

Prompt for Action

Part 37-00-25

Document created October 2025

Revenue may issue 'Prompt for Action' output to a customer's or agent's ROS inbox, or to a PAYE or LPT customer's MyDocuments (the myAccount inbox). The output may include a request for follow-up action by the customer or agent/advisor, or else the output is sent for information only and recipients may not need to act. It will be clear from the detail included in the output sent if customers or agents/advisors need to take follow-up action.



Revenue
Cáin agus Custaim na hÉireann
Irish Tax and Customs

REVENUE SERVICES | **REVENUE RECORD** | HELPDESK | INFO SERVICES

ROS Inbox - Search Results Inbox ID: CUST 7654322I

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If the underlined Document is a Batch File - Click on the underlined Document Type to view a detailed list of its contents.

Tax Type	Registration Number / Document ID	Document Type	Date Issued	Period Begin Date	Filed By	RAN Number
Income Tax	7654322I	Prompt For Action	15 Apr 25	01 Jan 25	N/A	N/A
RCT	7654322I	Deduction Rate Letter Statement	12 Apr 25	01 Jan 25	N/A	N/A
PAYE-EMP	7654322I	Deduction Rate Letter Statement	01 Apr 25	01 Mar 25	N/A	N/A
Payment	N/A	Prompt For Action	26 Mar 25	01 Jan 25	N/A	N/A

Figure 1 - ROS inbox Revenue Record with sample 'Prompt For Action' output

Hello JANE [Gaeilge](#) [Sign out](#)

Revenue
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My Documents

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☐ Summary

☐ Unread documents

☐ 2026

☐ 2025

☐ 2024

My Documents

Your unread documents

Document name	Tax year	Date issued	
Important PAYE Notice	2025	18/06/2025	View PDF

Figure 2 – MyDocuments (myAccount inbox) with sample PfA output, titled 'Important PAYE Notice'

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[...]

