No	From	Meter Readings Previous	- Present	Multiplier	Consumption
Day	[redacted]	05/07/22	2720 E	3162 A	1	442 kWh
Night		05/07/22	7701 E	7879 A	1	178 kWh

A – Actual, C - Customer Read, E - Estimate, F - Final

Note: consumption column corresponds wtih 'Bill Information'

3. Units used Business should add both figures

Bill Information	Units	Rate(€)	VAT		Amount(€)
Night Unit Rate	178.000	0.25160	R	€/kWh	44.78
Standing Charge	63.000	1.11680	R	€/day	70.36
PSO Levy (Jul 22 to Sep 22)	2.000	4.30000	R	€/month	8.60
Unit Rate Day	442.000	0.54310	R	€/kWh	240.05
Electricity Tax	0.620	1.00000	R	€/MWh	0.62
I-SEM Trading Charge	620.000	0.05000	R	€/kWh	31.00

Net total	395.41
VAT (R) 9.00% on 395.41	35.58
Current Bill	430.99
Previous Outstanding	-757.91
Total Due	-326.92

4. Total cost (excl. VAT)

Payment Op
See www.flogas.ie
Direct Debit: Call
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Following details re
Your Electricity Acc
IBAN: IE78 BOFI 90
BIC: BOFIIE2D
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or call 041 214 950
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041 214 9500 Mon
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Address: Flogas Na
Knockbrack House,
Donore Rd, Droghed
Co.Louth, A92 T803
VAT Reg No: IE 453
Customers with pay
our Credit Control D

Bill 3 – Unit Rate 24hrs, Unit Rate Day, Night Unit Rate. Unit price changes in billing period.

Description	Meter No	From	Meter Readings Previous	- Present	Multiplier	Consumption
24hr	[redacted]	15/08/22	19033 E	20415 E	1	1382 kWh
Day		15/08/22	22377 E	22386 E	1	9 kWh
Night		15/08/22	12551 E	12677 E	1	126 kWh

Consumption and Bill Info both total 1,517

A – Actual, C - Customer Read, E - Estimate, F - Final

3. Units used - Business should add these figures

Bill Information	Units	Rate(€)	VAT		Amount(€)
Unit Rate 24Hr (1st 131 kWh per 24Hr) 15/08 27/08	599.000	0.14480	R	€/kWh	86.74
Unit Rate 24Hr (1st 131 kWh per 24Hr) 28/08 13/09	783.000	0.47990	R	€/kWh	375.76
Unit Rate 24Hr (Bal. of kWh per 24Hr) 15/08 27/08	0.000	0.14480	R	€/kWh	0.00
Unit Rate 24Hr (Bal. of kWh per 24Hr) 28/08 13/09	0.000	0.47990	R	€/kWh	0.00
Unit Rate Day (1st 131 kWh per Day) 15/08 27/08	4.000	0.15800	R	€/kWh	0.63
Unit Rate Day (1st 131 kWh per Day) 28/08 13/09	5.000	0.54490	R	€/kWh	2.72
Unit Rate Day (Bal. of kWh per Day) 15/08 27/08	0.000	0.15800	R	€/kWh	0.00
Unit Rate Day (Bal. of kWh per Day) 28/08 13/09	0.000	0.54490	R	€/kWh	0.00
Night Unit Rate 15/08 27/08	55.000	0.07760	R	€/kWh	4.27
Night Unit Rate 28/08 13/09	71.000	0.23990	R	€/kWh	17.03
Standing Charge 15/08 27/08	13.000	0.99880	R	€/day	12.98
Standing Charge 28/08 13/09	17.000	1.40000	R	€/day	23.80
PSO Levy (Aug 22 to Sep 22) 28/08 13/09	1.000	13.63000	R	€/month	13.63
Electricity Tax 15/08 27/08	0.657	1.00000	R	€/MWh	0.66
Electricity Tax 28/08 13/09	0.860	1.00000	R	€/MWh	0.86
I-SEM Trading Charge 15/08 27/08	657.367	0.05000	R	€/kWh	32.87
I-SEM Trading Charge 28/08 13/09	859.633	0.05000	R	€/kWh	42.98
Net total					614.93

Payment Optic

See www.flogas.ie for

Direct Debit: Call 041

Electronic Funds Tra

Following details requi

Your Electricity Accoun

IBAN: IE78 BOFI 90332

BIC: BOFIIE2D

Debit/Credit Cards: ww

or call **041 214 9500**

Cheque:

Make payable to Flogas

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041 214 9500 Mon-Fr

Email: customersuppo

Address: Flogas Natur

Knockbrack House, Ma

Donore Rd, Drogheda,

Co.Louth, A92 T803

VAT Reg No: IE 453057

Customers with payme

our Credit Control Dep

or email **asu@flogas.**

Customer Con

Flogas is committed to

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complaints@flogas.ie.

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PO Box 11934,

Bill 4 – Unit Rate 24Hr. Unit rate price changes during billing period.

Description	Meter No	From	Meter Readings Previous	- Present	Multiplier	Consumption
24hr	[redacted]	21/07/22	1 A	371 A	1	370 kWh

A – Actual, C - Customer Read, E - Estimate, F - Final

Consumption corresponds with 'Bill Info'. Units add up to 370.

3. Units used - Business should add both figures together

Bill Information	Units	Rate(€)	VAT		Amount(€)
Standing Charge 21/07 18/08	29.000	0.76200	R	€/day	22.10
Standing Charge 19/08 30/08	12.000	0.76200	R	€/day	9.14
Unit Rate 24Hr 21/07 18/08	262.000	0.28170	R	€/kWh	73.81
Unit Rate 24Hr 19/08 30/08	108.000	0.30930	R	€/kWh	33.40
PSO Levy (Jul 22 to Aug 22) 21/07 18/08	1.000	4.30000	R	€/month	4.30

Net total	142.75
VAT (R) 9.00% on 142.75	12.85
Current Bill	155.60
Previous Outstanding	0.00
Total Due	155.60

4. Total cost (excl. VAT)

Payment Opt

See www.flogas.ie

Direct Debit: Call 0

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BIC: BOFIIE2D

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Email: customersup

Address: Flogas Nat

Knockbrack House,

Donore Rd, Droghed

Co.Louth, A92 T803

Bill 5 – Unit Rate Off Peak Day, Unit Rate Peak, Unit Rate Off Peak Night. Exclude arrears from (4).

Note: exclude amounts in arrears from total costs excluding VAT (4)

Description	Meter No	From	Meter Readings Previous	- Present	Multiplier	Consumption
Day Off Peak	[redacted]	13/05/22	4323 A	4421 A	1	98 kWh
Night Off Peak		13/05/22	1893 A	2072 A	1	179 kWh
Peak		13/05/22	823 A	843 A	1	20 kWh

A – Actual, C - Customer Read, E - Estimate, F - Final

Consumption figures correspond with units used figure in Bill Info

3. Units used - Business should add these figures together

Bill Information	Units	Rate(€)	VAT		Amount(€)
Standing Charge	61.000	1.03890	R	€/day	63.37
Unit Rate Off Peak Day	98.000	0.26140	R	€/kWh	25.62
Unit Rate Peak	20.000	0.27460	R	€/kWh	5.49
Unit Rate Off Peak Night	179.000	0.20370	R	€/kWh	36.46
PSO Levy (May 22 to Jul 22)	2.000	4.30000	R	€/month	8.60
Net total					139.54
VAT (R) 9.00% on 139.54					12.55
				Current Bill	152.09
				Previous Outstanding	-6.68
				Total Due	145.41

4. Total cost (excl. VAT)

Payment Optio

See www.flogas.ie for a

Direct Debit: Call 041

Electronic Funds Tra

Following details requir

Your Electricity Account

IBAN: IE78 BOFI 90332

BIC: BOFIIE2D

Debit/Credit Cards: www

or call 041 214 9500

Cheque:

Make payable to Flogas

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041 214 9500 Mon-Fri

Email: customersuppor

Address: Flogas Natura

Knockbrack House, Mat

Donore Rd, Drogheda,

Co.Louth, A92 T803

VAT Reg No: IE 453057

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Bill 6 – Unit Rate 24hr. Exclude arrears from total costs excluding VAT (4).

Description	Meter No	From	Meter Readings Previous	- Present	Multiplier	Consumption
24hr	[redacted]	02/06/22	26309 A	26481 E	1	172 kWh

A – Actual, C - Customer Read, E - Estimate, F - Final

Consumption corresponds with 'Bill Information'

Bill Information

3. Units used

	Units	Rate(€)	VAT		Amount(€)
Standing Charge	54.000	0.60950	R	€/day	32.91
Unit Rate 24Hr	172.000	0.30350	R	€/kWh	52.20
PSO Levy (Jun 22 to Jul 22)	1.000	4.30000	R	€/month	4.30

Net total	89.41
VAT (R) 9.00% on 89.41	8.05
Current Bill	97.46
Previous Outstanding	-374.52
Total Due	-277.06

4. Total cost (excl. VAT and arrears)

Payment Options

See **www.flogas.ie** for all payment options

Direct Debit: Call **041 214 9500**

Electronic Funds Transfer:
Following details required to pay via EFT:
Your Electricity Account Number.
IBAN: IE78 BOFI 90332269780025
BIC: BOFIIE2D
Debit/Credit Cards: www.flogas.ie
or call **041 214 9500**

Cheque:
Make payable to Flogas Natural Gas Ltd.
Include your MPRN on Cheque.
Please do not send cash by post. If this is your final bill and your account is in credit please contact us on the above number to arrange for a refund.

Contact Details

Please have your account number to hand when you contact us. We can only discuss account information with the account holder.

041 214 9500 Mon-Fri 9am-5.30pm

Email: customersupport@flogas.ie

Address: Flogas Natural Gas Ltd, Knockbrack House, Matthews Lane, Donore Rd, Drogheda,

Bill 7 – Daytime Energy Charge, Nightime Energy Charge. Consumption table shows KWT only.

Note: the consumption table is in KWT and so does not correspond with the energy used figures. Units denoted by MWh, kVA, kVArh should be ignored. Energy used is denoted by kWh.

In the below example the figures highlighted, when added together give 9,267.29 which is used further down the bill in calculating a charge. This often happens in energy bills where energy charges are calculated based on the number of energy units used. The figure that would be input into ROS is 9,267.29 which is the figures highlighted in red added together (6,347.610 + 2,919.680).

Description	Meter Reading	Consumption
KWT	37069.184 KWT	37069.184

Consumption is not in kWh. Figure does not correspond.

Bill Information	Units	Rate(€)	VAT		Amount(€)
SEMO Charges					
I-SEM Day Unit Rate	6.932	415.03318	R	€/MWh	2,877.01
I-SEM Night Unit Rate	3.142	355.24507	R	€/MWh	1,116.18
I-SEM Variable Market Operator Charge	10.073	0.54701	R	€/MWh	5.51
I-SEM Imperfections Charge	10.073	9.18991	R	€/MWh	92.57
I-SEM System Capacity Charge	10.073	10.49042	R	€/MWh	105.67
Standing Charge					
DUoS - Standing Charge	31.000	2.52900	R	€/day	78.40
DUoS Charges					
DUoS - Daytime Energy Charge	6347.610	2.71700	R	c/kWh	172.46
DUoS - Nightime Energy Charge	2919.680	0.32100	R	c/kWh	9.37
DUoS - Service Capacity Charge	1550.000	0.09438	R	€/kVA/Day	146.29
DUoS - Excess Capacity Charge	0.000	14.35000	R	€/kVA	0.00
Low Power Factor Surcharge(Wattless)	0.000	0.00968	R	€/kVArh	0.00
TUoS Charges					
TUoS - Network Capacity Charge	6.932	5.90430	R	€/MWh	40.93
TUoS - Network Transfer Charge	10.073	2.78169	R	€/MWh	28.02
TUoS - System Service Charge	10.073	10.90936	R	€/MWh	109.89
TUoS - Demand Management	6.932	0.00000	R	€/MWh	0.00
Other Charges					
I-SEM Trading Charge	9267.296	0.05000	R	€/kWh	463.36
I-SEM Administration Charge	4098.860	5.00000	R	%	204.94
PSO Levy	50.000	1.63000	R	€/kVA	81.50
Electricity Tax	9.267	1.00000	R	€/MWh	9.27
Net total					5,541.37

3. Units used in kWh to be added together

Units used figure matches other kWh figure used in trading charge calculation

Bill 8 – Unit Rate Day and Night Unit Rate. Consumption table shows kVArh and kWh figures.

Description	Meter No	From	Meter Readings Previous	Present	Multiplier	Consumption
Day	[redacted]	05/08/22	380322 E	381279 E	1	957 kWh
Night		05/08/22	106640 E	106853 E	1	213 kWh
Wattless		05/08/22	229927 E	231560 E	1	1633 kVArh

A – Actual, C - Customer Read, E - Estimate, F - Final

kWh figures correspond. kVArh figure to be ignored

3. Units used - Business should add these figures

Bill Information

	Units	Rate (€)	VAT		Amount(€)
Unit Rate Day (1st 131 kWh per day) 05/08 01/09	957.000	0.22050	R	€/kWh	211.02
Unit Rate Day (Bal. of kWh per day) 05/08 01/09	0.000	0.22050	R	€/kWh	0.00
Night Unit Rate 05/08 01/09	213.000	0.10280	R	€/kWh	21.90
Low Power Factor Surcharge(Wattless) 06/07 01/09	837.000	0.01059	R	€/kVArh	8.86
Standing Charge 05/08 01/09	28.000	0.96830	R	€/day	27.11
PSO Levy (Aug 22 to Sep 22) 05/08 01/09	1.000	13.63000	R	€/month	13.63
Electricity Tax 05/08 01/09	1.170	1.00000	R	€/MWh	1.17
I-SEM Trading Charge 05/08 01/09	1170.000	0.05000	R	€/kWh	58.50
Net total					342.19
VAT (R) 9.00% on 342.19					30.81
				Current Bill	373.00
				Previous Outstanding	0.00
				Total Due	373.00

4. Total cost (excl. VAT)

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See www.flogas.i
Direct Debit: Call
Electronic Funds
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BIC: BOFIIE2D
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Donore Rd, Drogh
Co.Louth, A92 T80
VAT Reg No: IE 45
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or email **asu@flo**

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Bill 9 – Day Unit Rate Summer, Day Unit Rate Winter, Night Unit Rate. Consumption table shows kVArh, kW and kWh.

Note: only the kWh figures in the consumption table are relevant. kW and kVArh should be ignored. Energy used is denoted by kWh.

These figures correspond with the kWh figures in the 'Bill Information'.

Description	Meter No	From	Meter Readings Previous	- Present	Multiplier	Consumption
MD Normal	[redacted]	02/08/22	0 E	1.133 A	50	56.65 kW
MD Peak	[redacted]	02/08/22	0 E	.691 A	50	34.55 kW
Day	[redacted]	02/08/22	5293 E	5494 A	50	10050 kWh
Night	[redacted]	02/08/22	1991 E	2081 A	50	4500 kWh
Wattless	[redacted]	02/08/22	541 E	599 A	50	2900 kVArh

A – Actual, C - Customer Read, E - Estimate, F - Final

Consumption figures in kWh only correspond with Bill Information

3. Units used in kWh to be added together

Bill Information	Units	Rate(€)	VAT		Amount(€)
Day Unit Rate Summer 02/08 30/08	10050.000	0.19250	R	€/kWh	1,934.63
Day Unit Rate Winter 02/08 30/08	0.000	0.19990	R	€/kWh	0.00
Night Unit Rate 02/08 30/08	4500.000	0.08990	R	€/kWh	404.55
Low Power Factor Surcharge(Wattless) 30/06 30/08	0.000	0.00968	R	€/kVArh	0.00
Chargeable MD (kW) - Winter 30/06 30/08	0.000	0.09400	R	€/kW/Day	0.00
Capacity Charge 02/08 30/08	2755.000	0.09438	R	€/kVA/day	260.02
Excess Capacity Charge 30/06 30/08	0.000	17.23000	R	€/kVA	0.00
Standing Charge 02/08 30/08	29.000	6.99000	R	€/day	202.71
Electricity Tax 02/08 30/08	14.550	1.00000	R	€/MWh	14.55
I-SEM Trading Charge 02/08 30/08	14550.000	0.05000	R	€/kWh	727.50
Net total					3,543.96
VAT (R) 9.00% on 3,543.96					318.96
				Current Bill	3,862.92
				Previous Outstanding	0.00

4. Total cost (excl. VAT)

Payment Optio

See **www.flogas.ie** for a

Direct Debit: Call **041**

Electronic Funds Tra

Following details requir

Your Electricity Account

IBAN: IE78 BOFI 90332

BIC: BOFIIE2D

Debit/Credit Cards: www

or call **041 214 9500**

Cheque:

Make payable to Flogas

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on the above number to

Contact Detail

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you contact us. We can

information with the acc

041 214 9500 Mon-Fri

Email: customersupport

Address: Flogas Natura

Knockbrack House, Mat

Donore Rd, Drogheda,

Co.Louth, A92 T803

VAT Reg No: IE 453057

Customers with paymen

our Credit Control Depa

or email **asu@flogas.i**

Customer Com

Flogas is committed to p

of customer service. If, h

complaint, contact us or

complaints@flogas.ie. Y

Flogas – gas 'units used' excerpts

Bill 1 – Gas Used kWh

Meter No	Meter Readings Previous	Present	Units		Conv. Factor	Consumption
[redacted]	17074 A	17088 F	14	M	10.9406	153 kWh

A – Actual, C - Customer Read, E - Estimate, F - Final

Consumption figure (kWh) corresponds with Bill Information (kWh)

Bill Information 3. Units used

	Units	Rate(€)	VAT		Amount(€)
Gas Used kWh	153	12.5569	D	cent/kWh	19.21
Carbon Tax	153	.7410	D	cent/kWh	1.13
Supply Charge	14	60.3200	D	cent/day	8.44
Net total				4. Total cost (excl. VAT)	28.78
VAT @ 9.00% on 28.78					2.59
				Current Bill	31.37
				Previous Outstanding	0.00
				Total Due	**31.37**

Payment Optio

See **www.flogas.ie** for a

Direct Debit: Call **041 2**

Electronic Funds Tran

Following details require

Your Gas Account Numb

IBAN: IE95 BOFI903322

BIC : BOFIIE2D

Debit/Credit Cards: www

or call **041 214 9500**

Cheque:

Make payable to Flogas

Include your GPRN on C

Please do not send cash

bill and your account is

on the above number to

Contact Details

Please have your accoun

you contact us. We can

information with the acc

041 214 9500 Mon-Fri

Email: customersupport

Address: Flogas Natural

Bill 2 – Gas Used kWh – multi-rate.

Meter No	Meter Readings Previous	Present	Units		Conv. Factor	Consumption
[redacted]	21176 E	21431 A	255	M	11.4301	2915 kWh

A – Actual, C - Customer Read, E - Estimate, F - Final

3. Units used - Business should add both figures together

Bill information 'gas used' kWhs add up to consumption figure

Bill Information	Units	Rate(€)	VAT		Amount(€)
Gas Used kWh	600	6.3330	D	cent/kWh	38.00
Gas Used kWh	2314	8.1696	D	cent/kWh	189.04
Carbon Tax	343	.6060	D	cent/kWh	2.08
Carbon Tax	2571	.7410	D	cent/kWh	19.05
Supply Charge	14	20.3200	D	cent/day	2.84
Supply Charge	54	26.2100	D	cent/day	14.15
Net total					265.16
VAT @ 9.00% on 265.16					23.86
				Current Bill	289.02
				Previous Outstanding	0.00
				Total Due	289.02

4. Total cost (excl. VAT)

Payment Option

See www.flogas.ie for all

Direct Debit: Call 041 2

Electronic Funds Trans

Following details required

Your Gas Account Numbe

IBAN: IE95 BOFI903322 2

BIC : BOFIIE2D

Debit/Credit Cards: www.

or call **041 214 9500**

Cheque:

Make payable to Flogas N

Include your GPRN on Ch

Please do not send cash b

bill and your account is in

on the above number to a

Contact Details

Please have your account

you contact us. We can or

information with the acco

041 214 9500 Mon-Fri 9

Email: customersupport@

Address: Flogas Natural

Knockbrack House, Matth

Donore Rd, Drogheda,

Co.Louth, A92 T803

Flogas Statement

Note: the Statement is shown in two excerpts as information is across two pages. The first part, 'Part I' shows the billing period. There is no statement number in this example. Where a statement number is not provided, the business should input '00000' where the 'invoice number' is requested on ROS at the claim stage.

The second part, 'Part II', shows the units used and the total costs excluding VAT.

Part I – billing period

Natural Gas

FLO GAS

GPRN [redacted]

AC Band B

Meter No: [redacted]

Customer name and address

Customer Contact:
041 214 9500
MON – FRI 9:00am – 5:30pm

EMERGENCY CONTACT:
For emergencies, power outages or to report dangerous situations please contact GAS NETWORKS:
1800 20 50 50

2. Billing period

Statement Period	01/04/22 - 30/06/22

Supply Address

[redacted]

Statement Summary		Amount
Gas Meter Transactions – This Period		
Gas Vends	15	160.00
Gas Adjustments		0.00
Gas Billed		200.25
Arrears Transactions – This Period		
Arrears Outstanding		0.00
Arrears Repaid		0.00
Arrears Adjustments		0.00
Arrears Balance		0.00

Account Information

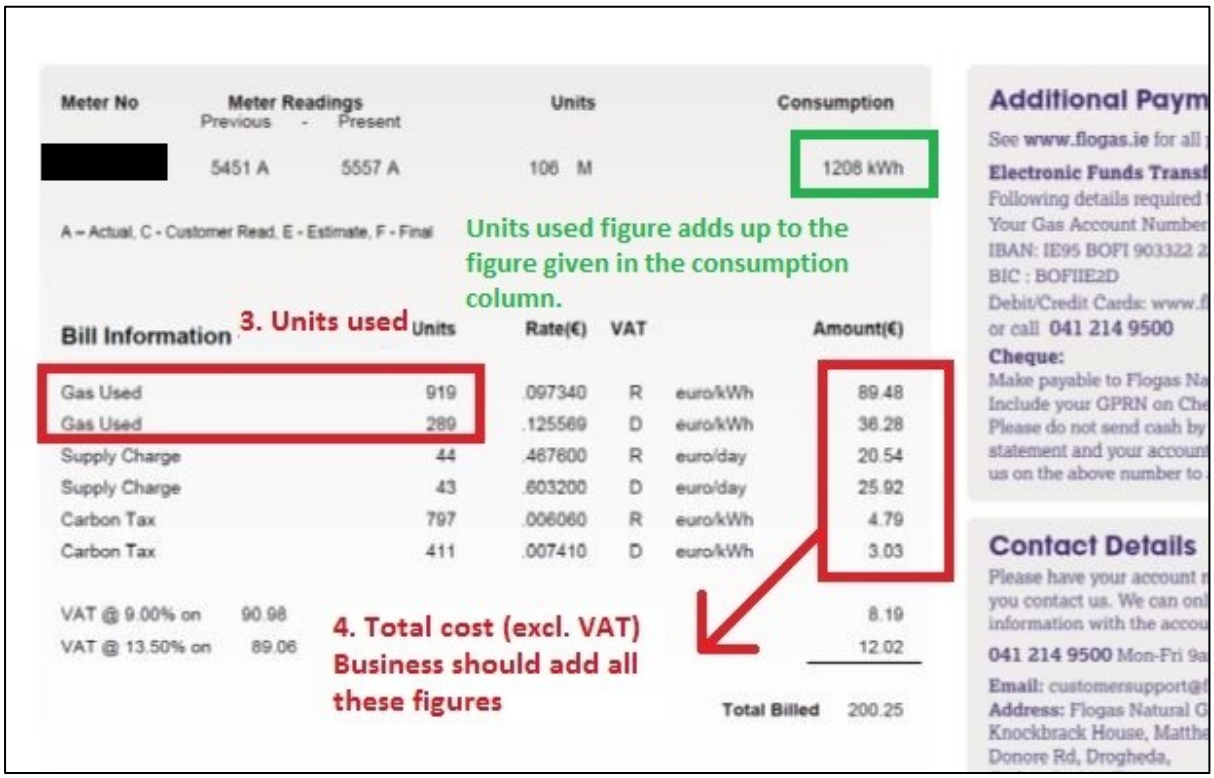
Account Number [redacted]

Date of issue 06/07/22

1. No statement number

Tariff Category:
PPM

Part II – units used and total costs excluding VAT (4)



Meter No	Meter Readings Previous	Present	Units		Consumption
[redacted]	5451 A	5557 A	106	M	1208 kWh

A – Actual, C - Customer Read, E - Estimate, F - Final

Units used figure adds up to the figure given in the consumption column.

Bill Information 3. Units used

	Units	Rate(€)	VAT		Amount(€)
Gas Used	919	.097340	R	euro/kWh	89.48
Gas Used	289	.125569	D	euro/kWh	36.28
Supply Charge	44	.467600	R	euro/day	20.54
Supply Charge	43	.603200	D	euro/day	25.92
Carbon Tax	797	.006060	R	euro/kWh	4.79
Carbon Tax	411	.007410	D	euro/kWh	3.03
VAT @ 9.00% on	90.98				8.19
VAT @ 13.50% on	89.06				12.02
				Total Billed	200.25

4. Total cost (excl. VAT) Business should add all these figures

Additional Paym
See www.flogas.ie for all
Electronic Funds Transf
Following details required
Your Gas Account Number
IBAN: IE95 BOFI 903322 2
BIC : BOFIIE2D
Debit/Credit Cards: www.f
or call 041 214 9500
Cheque:
Make payable to Flogas Na
Include your GPRN on Che
Please do not send cash by
statement and your account
us on the above number to

Contact Details
Please have your account
you contact us. We can onl
information with the accou
041 214 9500 Mon-Fri 9a
Email: customersupport@f
Address: Flogas Natural G
Knockbrack House, Matthe
Donore Rd, Drogheda,

SSE Airtricity – electricity bills

Note: where possible the SSE Airtricity extracts have been shown on one excerpt. Sometimes the bills are shown in more than one excerpt, particularly where relevant information is contained on a second page. In those cases the excerpts will be shown in parts e.g. 'Part I', 'Part II'.

In the case of SSE Airtricity, Part I often displays the invoice number (1), the units used (3) and the total costs excluding VAT (4). Part II often shows billing period (2) and verifies the units used (3).

Bill 1 - electricity (SmartSaver Std 24hr). Unit price change

Note: the unit rate price changed and so there are two 'units used' figures to add together to get the total for the billing period.

sse Airtricity

1. Invoice number

Invoice Number: [redacted]

Account Number: [redacted]

Date of Issue: 01/11/2022

Your MPRN Number is

M [redacted]

DG	MCC	Profile
DG1	MCC01	01

Your GPRN Number is

G N/A Meter No. N/A AC Band N/A

Supply Address:

[redacted]

General Enquiries
0818 40 40 70
customerservice@sseairtricity.com
Open 8am to 8pm Monday to Friday

Emergency Gas
1800 20 50 50 [24 hours]

Emergency Electricity
1800 372 999 [24 hours]

3. Units used - Business should add both figures together

Visit sseairtricity.com to submit meter reads, view your bill and account details. It's also home to a range of other services such as our Help Centre, webchat, our customer charter and codes of practice. These codes outline our service commitments to our customers in a number of areas including Marketing, Billing and Vulnerable Customers. For fuel mix information see overleaf.

We now have even more ways to pay. For your range of flexible payment options, visit sseairtricity.com.

2. Billing period

Details of charges for Electricity

Description	Units	MIC	Rate	Amount €
SmartSaver Std 24hr (from 24/09/2022 to 30/09/2022)	107.94		0.2926	31.58
SmartSaver Std 24hr (from 01/10/2022 to 24/10/2022)	370.06		0.4249	157.24
Standing Charge P1 Dom Urban (from 24/09/2022 to 30/09/2022)	7.00		0.5608	3.93
Standing Charge P1 Dom Urban (from 01/10/2022 to 24/10/2022)	24.00		0.6057	14.54
PSO Levy	1.00	8	4.3000	4.30
VAT			9.0%	19.04
Total Charges for this period (excl. VAT)				211.59
Total VAT				19.04
Total Charges for this period (incl. VAT)				230.63

4. Total cost (excl. VAT)

Electricity Billing Period	Gas Billing Period	Payment Method	Payment Due Date
23/09/2022 to 24/10/2022	N/A	Direct Debit UMR [redacted]	15/11/2022

Bill 2 - electricity (SmartSaver Std 24 Day and SmartSaver Std Night). Unit price change

1. Invoice number

sse Airtricity

Invoice Number: [redacted]

Account Number: [redacted]

Date of Issue: 01/11/2022

If Your MPRN Number is

M [redacted]

DG	MCC	Profile
DG1	MCC02	02

General Enquiries

0818 40 40 70

customerservice@sseairtricity.com

Open 8am to 8pm Monday to Friday

Emergency Electricity

1800 372 999 (24 hours)

Billing Address: [redacted]

Supply Address: [redacted]

Visit sseairtricity.com to submit meter reads, view your bill and account details. It's also home to a range of other services such as our Help Centre, webchat, our customer charter and codes of practice. These codes outline our service commitments to our customers in a number of areas including Marketing, Billing and Vulnerable Customers. For fuelmix information see overleaf.

We now have even more ways to pay. For your range of flexible payment options, visit sseairtricity.com.

Summary of Payments since last statement

Description	Date	Amount €
Balance forward		165.73
Payment Received	15/09/2022	-165.73
Amount due before this bill		0.00

3. Units used - add together

Details of Electricity Charges:

Description	Units	MIC	Rate	Amount €
SmartSaver Std Day (from 02/09/2022 to 30/09/2022)	393.56		0.3086	121.45
SmartSaver Std Night (from 02/09/2022 to 30/09/2022)	1.43		0.1676	0.24
SmartSaver Std Day (from 01/10/2022 to 01/11/2022)	284.44		0.4384	124.70
SmartSaver Std Night	1.57		0.2721	0.43
Standing Charge P2 Dom Urban (from 02/09/2022 to 30/09/2022)	29.00		0.7205	20.89
Standing Charge P2 Dom Urban (from 01/10/2022 to 01/11/2022)	32.00		0.7781	24.90
PSO Levy (from 02/09/2022 to 30/09/2022)	1.00	12	4.3000	4.30
PSO Levy (from 01/10/2022 to 01/11/2022)	0.00	12	0.0000	0.00
VAT			9.0%	26.71
Total Charges for this period (excl. VAT)				296.91
Total Charges for this period (incl. VAT)				323.62
Total Amount Outstanding				323.62

4. Total costs ex. VAT

2. Billing period

TOTAL DUE € 323.62

Electricity Billing Period	Payment Method	Payment Due Date
01/09/2022 to 01/11/2022	Direct Debit UMR [redacted]	15/11/2022

Bill 3 - electricity (multi-rate 'Summer Week-Day Day', 'Summer Week-End Day' and 'Summer Night')

Note: there are three different rate charges – 'Summer Week-Day Day', 'Summer Week-End Day' and 'Summer Night'. The units used should be added together to get a total for the billing period. Units associated with standing charges, capacity charges and the PSO levy should be ignored.

Part I – invoice number (1), units used (3), total costs excluding VAT (4)

1. Invoice number

sse Airtricity

Invoice Number: [redacted]
Account Number: [redacted]
Date of Issue: 15/09/2022

M [redacted]

DG	MCC	Profile
DG8	MCC10	00

General Enquiries
0818 81 21 44
businessenergy@sseairtricity.com

Emergency Electricity
1800 372999 [24 hours]

Billing Address: [redacted]

Supply Address: [redacted]

3. Units used - Business should add these figures together

SSE Airtricity Codes of Practice are available to view on our website at sseairtricity.com. These codes outline our commitments to our customers in a number of areas including Marketing, Billing and Complaints. For fuel mix information see overleaf.

We now have even

Summary of Payments since last statement

Description		Date	Amount €
Balance forward			550,414.53
Payment Received		08/09/2022	-550,414.53
Amount due before this bill			**0.00**

Details of Electricity Charges:

Description	Units	MIC	Rate	Amount €
Summer Week-Day Day MVMD	1,688,761.00		0.1894	319,851.33
Summer Week-End Day MVMD	592,475.00		0.1840	109,015.40
Summer Night MVMD	1,229,650.00		0.1592	195,760.28
Standing Charge MV MD	31.00		86.8421	2,692.11
Capacity Charge MV QH	310,000.00	10,000	0.0445	13,795.00
PSO Levy	1.00	10,000	1.6300	16,300.00
VAT			9.0%	59,167.27
Total Charges for this period (excl. VAT)				657,414.12
Total VAT				59,167.27

4. Total cost (excl. VAT)

Part II – billing period (2) and total costs excluding VAT (4)

We now have even more ways to pay. For your range of flexible payment options, visit sseairtricity.com.

2. Billing period.

Total Charges for this period (excl. VAT)	657,414.12
Total VAT	59,167.27
Total Charges for this period (incl. VAT)	716,581.39
Total Amount Outstanding	**716,581.39**

4. Total cost (excl. VAT)

TOTAL DUE € 716,581.39

Electricity Billing Period	Payment Method	Payment Due Date
31/07/2022 to 31/08/2022	[redacted]	15/10/2022

Bill 4 - electricity (Day LVMD and Night LVMD multi-rate)

Note: on the second page of this sample SSE Airtricity there is a table of electricity usage called "Electricity Usage Details" that shows both the billing period and the units used. This table and the "Details of electricity charges", that sets out the costs arising to the billing period, can be cross-checked with each other to ensure that businesses have the correct 'units used' figure.

The units associated with charges and the PSO levy should be ignored. Equally, figures associated with 'Wattage', 'MD Normal' and 'MD Peak' should be ignored. The units associated with these are not found in both the 'Electricity Usage Details' and the 'Details of Electricity Charges'.

Part I – invoice number (1), units used (3) and total costs excluding VAT (4)

1. Invoice number

sse Airtricity

Invoice Number: [redacted]
Account Number: [redacted]
Date of Issue: 12/09/2022

Your MPRN Number is [redacted]

M	DG	MCC	Profile
	DG6	MCC06	07

General Enquiries
0818 812144
businessenergy@sseairtricity.com

Emergency Electricity
1800 372999 [24 hours]

Billing Address: [redacted]

Supply Address: [redacted]

3. Units used - Business should add these figures together

SSE Airtricity Codes of Practice are available to view on our website at sseairtricity.com. These codes outline our commitments to our customers in a number of areas including Marketing, Billing and Complaints. For fuel mix information see overleaf.

We now have even more ways to pay. For your range of flexible payment options, visit sseairtricity.com

Summary of Payments since last statement

Description	Date	Amount €
Balance forward		4,043.11
Payment Received	25/07/2022	-4,043.11
Amount due before this bill		**0.00**

Details of Electricity Charges:

Description	Units	MIC	Rate	Amount €
Day LVMD	4,650.00		0.3602	1,674.93
Night LVMD	1,600.00		0.2534	405.44
Standing Charge LVMD	62.00		11.7172	726.47
Capacity Charge	8,060.00	130	0.0944	760.86
PSO Levy	2.00	130	1.6300	423.80
VAT			9.0%	359.24
Total Charges for this period (excl. VAT)				3,991.50
Total VAT				359.24
Total Charges for this period (incl. VAT)				4,350.74
Total Amount Outstanding				**4,350.74**

4. Total cost (excl. VAT)

Part II - billing period (2) and excerpt from second page showing units used (3) table 'Electricity Usage Details':

Electricity Billing Period	Payment Method	Payment Due Date
30/06/2022 to 31/08/2022	Direct Debit [redacted]	26/09/2022

2. Billing period

sse Airtricity

Complete this slip and send with your payment to:
Accounts Receivable, SSE Airtricity Limited,
Red Oak South, South County Business Park, Leopardstown,
Dublin 18, Ireland

REMITTANCE ADVICE

Customer Account No. [redacted]

Amount Due

€ 4,350.74

Cheques

Other

[redacted] 0000043507400 14281

sse Airtricity

Contact Us **General Enquires 0818 81 21 44**

Emergencies: Electricity **1800 372 999** (24 hours) Gas **1800 20 50 50** (24 hours)

Contact:
SSE Airtricity Limited,
Red Oak South,
South County Business Park,
Leopardstown,
Dublin 18,
Ireland

W: www.sseairtricity.com
E: businessenergy@sseairtricity.com
VAT Registration No: 6337386

Networks General Contact:
ESB Networks: 1800 372 757
Gas Networks Ireland: 1800 411 511

Emergency Contact:
ESB Networks, Customer Relations,
ESB Networks, Sarsfield Road,
Wilton, Cork
E: esbnetworks@esb.ie

Gas Networks Ireland
Gasworks Road, Cork

Registered in Ireland: No. 317386 SSE Airtricity Limited
Registered Office: Red Oak South, South County Business Park, Leopardstown, Dublin 18

Electricity Usage Details

3. Units used - Business should add these figures together

Electricity Supply Address: [redacted]

Description	Meter No	Date	Previous Reading	Date	Interim Reading	Date	Present Reading	Multiplier	Usage (kWh)
MD Normal	[redacted]								86
MD Peak	[redacted]								30
Day	[redacted]	30/06/2022	19288 (A)			31/08/2022	19381 (A)	50.0	4650
Night	[redacted]	30/06/2022	4692 (A)			31/08/2022	4724 (A)	50.0	1600
Wattless	[redacted]	30/06/2022	1068 (A)			31/08/2022	1069 (A)	50.0	50

(A) Actual Meter Reading (E) Estimated Meter Reading (C) Customer Meter Reading

Electricity used this period has decreased by 15.0%

Bill 5 - electricity (Summer Day and Night LV QH multi-rate)

Note: As at Bill 4, the figure for 'units used' can be cross-checked with the table entitled 'Electricity Usage Details'. The relevant units of energy used have been highlighted in the table. You will note that the figures in respect of 'QH kW Max Demand', 'QH Wattless' and 'QH kVA' have **not** been taken into account. They are not relevant. Only kWh figures are relevant and although kWh is not expressly mentioned in this bill the figures not to be taken into account are clear.

The 'Details of Electricity Charges' indicate that there is a 'Summer Day' and 'Night rate' and this can be verified in the table of usage. Units in relation to standing charges, capacity charges and the PSO levy are not relevant. It might not be clear to businesses what the 'Low Power Factor LV QH' is but of note, the units associated with it are not in the 'Electricity Usage Details' table therefore it is not relevant.

Part I – invoice number (1), units used (3) and total costs excluding VAT (4)

1. Invoice number

sse Airtricity

Invoice Number: [redacted]
Account Number: [redacted]
Date of Issue: 22/09/2022

Your MPRN Number is [redacted]

M	DG	MCC	Profile
	DG6	MCC10	00

General Enquiries
0818 812144
businessenergy@sseairtricity.com

Emergency Electricity
1800 372999 [24 hours]

Billing Address: [redacted]

Supply Address: [redacted]

3. Units used - Business should add these figures together

SSE Airtricity Codes of Practice are available to view on our website at sseairtricity.com. These codes outline our commitments to our customers in a number of areas including Marketing, Billing and Complaints. For fuel mix information see overleaf.

We now have even more ways to pay. For your range of flexible payment options, visit

Summary of Payments since last statement

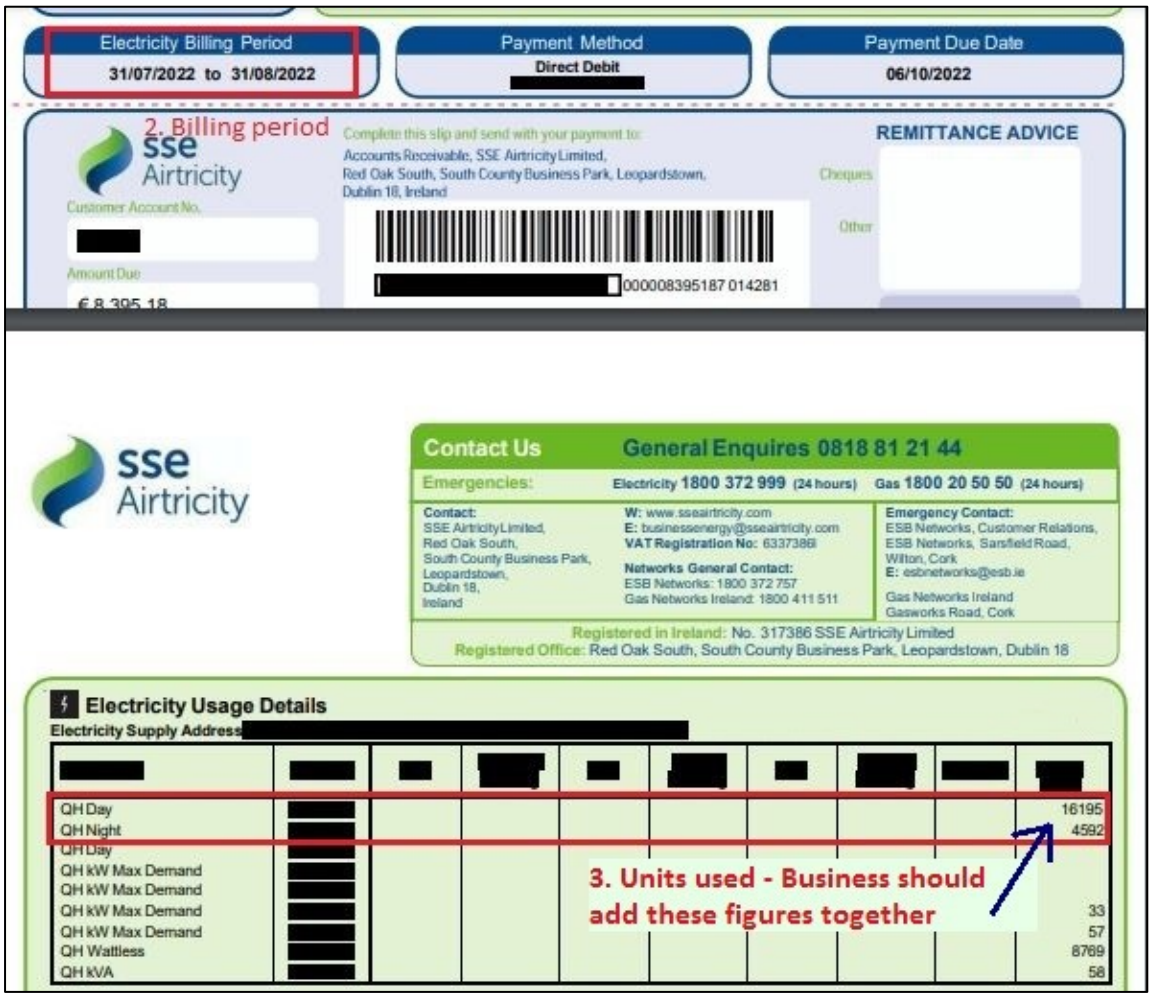
Description	Date	Amount €
Balance forward		8,343.30
Payment Received	19/09/2022	-2,085.00
Payment Received	12/09/2022	-2,085.00
Payment Received	05/09/2022	-2,085.00
Payment Received	29/08/2022	-2,088.30
Amount due before this bill		**0.00**

Details of Electricity Charges:

Description	Units	MIC	Rate	Amount €
Summer Day (Demand x daily LV)	16,195.00		0.3623	5,867.45
Night LV QH	4,592.00		0.2781	1,277.04
Low Power Factor LV QH	1,840.00		0.0097	17.85
Standing Charge LV MD	31.00		5.6500	175.15
Capacity Charge LV QH	2,480.00	80	0.0944	234.11
PSO Levy	1.00	80	1.6300	130.40
VAT			9.0%	693.18
Total Charges for this period (excl. VAT)				7,702.00
Total VAT				693.18
Total Charges for this period (incl. VAT)				8,395.18

4. Total cost (excl. VAT)

Part II – billing period (2) and 'Electricity Usage Details' table verifying units used (3)



Bill 6 - electricity (commercial day and commercial night - multi-rate)

Note: the units used figures are indicated in the bill in the 'Electricity Usage Details' table and the 'Details of Electricity Charges. As with the previous examples, it is clear that the units in respect of 'QH kW Max Demand', 'QH Wattless', 'QH kVA', standing charges and the PSO Levy are **not** taken into account. Again, none of those line items are found in both places on the bill.

Part I – invoice number (1), units used (3) and total costs excluding VAT (4)

1. Invoice number

sse Airtricity

Invoice Number: [redacted]
Account Number: [redacted]
Date of Issue: 15/09/2022

Your MPRN Number is [redacted]

M	DG	MCC	Profile
	DG5	MCC10	00

General Enquiries
0818 812144
businessenergy@sseairtricity.com

Emergency Electricity
1800 372999 [24 hours]

Billing Address: [redacted]

Supply Address: [redacted]

3. Units used - Business should add these figures together

SSE Airtricity Codes of Practice are available to view on our website at sseairtricity.com. These codes outline our commitments to our customers in a number of areas including Marketing, Billing and Complaints. For fuel mix information see overleaf.

We now have even more ways to pay. For your range of flexible payment options, visit

Summary of Payments since last statement

Description	Date	Amount €
Balance forward		1,103.07
Payment Received	29/08/2022	-1,103.07
Amount due before this bill		**0.00**

Details of Electricity Charges:

Description	Units	MIC	Rate	Amount €
Commercial Day	1,551.00		0.4663	723.23
Commercial Night	475.00		0.2891	137.32
Standing Charge P6	31.00		1.7693	54.85
PSO Levy	1.00	90	1.6300	146.70
VAT			9.0%	95.59
Total Charges for this period (excl. VAT)				1,062.10
Total VAT				95.59
Total Charges for this period (incl. VAT)				1,157.69
Total Amount Outstanding				**1,157.69**

4. Total cost (excl. VAT)

Part II – billing period (2) and 'Electricity Usage Details' table verifying units used (3)

TOTAL DUE € 1,157.69

Electricity Billing Period	Payment Method	Payment Due Date
31/07/2022 to 31/08/2022	Direct Debit	29/09/2022

2. Billing period

sse Airtricity

Customer Account No.

Amount Due

€ 1,157.69

this slip and send with your payment to:
Accounts Receivable, SSE Airtricity Limited,
Red Oak South, South County Business Park, Leopardstown,
Dublin 18, Ireland

0000011576980 14281

REMITTANCE ADVICE

Cheques

Other

sse Airtricity

Contact Us General Enquires 0818 81 21 44

Emergencies: Electricity 1800 372 999 (24 hours) Gas 1800 20 50 50 (24 hours)

Contact:
SSE Airtricity Limited,
Red Oak South,
South County Business Park,
Leopardstown,
Dublin 18,
Ireland

W: www.sseairtricity.com
E: businessenergy@sseairtricity.com
VAT Registration No: 6337386I

Networks General Contact:
ESB Networks: 1800 372 757
Gas Networks Ireland: 1800 411 511

Emergency Contact:
ESB Networks, Customer Relations,
ESB Networks, Sarsfield Road,
Wilton, Cork
E: esbnetworks@esb.ie

Gas Networks Ireland
Gasworks Road, Cork

Registered in Ireland: No. 317386 SSE Airtricity Limited
Registered Office: Red Oak South, South County Business Park, Leopardstown, Dublin 18

Electricity Usage Details

Electricity Supply Address:

3. Units used - Business should add these figures together

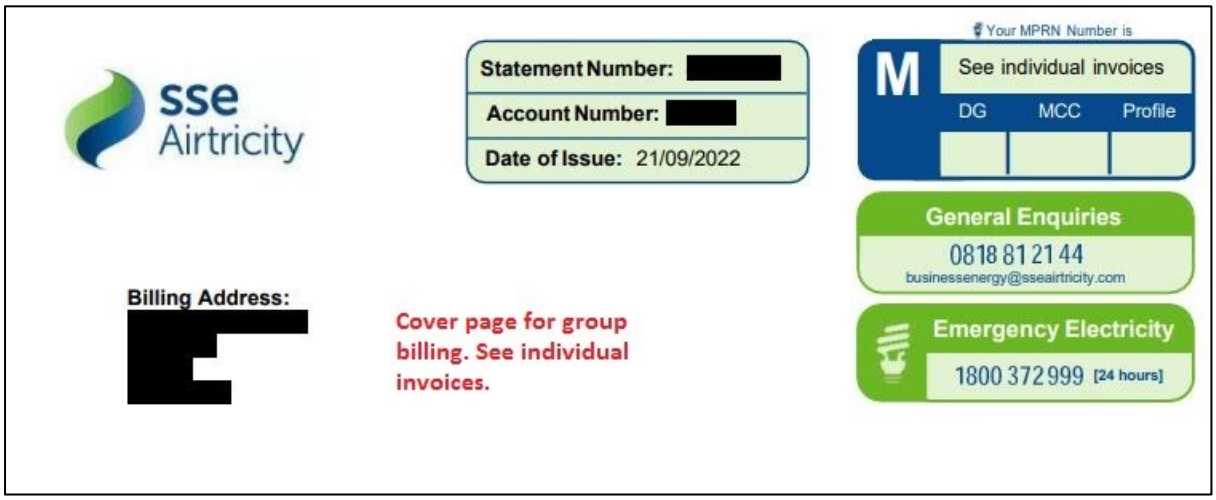
Description	Meter No	Date	Previous Reading	Date	Interim Reading	Date	Present Reading	Multiplier	Usage (kWh)
QH Day									1551
QH Night									475
QH kW Max Demand									30
QH kVA									14
QH Wattless									130

(A) Actual Meter Reading (E) Estimated Meter Reading (C) Customer Meter Reading

Bill 7 - group billing

Note: group bill comes with a cover page. Please refer to individual invoices for data per MPRN or GPRN.

Cover page group billing


sse Airtricity

Statement Number: [redacted]

Account Number: [redacted]

Date of Issue: 21/09/2022

Your MPRN Number is

M

See individual invoices

DG	MCC	Profile

General Enquiries

0818 81 21 44

businessenergy@sseairtricity.com

Billing Address:

[redacted]

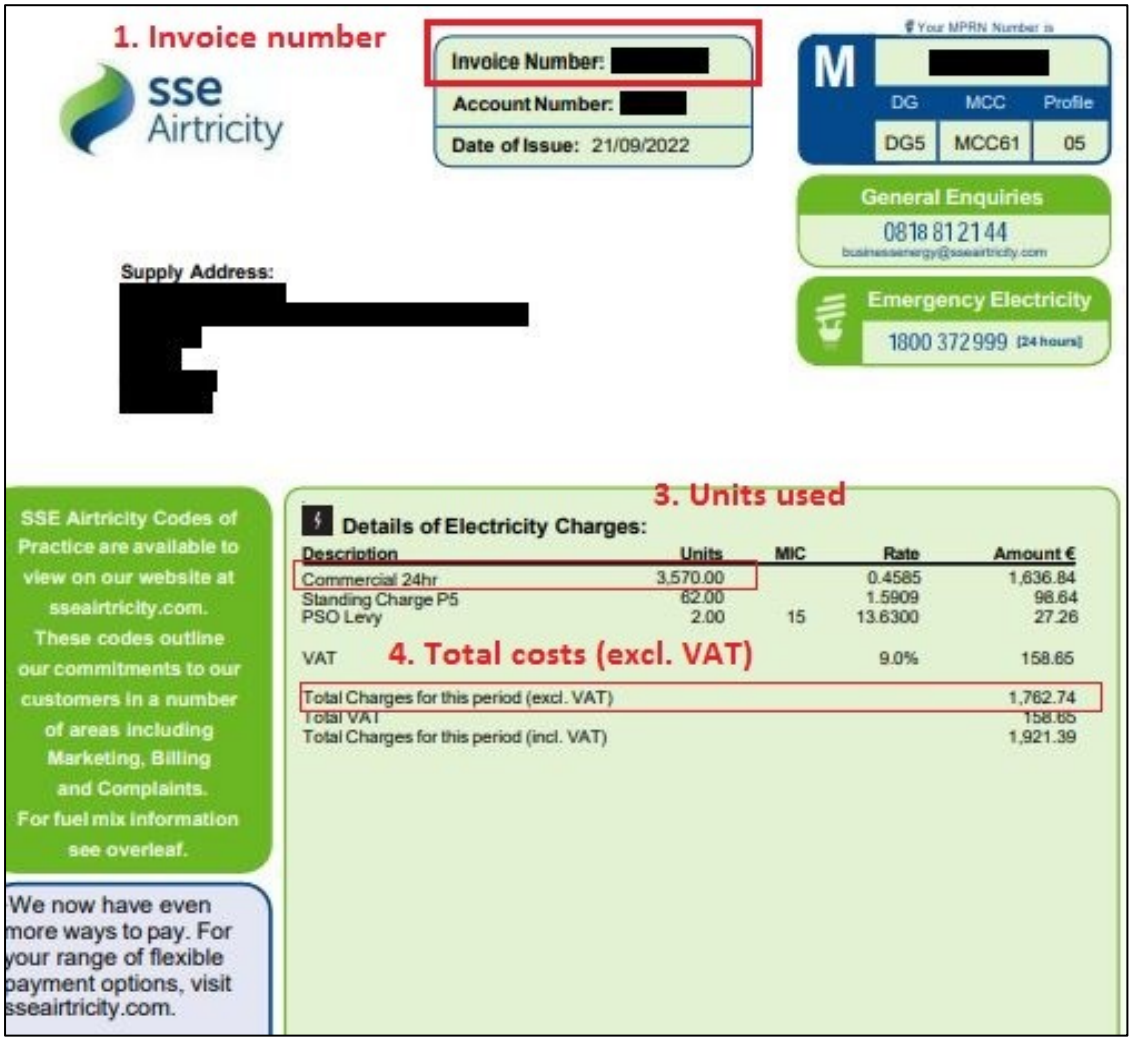
Cover page for group billing. See individual invoices.

Emergency Electricity

1800 372 999 [24 hours]

Individual Invoice group billing

Part I – invoice number (1), units used (3) and total costs excluding VAT (4)



1. Invoice number

sse Airtricity

Invoice Number: [redacted]

Account Number: [redacted]

Date of Issue: 21/09/2022

Your MPRN Number is

M [redacted]

DG	MCC	Profile
DG5	MCC61	05

General Enquiries

0818 812144

businessenergy@sseairtricity.com

Emergency Electricity

1800 372999 (24 hours)

Supply Address:

[redacted]

SSE Airtricity Codes of Practice are available to view on our website at sseairtricity.com. These codes outline our commitments to our customers in a number of areas including Marketing, Billing and Complaints. For fuel mix information see overleaf.

We now have even more ways to pay. For your range of flexible payment options, visit sseairtricity.com.

3. Units used

Details of Electricity Charges:

Description	Units	MIC	Rate	Amount €
Commercial 24hr	3,570.00		0.4585	1,636.84
Standing Charge P5	62.00		1.5909	98.64
PSO Levy	2.00	15	13.6300	27.26
VAT			9.0%	158.65
Total Charges for this period (excl. VAT)				1,762.74
Total VAT				158.65
Total Charges for this period (incl. VAT)				1,921.39

4. Total costs (excl. VAT)

Note: the billing period on the individual invoice in this group billing instance is found on the second page of the bill in the table 'Electricity Usage Details'. It shows the meter reads from the beginning to the end of the current billing period. It is the date associated with the 'previous reading' (meter reading that marks the end of the previous period) and the date associated with the 'present reading' indicate the beginning and end, respectively, of the current billing period.

Part II – billing period contained in Electricity Usage Details table (2) and units used (3)

sse Airtricity

Contact Us **General Enquires 0818 81 21 44**

Emergencies: Electricity **1800 372 999** (24 hours) Gas **1800 20 50 50** (24 hours)

Contact:
SSE Airtricity Limited,
Red Oak South,
South County Business Park,
Leopardstown,
Dublin 18,
Ireland

W: www.sseairtricity.com
E: businessenergy@sseairtricity.com
VAT Registration No: 6337386I

Networks General Contact:
ESB Networks: 1800 372 757
Gas Networks Ireland: 1800 411 511

Emergency Contact:
ESB Networks, Customer Relations,
ESB Networks, Sarsfield Road,
Wilton, Cork
E: esbnetworks@esb.ie

Gas Networks Ireland
Gasworks Road, Cork

Registered in Ireland: No. 317386 SSE Airtricity Limited
Registered Office: Red Oak South, South County Business Park, Leopardstown, Dublin 18

Electricity Usage Details **2. Billing period start and end date** **3 Units used**

Electricity Supply Address: [redacted]

Description	Meter No	Date	Previous Reading	Date	Interim Reading	Date	Present Reading	Multiplier	Usage (kWh)
24hr	[redacted]	21/07/2022	55757 (E)	02/09/2022	58417 (A)	21/09/2022	58949 (E)	1.0	3192
24hr		21/07/2022	91105 (E)	02/09/2022	91232 (A)	21/09/2022	91483 (E)	1.0	378

(A) Actual Meter Reading (E) Estimated Meter Reading (C) Customer Meter Reading

Electricity used this period has increased by 251.0%

[redacted]

Last year 1017 kWh (Billing period 21/07/2021 to 21/09/2021). The consumption is estimated for the period used.

[redacted]

This year 3570 kWh (Billing period 21/07/2022 to 21/09/2022).

Difference in electricity usage is +2,553 units this year compared to the same period last year (last year amount estimated).
For further information on your consumption, visit My SSE Airtricity, your SSE Airtricity Online Account at sseairtricity.com.

Meter Readings

Every energy customer has a consumption pattern based on previous usage. All estimates are based on this historical pattern of consumption. If at any stage you are not satisfied with an estimated reading, you can submit an actual meter reading and we will incorporate this into the calculation of your next bill. Up to 4 times a year, ESB Networks will attempt to read your meter onsite, we encourage you to allow them access to your meter box to keep your bills as accurate as possible.
Your electricity meter was last read on 02/09/2022. You can submit meter readings in a number of ways, including visiting www.sseairtricity.com, calling 0818 81 21 44, or using the 'My SSE Airtricity' app.

SSE Airtricity – gas bills

Bill - gas (SmartSaver Gas)

1. Invoice number

sse Airtricity

Invoice Number: [redacted]

Account Number: [redacted]

Date of Issue: 01/11/2022

Your MPRN Number is

M N/A

DG	MCC	Profile
N/A	N/A	N/A

Your GPRN Number is

G [redacted] Meter No. [redacted] AC Band B

Supply Address:

[redacted]

General Enquiries
0818 40 40 70
customerservice@sseairtricity.com
Open 8am to 8pm Monday to Friday

Emergency Gas
1800 20 50 50 [24 hours]

Emergency Electricity
1800 372 999 [24 hours]

3. Units used - Business should add both figures together

Visit sseairtricity.com to submit meter reads, view your bill and account details. It's also home to a range of other services such as our Help Centre, webchat, our customer charter and codes of practice. These codes outline our service commitments to our customers in a number of areas including Marketing, Billing and Vulnerable Customers.
For fuel mix information see overleaf.

For more information on the Natural Gas Carbon Tax, visit www.revenue.ie

We now have even more ways to pay. For your range of flexible payment options, visit sseairtricity.com.

Details of charges for Gas

Description	Units	Rate (€)	Amount (€)
SmartSaver Gas (from 24/09/2022 to 30/09/2022)	113.58	0.0865	9.82
SmartSaver Gas (from 01/10/2022 to 24/10/2022)	348.42	0.1265	44.08
Gas Standing Charge (from 24/09/2022 to 30/09/2022)	7.00	0.3544	2.48
Gas Standing Charge (from 01/10/2022 to 24/10/2022)	24.00	0.3828	9.19
Carbon Tax	462.00	0.00741	3.42
VAT		9.0%	6.21
Total Charges for this period (excl. VAT)			68.99
Total VAT			6.21
Total Charges for this period (incl. VAT)			75.20

4. Total cost (excl. VAT)

2. Billing period

Electricity Billing Period	Gas Billing Period	Payment Method	Payment Due Date
N/A	23/09/2022 to 24/10/2022	Direct Debit UMR [redacted]	15/11/2022

SSE Airtricity Dual electricity and gas statement

Note: The cover page for the dual electricity and gas statement may contain a statement number. This should not be provided on ROS. Instead, the invoice number per the individual invoices should be used.

Cover page

sse Airtricity

Statement Number: [redacted]
Account Number: [redacted]
Date of Issue: 01/11/2022

Your MPRN Number is [redacted]

M	DG	MCC	Profile
	DG1	MCC01	01

Your GPRN Number is [redacted]

G	Meter No.	AC Band	B
	172975		

Billing Address:
[redacted]

General Enquiries
0818 40 40 70
customerservice@sseairtricity.com
Open 8am to 8pm Monday to Friday

Emergency Gas
1800 20 50 50 [24 hours]

Emergency Electricity
1800 372 999 [24 hours]

Visit sseairtricity.com to submit meter reads, view your bill and account details. It's also home to a range of other services such as our Help Centre, webchat, our customer charter and codes of practice. These codes outline our service commitments to our customers in a number of areas including Marketing, Billing and Vulnerable Customers.
For fuel mix information see overleaf.

For more information on the Natural Gas Carbon Tax, visit www.revenue.ie

We now have even more ways to pay. For your range of flexible payment options, visit sseairtricity.com.

Summary since last statement

Description	Date	Amount €
Previous Balance		151.00
Payment Received	17/10/2022	-151.00
Amount due before this bill		**0.00**

Your Budget Plan

Description	Amount €
Budget Plan monthly amount	**151.00**

TOTAL DUE €151.00

Electricity Billing Period	Gas Billing Period	Payment Method	Payment Due Date
See Individual Invoices	See Individual Invoices	Direct Debit UMR [redacted]	15/11/2022

SSE Airtricity Dual fuel electricity invoice

Part I – invoice number (1), billing period (2), units used (3) and total costs excluding VAT (4)

sse Airtricity

1. Invoice number

Invoice Number: [redacted]

Account Number: [redacted]

Date of Issue: 01/11/2022

Your MPRN Number is [redacted]

DG	MCC	Profile
DG1	MCC01	01

Your GPRN Number is

Meter No.	AC Band
N/A	N/A

General Enquiries
0818 40 40 70
customerservice@sseairtricity.com
Open 8am to 8pm Monday to Friday

Emergency Gas
1800 20 50 50 [24 hours]

Emergency Electricity
1800 372 999 [24 hours]

Supply Address:
[redacted]

3. Units used - Business should add both figures together

Visit sseairtricity.com to submit meter reads, view your bill and account details. It's also home to a range of other services such as our Help Centre, webchat, our customer charter and codes of practice. These codes outline our service commitments to our customers in a number of areas including Marketing, Billing and Vulnerable Customers.
For fuel mix information see overleaf.

We now have even more ways to pay. For your range of flexible payment options, visit sseairtricity.com.

2. Billing period

Details of charges for Electricity

Description	Units	MIC	Rate	Amount €
SmartSaver Std 24hr (from 24/09/2022 to 30/09/2022)	107.94		0.2926	31.58
SmartSaver Std 24hr (from 01/10/2022 to 24/10/2022)	370.06		0.4249	157.24
Standing Charge P1 Dom Urban (from 24/09/2022 to 30/09/2022)	7.00		0.5608	3.93
Standing Charge P1 Dom Urban (from 01/10/2022 to 24/10/2022)	24.00		0.6057	14.54
PSO Levy	1.00	8	4.3000	4.30
VAT			9.0%	19.04
Total Charges for this period (excl. VAT)				211.59
Total VAT				19.04
Total Charges for this period (incl. VAT)				230.63

4. Total cost (excl. VAT)

Electricity Billing Period	Gas Billing Period	Payment Method	Payment Due Date
23/09/2022 to 24/10/2022	N/A	Direct Debit UMR [redacted]	15/11/2022

Part II – Electricity Usage Details table verifying 'units used' figure.

Note: the units used figure can be verified in the 'Electricity Usage Details' table below.

Electricity Usage Details

3. Units used

Electricity Supply Address: [redacted]

Description	Meter No	Date	Previous Reading	Date	Interim Reading	Date	Present Reading	Multiplier	Usage (kWh)
24hr	[redacted]	23/09/2022	57444 (C)			24/10/2022	57922 (C)	1.0	478

(A) Actual Meter Reading (E) Estimated Meter Reading (C) Customer Meter Reading

Electricity used this period has increased by 10.6%

Last year 432 kWh (Billing period 23/09/2021 to 24/10/2021). The consumption is estimated for the period used.

This year 478 kWh (Billing period 23/09/2022 to 24/10/2022).

Difference in electricity usage is +46 units this year compared to the same period last year (last year amount estimated).

For further information on your consumption, visit My SSE Airtricity, your SSE Airtricity Online Account at sseairtricity.com.

SSE Airtricity Pay As You Go Statement

Note: For the purposes of making a claim, the Pay As You Go statement number should be used to complete the "invoice number" field on ROS.

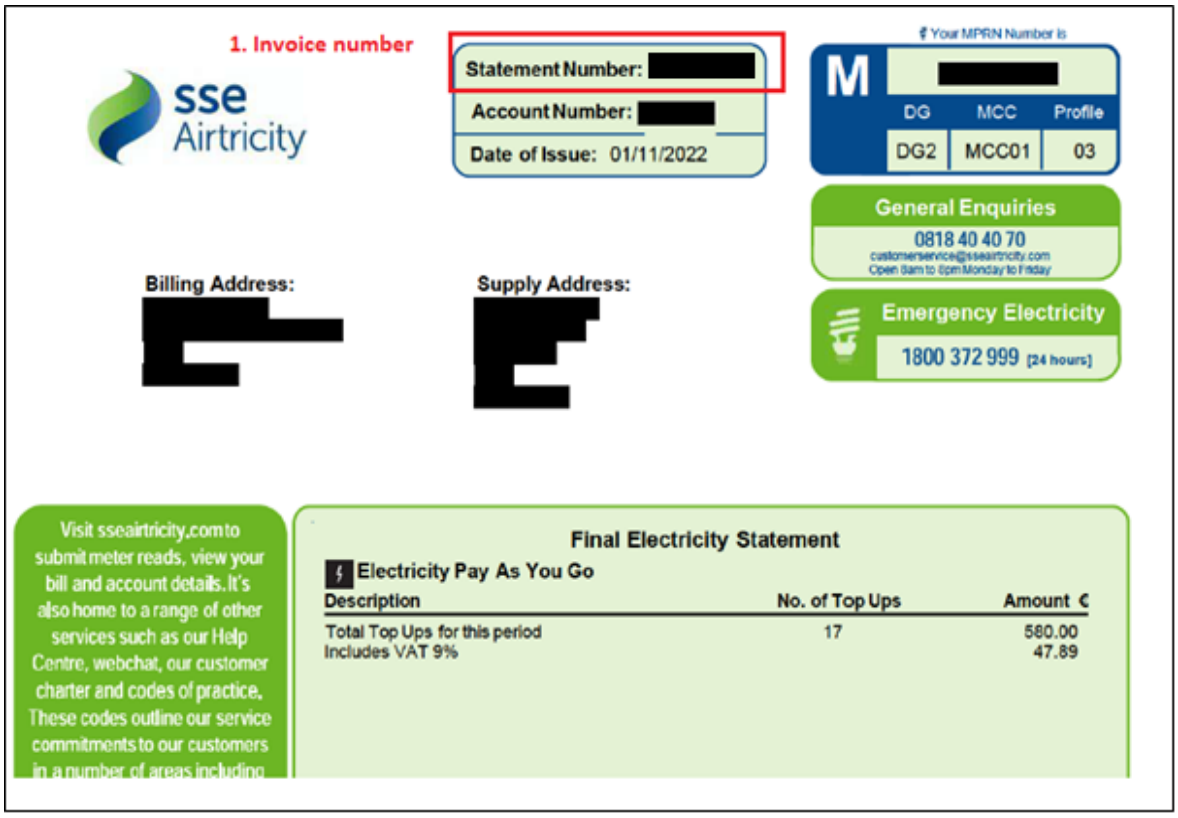
The statement covers the period from mid-July to mid-October. The business should input the data from the statement in order to make a claim for the TBESS.

The charges on the statement include VAT at 9% so the business will be required to calculate the costs excluding VAT. In calculating the total costs excluding VAT (4), the figure should be multiplied by 100/109.

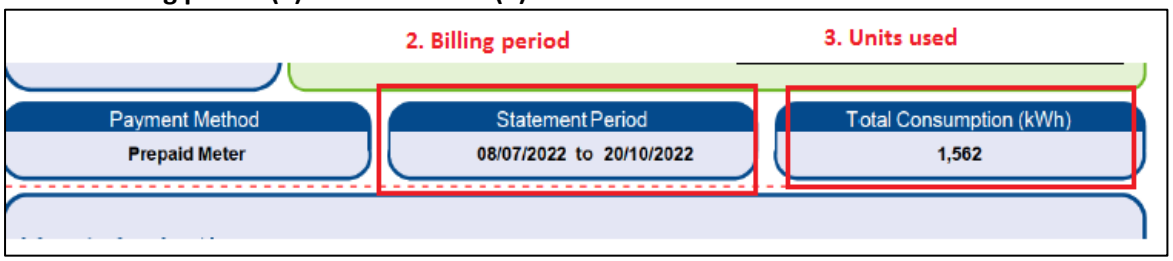
If the business wishes to make one claim, the statement number, statement period, total units and total costs for the entire statement (excluding VAT) should be input into the Revenue Online Service (ROS). ROS will apportion the units and the total costs that have been input to ROS exclusive of VAT, to the September and October claim periods. Alternatively, the business could make two claims, one for each claim period September and October using the total costs attributed to those months. The business would have to apportion the units to September and October itself by dividing the total units by the days in the statement period and multiplying that by the number of days in September for the September claim period and the number of days in October covered by the statement for the October claim period.

The statement is shows in three parts, Part I statement number (1), and Part II billing period(2) and units used (3) and Part III total costs – VAT has to be taken out.

Part I – statement number



Part II – billing period (2) and units used (3)



Part III – amounts to be taken into account for (4). VAT exclusive amount required.

sse Airtricity

Statement Number: [redacted]

Account Number: [redacted]

Date of Issue: 01/11/2022

M [redacted]

DG	MCC	Profile
DG2	MCC01	03

General Enquiries
0818 40 40 70
customerservice@ssseairtricity.com
Open 8am to 8pm Monday to Friday

Emergency Electricity
1800 372 999 [24 hours]

Billing Address: [redacted]

Supply Address: [redacted]

4. Total cost. These amounts are inclusive of VAT at 9% and should be multiplied by 100/109 to arrive at the VAT exclusive amount.

Visit sseairtricity.com to submit meter reads, view your bill and account details. It's also home to a range of other services such as our Help Centre, webchat, our customer charter and codes of practice. These codes outline our service commitments to our customers in a number of areas including Marketing, Billing and Vulnerable Customers. For fuel mix information

Details of Pay As You Go payments since last statement

Details of Electricity Top Ups**

Payment Description	From Date	To Date	No. of Top Ups	Top Up Total Amount €
July Customer Top Ups	16/07/2022	31/07/2022	3	120.00
August Customer Top Ups	01/08/2022	31/08/2022	4	140.00
September Customer Top Ups	01/09/2022	30/09/2022	5	160.00
October Customer Top Ups	01/10/2022	16/10/2022	5	160.00
Total			17	580.00