

Unit 5 myAccount

Scenario 4: Submit a MyEnquiry

Finn submits an enquiry to remove the USC exemption as he predicts his income will exceed €13,000 if he works full time as planned.

The following scenario is designed to mimic a typical user journey in myAccount. Any updates made using this interactive PDF will not be updated on Revenue's records.

Revenue Cáin agus Custaim na hÉireann Irish Tax and Customs
Sign In
If you have verified My GovID account, you can use your MyGovID details to sign in Login with MyGovid (1) What is MyGovID?
Or
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Login using your Revenue account details

PPS Number

Date of Birth

DD MM YYYY

Password

If you received a temporary password recently, you can use it to sign in here.

Forgot Password?

Please keep your sign in details and password secure and never disclose them to anyone

Learn More

Or

Register Now \rightarrow

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Hello Finn

Revenue

myAccount

Tax services

PAYE Services

Manage Your Tax 2024: Update your tax Manage Your Tax 20 record for this year and view your current payroll details as submitted by Review Your Tax 202 your employer/pension provider.

Review Your Tax 2020-2023: Complete your income Tax Return and request your Statement of Liability.

View/Cease Your Job or Pension Details: View/Cease any jobs/pensions on your record this year.

Claim Unemployment Repayment 2024: and Tax Details Apply for a repayment of Income Tax/

USC if you are out of work.

Create a Summary of Your Pay and Tax

Details: Create a secure document (PDF) with your pay and tax details to share with a third party e.g. a financial institution.

Receipts Tracker: Record and manage receipts details and images for your expenses. Health expenses, Nursing Home expenses and Remote Working expenses can be claimed in real-time,

Vehicle Services

Drivers & Passengers with Disabilities: Apply for tax relief on adapted vehicles and claim fuel grant.

Vehicle Owners: Upload a VRT Certificate of Conformity.

VRT Calculator: estimate VRT due on a car, small commercial vehicle or motor cycle. Estimate any repayment of VRT due on the export of a car.

VRT EU Leased Vehicle - Leasee: Submit. details of lease in advance of

registration

Manage My Record

Manage My Record: a range of services to manage and update your rec make enquiries.

Learn more

My Profile Tax Registrations Trust Register Funct Receipts Tracker Tax Clearance Update Bank Details My Documents Refunds Letter of Tax Residence Update Civil Status Upload Supporting Documents VAT Number Verifica **Capital Gains Clearance Registration Status Letter**

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🗀 My Documents 🔒 My Profile 🔻 🖂 My Enquiries

	Property and Land Servic	es 🔒
Manage Your Tax 2024 Review Your Tax 2020-2023 View/Cease Your Job or Pension Details Claim Unemployment Repayment 2024 Create a Summary of Your Pay and Tax Details Receipts Tracker Expenses/Benefits View your Employment Detail Summary (EDS) documents	First Time Buyers: View or start your Help To Buy application. LPT Valuation Guide: Information on average market value of properties as at November 2021 Residential Zoned Land Tax: Register sites, file returns etc. Learn more	Help To Buy LPT Valuation Guide Property Ownership Transfer Register New Property Manage Residential Zoned Land Tax Vacant Homes Tax
a	Gifts & Inheritances	~
Drivers & Passengers with Disabilities VRT Certificate of Conformity VRT Calculator VRT EU Leased Vehicle – Leasee	CAT/IT38 roturn: File an IT38/CAT return. Statement of Affairs (Probate) Form SA.2: Submit a Statement of Affairs (Probate) Form SA.2 Learn more	File CAT IT38 Return Statement of Affairs (Probate Form SA.2
e,	Payments/Repayments	E
Tax Registrations Trust Register Functions Tax Clearance Update Bank Details for PAYE Refunds Update Civil Status VAT Number Verification Manage Professional Services Withholding Tax	 Payments: make payments online for most tax types and view your payments history. eRopayments: make repayment claims and check status of submitted claims for Specific VAT repayments for unregistered persons Mineral Oil Tax paid by certain sectors Stamp Duty (83D) Learn more 	Make a Payment View Payments History eRepayments









myAccount

MyEnquiries

Enquiries Record

Tax Reference Number 9927462M Tax Reference Type CUST

Previous Enquiries

Archive	Enquiry ID	Date	
You have no	previous enqui	ries	

Showing 0 to 0 of 0 entries Previou

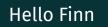
Archive Ticked Items

View Archive

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Enquiry relates to	More specifically	Reference	Status			
ous <u>Next</u>						
Accessibility • Dis	<u>claimer</u> •					







my**Account**

MyEnquiries

Add a new enquiry

Tax reference number 9927462M

Tax reference type CUST

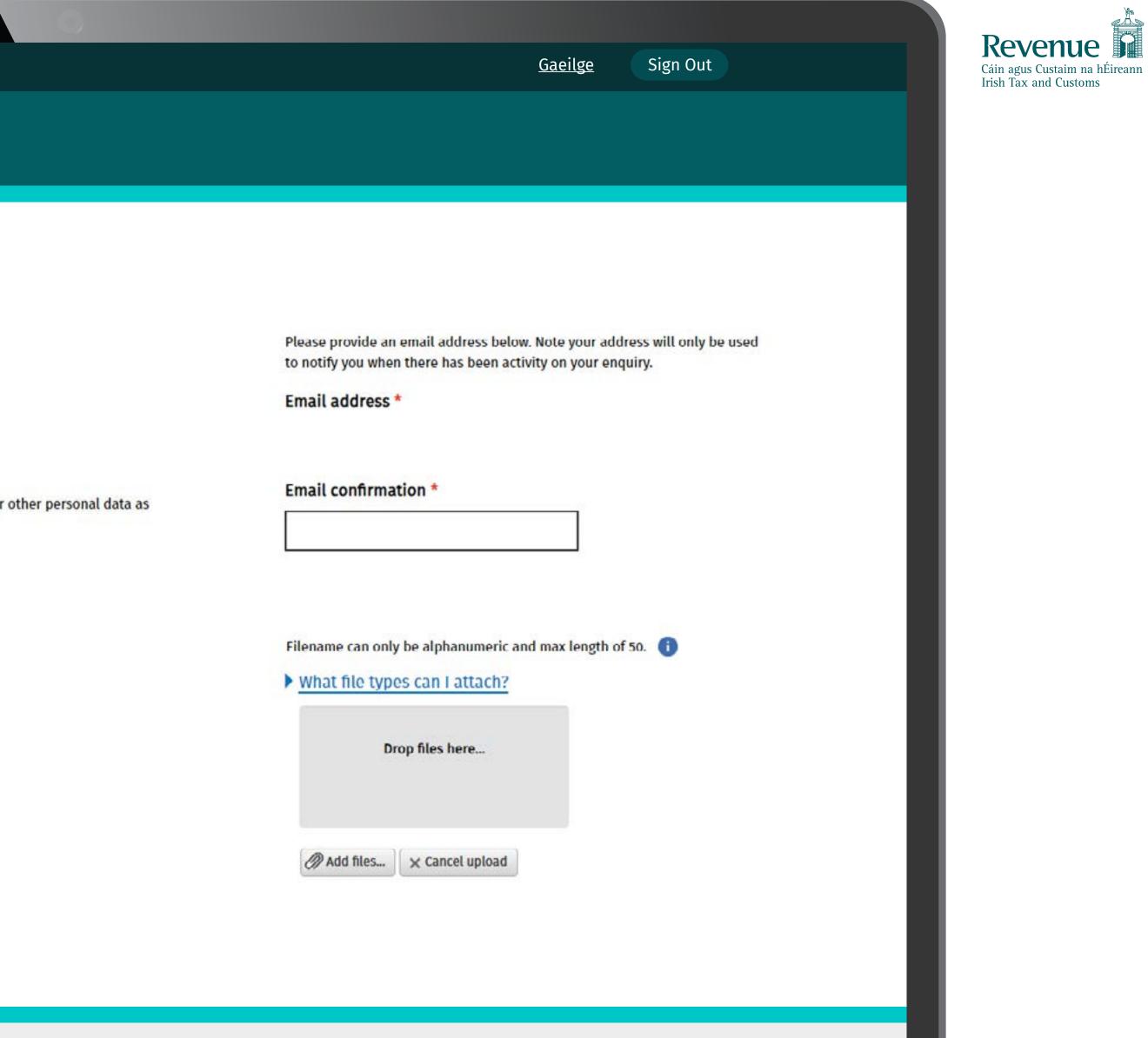
My reference (optional)

You should not include a Tax Reference Number or other personal data as part of this reference (see Information tooltip).

For attention of (optional)

Enquiry details

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my**Account**

Dear Customer,

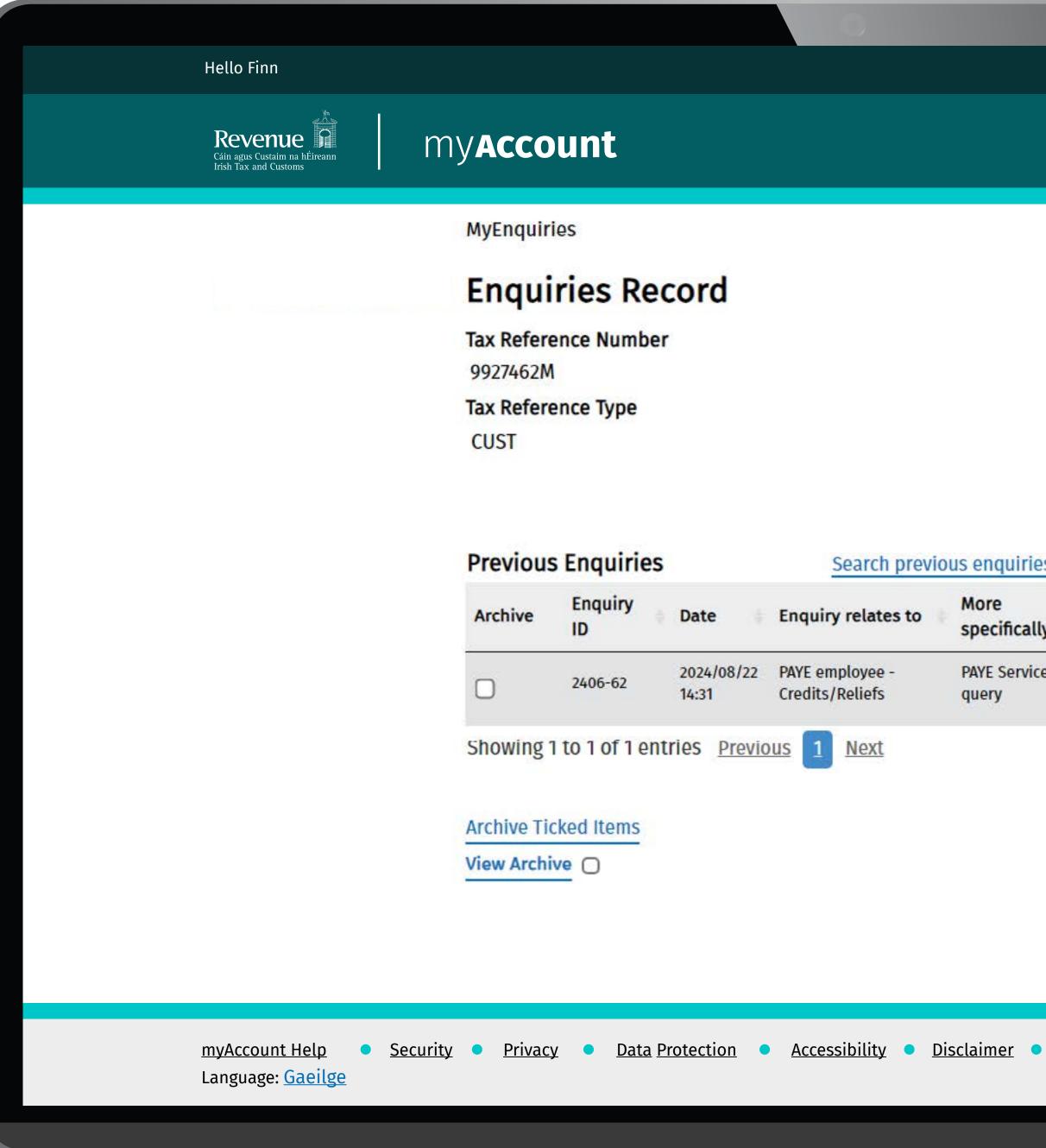
Continue

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- Thank you for contacting Revenue, we have received your enquiry.
- We are receiving a lot of calls and enquiries at the moment. We will respond to your enquiry as soon as we can. No further action is required by you at this time.
- If you want to track the progress of your enquiry you can do so by viewing the 'Status' column when you access MyEnquiries. This is available in both myAccount and ROS.
- After you click on the enquiry, you will be taken to the "Interactions Screen," where you can see the department that will handle your enquiry.
- Click here for additional details on tracking your enquiry.





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Enquiry relates to	More specifically	Reference	Status	
PAYE employee - Credits/Reliefs	PAYE Services query		Received	►

