

eCustoms Helpdesk Notification

Number:	Ref: 003/2021	
Subject:	PBN User Guide and additional clarification on ENS	
Who should read:	All those involved in lodging electronic customs declarations	
Related Notification:	eCustoms Helpdesk Notification Ref: 001/2021	
Issued by:	eCustoms Helpdesk	
Queries to:	PBN: customsPBN@revenue.ie ENS: ecustoms@revenue.ie	
Issue Date:	5 January 2021	

1. PBN User Guide:

For your information, this morning Revenue issued a press release with advice to hauliers and truck drivers moving goods from Great Britain (GB) into Irish ports. Full details are available here: https://www.revenue.ie/en/corporate/press-office/press-releases/2021/pr-010521-advice-hauliers-goods-gb-irish-ports.aspx

A Pre-Boarding Notification (PBN) user guide has been added to the website. This is available on https://www.revenue.ie/en/online-services/support/documents/help-guides/ros/pbn-user-guide.pdf

Revenue has also set up a dedicated email support service to deal with all PBN related queries at customs PBN@revenue.ie.

2. Further clarification on ENS:

a) Means of transport

Following on from eCustoms Helpdesk Notification Ref: 001/2021, please ensure the following fields are also completed in relation to unaccompanied/accompanied:

	Field	Declare the following
UNACCOMPANIED	ID Means of Transport	IMO Number
	Mode of Transport	1
	Conveyance Reference	XFER followed by the Trailer ID
	Number	[No spaces between the XFER and Trailer ID]
ACCOMPANIED	ID Means of Transport	IMO Number followed by # followed by the
		Vehicle Registration Number
		[No spaces between IMO and # and Vehicle
		Registration Number
	Mode of Transport	3
	Conveyance Reference Number	Leave Blank

It is important to ensure the data in the ENS declaration is entered as outlined above.

b) Estimated date and time of arrival

Traders are reminded to take particular care regarding the estimated date and time of arrival showing on declarations. Illogical date sequences can be expected to result in rejections e.g. ENS shows 01/01/2020 date while vessel is not to arrive until 03/01/2020.