

eCustoms Helpdesk Notification

Number:	Ref: 06/2023
Subject:	Customs Single Window (SW)/CERTEX
Who should read?	All stakeholders involved in the import of goods subject to a Common Health Entry Document (CHED) or Certificate of Inspection for Organic Conformity (COI)
Related Notification:	eCustoms Helpdesk Notification 21/2022 eCustoms Helpdesk Notification 39/2022 eCustoms Helpdesk Notification 45/2022 eCustoms Helpdesk notification 47/2022
Issued by:	eCustoms Helpdesk
Queries to:	ecustoms@revenue.ie
Issue Date:	21 February 2023

The Customs Single Window-CERTEX is a joint EU Commission/Member State project to move the handling and management of CHEDs and COIs to an automated environment. It does so by supporting the electronic communication between Member States' Customs Import Declaration system and the EU Commission's TRACES system. The project covers all CHEDs & COIs.

In order to facilitate trade and to ensure minimum negative impact on the flow of goods into Ireland, Revenue is implementing the project on a phased basis. Phase 2 went live on 11th January 2023 with the certificate number for all CHED and COI certificates being validated at the time of submission of the declaration.

Release Information

The final phase of the project will introduce two further validations on all CHED and COI Certificates - 1) CN code check; and 2) quantity management check. This validation will be done after the presentation and control of the goods.

This final phase **will go live on 28th February 2023.**

Action Required

We have carried out analysis of import declarations/declarants since the implementation of Phase 2 of this project. We have seen some improvements; however, we are still seeing significant numbers of discrepancies between CN Codes and quantities declared on the import declaration and the equivalent data on the relevant CHED and COI certificate.

Traders need to be aware that discrepancies will cause delays in the release of goods from customs control. We encourage those traders that need to make changes to their procedures and practices to do so now. This will ensure that the CN code and quantity management checks pass to the maximum extent possible. Corrective action taken now will reduce potential clearance delays after the implementation date. We will continue to engage with those traders who are making errors in an effort to mitigate same.

If you need further information, please contact any of the following:

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