

Using Revenue Statistics and Research to Improve Effectiveness

Thursday 4 July 2019

Lecture Theatre, Chester Beatty Library, Dublin Castle

9.30 Registration + tea/coffee

10.00 Welcome Keith Walsh

10.05 Opening remarks Mick Gladney, Revenue Commissioner

10.20 Combining data sources to analyse VAT Donnchadh O'Donovan & Sinead Leyden

Trends in VAT payments and returns

VAT Own Resources: Determining Ireland's contribution to the EU

10.50 Research on self-employed individuals Donough Lawlor

Identifying the segment, surveying to understand needs

Using behavioural insights to improve survey response rates

Analysing the population as a whole to inform Revenue strategy

11.10 An external perspective from a user of Revenue data Paul Morrin, Central Statistics Office

11.30 Open forum for Q&A and discussion

12.00 Close



**An
Phríomh-Oifig
Staidrimh**

**Central
Statistics
Office**