

Guidelines for Debt Management of “Irish Cases”

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Revenue

Cáin agus Custaim na hÉireann
Irish Tax and Customs



The information in this document is provided as a guide only and is not professional advice, including legal advice. It should not be assumed that the guidance is comprehensive or that it provides a definitive answer in every case.

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Note: This manual is currently subject to review and may not reflect up-to-date position.

Most recent version.

1 Introduction

The Official Languages Act 2003 places obligations on all public bodies in relation to the provision of services through Irish. Currently, the Collector-General's Division issues all the standard forms and letters in Irish through the Integrated Taxation System (ITS) for Irish cases. The Division also has a number of staff dealing with Irish correspondence and phone calls to the Office. To further enhance the provision of services through Irish and to ensure that risks arising from Irish cases are managed in the same way as any other case, Irish speaking Caseworkers are available to deal with any queries that may arise.

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